Registered Company Number: 252221

INTERSERVE HOLDINGS PLC

31 December 2003

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REPORT OF THE DIRECTORS

The directors present their annual report and the audited financial statements for the year ended 31 December 2003.

PRINCIPAL ACTIVITIES AND FUTURE PROSPECTS

The principal activity of the company is that of a holding company. This activity is expected to continue for the foreseeable future.

RESULTS AND DIVIDENDS

The results of the company are as set out in the accounts on pages 4 - 9. The directors propose a final dividend for the year ended 31 December 2003 of £18,698,000 (2002: £3,539,000). An interim dividend of £1,731,000 was paid (2002: £2,106,000).

DIRECTORS

The directors who served throughout the year, except as noted, are set out below:

M C Bottjer (resig

(resigned 30 September 2003)

A R Hannah

M S Lee

(resigned 30 September 2003)

A M Ringrose

T C Jones

(appointed 30 September 2003) (appointed 30 September 2003

Messrs Ringrose and Jones, having been appointed since the last AGM, retire and, being eligible, offer themselves for re-election.

None of the directors had any interests, beneficial or non beneficial, in the share capital of the company or had a material interest during the year in any significant contract with the company or any subsidiary (2002: £nil).

The directors are also directors of the ultimate parent undertaking, Interserve Plc and their interests in the share capital of that company are disclosed in the accounts of that company.

AUDITORS

On 1 August 2003, Deloitte & Touche, the company's auditors, transferred their business to Deloitte & Touche LLP, a limited liability partnership incorporated under the Limited Liability Partnership Act 2000. The company's consent has been given to treat the appointment of Deloitte & Touche as extending to Deloitte & Touche LLP with effect from 1 August 2003 under the provisions of Section 26(5) of the Companies Act 1989. A resolution to re-appoint Deloitte & Touche LLP as the company's auditors and to authorise the directors to fix their remuneration will be proposed at the forthcoming AGM.

Interserve House Ruscombe Park Twyford Reading Berkshire RG10 9JU

Approved by the Board of Directors and signed on behalf of the Board by

T BRADBURY Secretary

· Starbur

15 June 2004

STATEMENT OF DIRECTORS' RESPONSIBILITIES

United Kingdom company law requires the directors to prepare financial statements for each year which give a true and fair view of the state of affairs of the company as at the end of the financial year and of the profit or loss of the company for that period. In preparing those financial statements, the directors are required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business

The directors are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the company and enable them to ensure that the financial statements comply with the Companies Act 1985. They are also responsible for the system of internal control, for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF INTERSERVE HOLDINGS PLC

We have audited the financial statements of Interserve Holdings Plc for the year ended 31 December 2003 which comprise the profit and loss account, the statement of total recognised gains and losses, the balance sheet and the related notes 1 to 14. These financial statements have been prepared under the accounting policies set out therein.

This report is made solely to the company's members, as a body, in accordance with section 235 of the Companies Act 1985. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Respective responsibilities of directors and auditors

As described in the statement of directors' responsibilities, the company's directors are responsible for the preparation of the financial statements in accordance with applicable United Kingdom law and accounting standards. Our responsibility is to audit the financial statements in accordance with relevant United Kingdom legal and regulatory requirements and auditing standards.

We report to you our opinion as to whether the financial statements give a true and fair view and are properly prepared in accordance with the Companies Act 1985. We also report if, in our opinion, the directors' report is not consistent with the financial statements, if the company has not kept proper accounting records, if we have not received all the information and explanations we require for our audit, or if information specified by law regarding directors' remuneration and transactions with the company is not disclosed.

We read the directors' report for the above year and consider the implications for our report if we become aware of any apparent misstatements.

Basis of audit opinion

We conducted our audit in accordance with United Kingdom auditing standards issued by the Auditing Practices Board. An audit includes examination, on a test basis, of evidence relevant to the amounts and disclosures in the financial statements. It also includes an assessment of the significant estimates and judgements made by the directors in the preparation of the financial statements and of whether the accounting policies are appropriate to the company's circumstances, consistently applied and adequately disclosed.

We planned and performed our audit so as to obtain all the information and explanations which we considered necessary in order to provide us with sufficient evidence to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or other irregularity or error. In forming our opinion, we also evaluated the overall adequacy of the presentation of information in the financial statements.

Opinion

In our opinion the financial statements give a true and fair view of the state of the company's affairs as at 31 December 2003 and of its profit for the year then ended and have been properly prepared in accordance with the Companies Act 1985.

