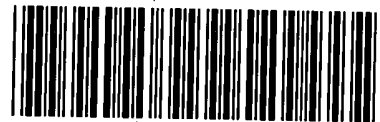


Company Registration No. 00287211 (England and Wales)

LORIEN CUSTOMER FOCUS LIMITED
REPORT AND
UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED
31 DECEMBER 2016

THURSDAY



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COMPANIES HOUSE

LORIEN CUSTOMER FOCUS LIMITED

COMPANY INFORMATION

Directors	L A Blaker D J Kennedy
Company number	00287211
Registered office	The Connexion Unit 5G Station Road SL3 8DS
Accountants	RSM UK Tax and Accounting Limited Chartered Accountants St Philips Point Temple Row Birmingham West Midlands B2 5AF

LORIEN CUSTOMER FOCUS LIMITED

DIRECTORS' REPORT FOR THE YEAR ENDED 31 DECEMBER 2016

The directors present their report and unaudited financial statements for the year ended 31 December 2016. The company is dormant and has not traded during the year.

Directors

The directors who held office during the year and up to the date of signature of the financial statements were as follows:

L A Blaker
D J Kennedy

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.

On behalf of the board



.....
L A Blaker
Director

.....
8 September 2017

ACCOUNTANT'S REPORT TO THE BOARD OF DIRECTORS OF LORIEN CUSTOMER FOCUS LIMITED ON THE UNAUDITED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2016

In order to assist you to fulfil your duties under the Companies Act 2006 ("the Act"), we have prepared for your approval the financial statements of Lorien Customer Focus Limited for the year ended 31 December 2016 set out on pages 3 to 4 from the company's accounting records and from information and explanations you have given us.

As a practising member firm of the Institute of Chartered Accountants in England and Wales (ICAEW), we are subject to its ethical and other professional requirements which are detailed at <http://www.icaew.com/en/members/regulations-standards-and-guidance>.

This report is made solely to the Board of Directors of Lorien Customer Focus Limited, as a body, in accordance with the terms of our engagement letter dated 4 March 2014. Our work has been undertaken solely to prepare for your approval the financial statements of Lorien Customer Focus Limited and state those matters that we have agreed to state to them in accordance with ICAEW Technical Release 07/16 AAF. This report should not therefore be regarded as suitable to be used or relied on by any other party wishing to acquire any rights against RSM UK Tax and Accounting Limited for any purpose or in any context. Any party other than the Board of Directors which obtains access to this report or a copy and chooses to rely on this report (or any part of it) will do so at its own risk. To the fullest extent permitted by law, RSM UK Tax and Accounting Limited will accept no responsibility or liability in respect of this report to any other party and shall not be liable for any loss, damage or expense of whatsoever nature which is caused by any person's reliance on representation in this report.

It is your duty to ensure that Lorien Customer Focus Limited has kept adequate accounting records and to prepare statutory financial statements that give a true and fair view of the assets, liabilities, financial position and loss of Lorien Customer Focus Limited under the Act. You consider that Lorien Customer Focus Limited is exempt from the statutory audit requirement for the year.

We have not been instructed to carry out an audit or a review of the financial statements of Lorien Customer Focus Limited. For this reason, we have not verified the accuracy or completeness of the accounting records or information and explanations you have given to us and we do not, therefore, express any opinion on the statutory financial statements.

RSM UK Tax and Accounting Limited

RSM UK Tax and Accounting Limited
Chartered Accountants
St Philips Point
Temple Row
Birmingham
West Midlands
B2 5AF

13 September 2017

LORIEN CUSTOMER FOCUS LIMITED**UNAUDITED BALANCE SHEET
AS AT 31 DECEMBER 2016**

Notes	2016		2015	
	£'000	£'000	£'000	£'000
Total assets less current liabilities		-		-
		==		==
Total equity		-		-
		==		==

For the financial year ended 31 December 2016 the company was entitled to exemption from audit under section 480 of the Companies Act 2006 relating to dormant companies and the members have not required the company to obtain an audit of its financial statements for the year in question in accordance with section 476.

The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of financial statements.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.

The financial statements on pages 3 to 4 were approved by the board of directors and authorised for issue on 8 September 2017 and are signed on its behalf by:



 L A Baker
 Director

LORIEN CUSTOMER FOCUS LIMITED

NOTES TO THE UNAUDITED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2016

1 Accounting policies

Company information

Lorien Customer Focus Limited is a private limited company domiciled and incorporated in England and Wales. The registered office is The Connexion, Unit 5G, Station Road, Langley, Slough, Berkshire, SL3 8DS.

Accounting convention

These financial statements have been prepared in accordance with FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" ("FRS 102") and the requirements of the Companies Act 2006 as applicable to companies subject to the small companies regime and under the historical cost convention. The disclosure requirements of section 1A of FRS 102 have been applied other than where additional disclosure is required to give a true and fair view.

The financial statements are prepared in sterling, which is the functional currency of the company. Monetary amounts in these financial statements are rounded to the nearest £'000.

The financial statements have been prepared on the historical cost convention. The principal accounting policies adopted are set out below.

Compliance with FRS102

These financial statements are the first financial statements of Lorien Customer Focus Limited prepared in accordance with Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' (FRS 102). The financial statements of Lorien Customer Focus Limited for the year ended 31 December 2015 were prepared in accordance with previous UK GAAP.

The reported financial position for the previous period was not affected by the transition to FRS 102.

2 Profit and loss account

The company has not traded during the current or preceeding year and therefore no profit and loss account is presented.

3 Share capital

	2016 £'000	2015 £'000
Allotted, called up and fully paid		
10 Ordinary shares of 10p each	-	-
	<u> </u>	<u> </u>

4 Control

The ultimate parent company at the year-end is Technical Training Inc, a company incorporated in the United States of America. This is the largest group for which consolidated financial statements are prepared that include the company. The address from which these financial statements can be obtained is 3903 W. Hamlin Road Rochester Hills, Michigan 48309.

L A Blaker is considered to be the controlling party by virtue of her majority shareholding in Technical Training Inc.

At the year-end the immediate parent company is TTI (Europe) Limited, a company incorporated in England.