Chartered Accountants and Registered Auditors

London

15 June 2004

Total gains recognised since last annual report

22,765

12,800

PROFIT AND LOSS ACCOUNT FOR THE YEAR ENDED 31 DECEMBER 2003

	Note	2003 £000	2002 £000				
Income from fixed asset investments	2	<u>23,138</u>	<u>7,935</u>				
PROFIT ON ORDINARY ACTIVITIES BEFORE TAXATION	3	23,138	7,935				
Tax on profit on ordinary activities PROFIT ON ORDINARY ACTIVITIES AFTER TAXATION	4	(373)	<u>(437)</u>				
TAXATION		22,765	7,498				
Dividends paid or proposed	5	(20,429)	<u>(5,645)</u>				
RETAINED PROFIT FOR THE YEAR	11	2,336	<u>1,853</u>				
All activities are derived from continuing operations							
STATEMENT OF TOTAL RECOGNISED GAINS AND LOSSES							
		2003 £000	2002 £000				
Total recognised gains in the year		22,765	7,498				
Unrealised gain on sale of associated undertakings			5,302				

BALANCE SHEET AT 31 DECEMBER 2003

	Note	2003		2002	
		£000	£000	£000	£000
FIXED ASSETS Investments	6		31,655		31,655
CURRENT ASSETS Debtors	7	20,326		5,563	
CREDITORS: amounts falling due within one year	8	(35,839)		(23,412)	
NET CURRENT LIABILITIES			(15,513)		(17,849)
NET ASSETS			<u>16,142</u>		13,806
CAPITAL AND RESERVES Called up share capital Share premium account Profit and loss account Equity shareholders' funds	9 10 11		3,940 324 11,878 16,142		3,940 324 <u>9,542</u> 13,806

These financial statements were approved by the Board of Directors on 15 June 2004.

Signed on behalf of the Board of Directors.

A M Ringrose Director

Am Long

15 June 2004

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NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 DECEMBER 2003

1. ACCOUNTING POLICIES

The financial statements have been prepared in accordance with applicable United Kingdom accounting standards. The particular accounting policies adopted are described below. They have been applied consistently throughout the year and the preceding year.

a) ACCOUNTING CONVENTION

These financial statements have been prepared in accordance with the historical cost convention.

b) FIXED ASSET INVESTMENTS

Investments and loans to subsidiary and associated undertakings are stated at cost less provision for any impairment in value.

c) DEFERRED TAXATION

Deferred tax is provided in full on timing differences which result in an obligation at the balance sheet date to pay more tax, or a right to pay less tax, at a future date, at rates expected to apply when they crystallise based on current tax rates and law. Timing differences arise from the inclusion of items or income and expenditure in taxation computations in periods different from those in which they are included in the financial statements. Deferred tax assets are recognised to the extent that it is regarded as more likely than not that they will be recovered. Deferred tax assets and liabilities are not discounted.

d) FOREIGN CURRENCY

Transactions denominated in foreign currencies are translated into sterling at the rates ruling at the dates of the transactions. Monetary assets and liabilities denominated in foreign currencies at the balance sheet date are translated at the rates ruling at that date. These translation differences are dealt with in the profit for the year.

2.	INCOME FROM INVESTMENTS	£000	£002
	Dividends from subsidiary and associated undertakings	23,138	7,935

3. PROFIT ON ORDINARY ACTIVITIES BEFORE TAXATION

The company had no employees during the current or preceding year other than the directors. The directors of the company did not receive any remuneration for their services to the company during the year (2002: £nil).

The audit fee for the company in the current and preceding financial year was borne by the ultimate parent company.

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 DECEMBER 2003 (continued)

4.	TAX ON PROFIT ON ORDINARY ACTIVITIES			
			2003 £000	2002 £000
	Current UK corporation tax on profit for the year at 30%			
	(2002: 30%) Adjustment in respect of prior years		(763) 390	(609) 172
			(373)	(437)
	Factors affecting the tax charge in the year			
	Profit before tax Tax on profit at standard rate of 30%		<u>22,765</u> (6,830)	7,935 (2,380)
	•			
	Non-taxable dividend income Overseas tax charged at lower rate than UK standard rate		6129 718	1,510 261
	Adjustment in respect of prior years		(390)	<u> 172</u>
			(373)	(437)
5.	DIVIDENDS		2003	2002
			£000	\$000
	Interim dividend paid at 10.98p per share (2002: 13.36p) Proposed final dividend at 118.63p per share		1,731	2,106
	(2002: 22.45p)		<u>18,698</u> <u>20,429</u>	<u>3,539</u> <u>5,645</u>
			=2,1=2	2,10.10
6.	INVESTMENTS		2003	2002
	Associated undertakings:		£000	000£
	Shares at cost less provisions		3,630	3,630
	Loans less provisions		363	363
	Subsidiary undertakings: Shares at cost		<u>27,662</u>	27,662
			31,655	<u>31.655</u>
		Associated Undertakings Shares Loans		Subsidiary
				Undertakings Shares
		£000	£000	£000
	Cost and net book value			
	At 1 January 2003 and 31 December 2003	<u>3,630</u>	<u>363</u>	<u>27,662</u>

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 DECEMBER 2003 (continued)

6. INVESTMENT IN ASSOCIATED AND SUBSIDIARY UNDERTAKINGS (continued)

The principal subsidiary and associated undertakings are set out below. None of the shares relate to a listed investment. Unless otherwise indicated the subsidiary undertakings are wholly owned and incorporated in Great Britain. Shareholdings in companies marked * are indirectly held.

Tilbury Douglas Projects Ltd – property development

Interserve Industrial Services Ltd* - industrial support services

Westpile Ltd* - piling and foundation

Rapid Metal Developments (Australia) Pty. Ltd* (incorporated in Australia) - equipment hire and sales

RMD Kwikform Ireland Ltd (incorporated in Ireland) - equipment hire and sales

Rapid Metal Developments (NZ) Ltd (incorporated in New Zealand) - equipment hire and sales

RMD Kwikform Middle East LLC* (49%) (incorporated in the Emirate of Sharjah) – equipment hire and sales

RMD Sweden AB (incorporated in Sweden) - equipment hire and sales

Khansaheb Civil Engineering LLC (45%) (incorporated in Emirate of Dubai) - civil engineering and building

RMD Kwikform Korea Co, Ltd (incorporated in Korea) - equipment hire and sales

RMD (Thailand) Ltd (10%) (incorporated in Thailand) - equipment hire and sales

RMD Kwikform (Taiwan) Ltd (incorporated in Taiwan) - equipment hire and sales

RMD Kwikform Chile SA (incorporated in Chile) - equipment hire and sales

RMD Kwikform (Singapore) Pte Ltd (incorporated in Singapore) - equipment hire and sales

Douglas OHI LLC* (33%) (incorporated in Sultanate of Oman) - civil engineering and building

In accordance with the provisions of Section 228 of the Companies Act 1985 the company is exempt from the obligation to prepare and deliver group accounts as the company is included in the audited consolidated accounts of its parent undertaking, Interserve Plc, which is incorporated in Great Britain and registered in England and Wales. Accordingly these financial statements present information about the company as an individual undertaking and not as a group.

In the opinion of the directors the aggregate value of the shares in and amounts owing from subsidiary undertakings is not less than the amounts at which they are stated in the balance sheet.

7. DEBTORS

		2003 £000	2002 £000
	Amount owed by subsidiary undertaking	1,628	1,629
	Dividends receivable	18,698	<u>3,934</u>
		<u>20,326</u>	<u>5,563</u>
8.	CREDITORS: amounts falling due within one year		
		2002	2002
		2002 £000	2002 £000
	Amount owed to other group undertakings	£000£	
	Amount owed to other group undertakings		
	Other creditors	£000£	£000£
	Other creditors Corporation tax	£000 15,595	£000 18,053
	Other creditors	£000 15,595 38	£000 18,053 38

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 DECEMBER 2003 (continued)

9.	CALLED UP SHARE CAPITAL	2003 £000	2002 £000
	Authorised: 20,000,000 ordinary shares of 25p each Called up, allotted and fully paid: 15,761,018 ordinary shares of 25p each	5.000 3.940	5,000 3,940
10.	SHARE PREMIUM ACCOUNT	2003 £000	2002 £000
	1 January 2003 and 31 December 2003	<u>324</u>	324
11.	PROFIT AND LOSS ACCOUNT	2003 £000	2002 £000
	1 January Profit retained for the year Unrealised gain on sale of associated undertakings 31 December	9,542 2,336 	2,387 1,853 5,302 9,542
12.	RECONCILIATION OF MOVEMENTS IN SHAREHOLDER'S FUNDS	2003 £000	2002 £000
	Profit attributable to shareholders Unrealised gain on sale of associated undertakings Dividends Retained profit for the year Opening shareholder's funds Closing shareholder's funds	22,765 (20,429) 2,336 _13,806 _16,142	7,498 5,302 (5,645) 7,155 <u>6,651</u> 13,806

13. CONTINGENT LIABILITIES

The company has given guarantees covering banking facilities made available to the holding company and fellow subsidiary undertakings. At 31 December 2003 these amounted to £48,511,000 (2002: £47,274,000) relating to certain subsidiary undertakings.

14. ULTIMATE PARENT UNDERTAKING AND RELATED PARTY TRANSACTIONS

The company's immediate and ultimate parent company and controlling party, and parent company of the largest and smallest group which includes the company and for which group financial statements are prepared, is Interserve Plc, a company incorporated in Great Britain. Copies of the group financial statements of Interserve Plc are available from Companies House, Crown Way, Maindy, Cardiff, CF14 3UZ.

The company has taken advantage of the exemption contained in Financial Reporting Standard 8 "Related Party Disclosures" not to report transactions with other group companies.