DIRECTORS' REPORT AND FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 DECEMBER 2017

Registered No. 110433

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STRATEGIC REPORT

FOR THE YEAR ENDED 31 DECEMBER 2017

The directors are pleased to present the strategic report, the directors' report and the audited financial statements for the year ended 31 December 2017.

Business review and principal activities

The company's principal activity continues to be home shopping retailing in the UK and the provision of financial services to its customers to support those retail sales. The company is the operator of the 'La Redoute' brand in the UK.

The directors are not aware, at the date of this report, of any likely changes in the company's activities or scale of operations in the next year.

Financial review

Turnover for the 'La Redoute' brand has increased by 0.5%. This is as a result of an increase in sales from new customers; whilst the volume of new customers is in line year on year, average spend per new customer has grown by 5%. Financial services turnover maintained its relative share of total turnover year on year with debtors relatively stable.

The gross margin has deteriorated from 54.0% in the prior year to 52.1% in the current year. The main driver of this decrease is the adverse Euro exchange rate following the vote to leave the E.U. in June 2016: all goods are sourced from the French parent company in Euros and, on average, the hedged rate achieved for 2017 was 15% lower than in the prior year.

With the continuing adverse economic conditions in the UK, the bad debt to sales ratio has deteriorated year on year to 4.4% (2016: 3.1%). The continued shift in the customer profile to a greater proportion of sales made through the web carries a higher risk profile when shopping on credit but the company continues to maintain rigorous controls to ensure that credit is only offered to customers that pass pre-defined credit assessments. Customer account activity is monitored, and escalating levels of debt recovery procedures are initiated to reduce the risk of non-payment once customers have been accepted for credit. Fraud prevention techniques are continually updated to mitigate the ever-present risk of online fraud.

Other operating income of £1.1m in the current year relates to commission earned on debts collected on behalf of Vertbaudet UK Limited and Movitex (UK) Limited, companies that were previously part of the LRUK group. Other operating income of £8.2m in the prior year related to centralised operational costs incurred by the company and recharged to those same companies under Transitional Service Agreements - see note 5.

The company made an operating loss of £0.9m (2016: £0.5m profit) after exceptional costs of £0.9m (2016: £1.5m) related to an increase in provision for insurance policies (see below). The result before exceptional items has deteriorated compared to the prior year principally because the cessation of the Transitional Service Agreements was replaced by less profitable contracts for debt collection services as noted above.

The net assets on the company's balance sheet have reduced from £48.5m at 31 December 2016 to £47.8m at 31 December 2017. The main reason for this reduction is the increase in the provision for insurance policies.

The company participates in two cash pooling arrangements with its related companies to manage the overall cash position effectively. As at 31 December 2017, the company's £36.2m (2016: £40.2m) cash balance on the Barclays cash pool arrangement was matched by an overdraft balance from another cash pool participant, leaving a net overdraft of £1,000 (2016: overdraft £6,000).

STRATEGIC REPORT (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2017

Financial review (continued)

Similarly, at 31 December 2017, the company's £2.3m overdraft (2016: £3.6m overdraft) on the HSBC cash pool was offset by cash balances from other HSBC cash pool participants. The net cash balance on the HSBC cash pool at 31 December 2017 was £2.0m (2016: £0.7m).

Neither the Barclays or the HSBC cash pool has intercompany interest applied. Surplus funds on the cash pools, above the immediate working capital requirements, are placed on the interest-earning current account held with the French parent company. Funds on this current account are repayable on demand.

Sale of insurance products

The directors of the company have reviewed the balance on the opening provision for the risk of customer remediation that might arise from the sale of insurance products in previous years and have decided to increase the provision by £2.3m to £4.4m, with £0.1m being utilised during the year, leaving a provision of £4.3m (see notes 6 & 20). The primary reason for this increase is due to an FCA review of "Merchandise Protection Insurance". A third-party company (a former member of the LRUK group), has contributed £1.4m to the potential cost of the remediation, as the third-party company benefited from the revenues received from those products.

The FCA has declared a deadline for all Payment Protection Insurance claims "PPI" to be submitted by 29 August 2019. Accordingly, the directors expect the risk on these claims to be resolved by 2020.

Principal risks and uncertainties

Competitive environment:

Competitive pressure in the UK is a continuing risk for the company, from a multi-channel perspective. The company manages this risk through implementation of competitive and efficient promotional activity.

Cashflow risk:

The company hedges foreign exchange risk by taking out forward contracts and options. The company does not use derivative financial instruments for speculative purposes.

Credit risk:

The company's credit risk is primarily attributable to its trade debtors. The amounts in the balance sheet are net of allowances for doubtful receivables. The trade debtor exposure is spread over many customers.

Liquidity risk:

The UK group, of which the company is a participant, operates cash pooling arrangements to ensure the efficient use of its funding sources. In order to ensure that the group has sufficient funds for ongoing operation and future developments the group uses a mixture of short-term and longer-term financing.

Operational gearing risk:

The company has a cost base, some of which is of a fixed nature. The cost base is aligned with providing operations facilities to the La Redoute brand and also debt collection services until the end of 2018 for the 'Daxon' and 'Vertbaudet' brands. The latter two brands are operated by third party companies, Movitex (UK) Limited and Vertbaudet UK Limited respectively.

Regulatory risk:

The company operates in the financial services sector and is subject to the regulatory supervision of the Financial Conduct Authority (FCA). The potential adverse impacts arising from operating in a regulated sector are the increased operational costs and potential of fines or reputational damage. The company mitigates against these risks by ensuring processes are compliant with regulatory requirements and appropriately monitored. The company has received full FCA authorisation to continue its credit operations.

LRUK (RETAIL) LIMITED STRATEGIC REPORT (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2017

Principal risks and uncertainties (continued)

Risk from sale of insurance products:

The company has previously sold insurance products that may require customer remediation. The company has reviewed the level of customer redress required and has increased the provision. More details are provided in the section on the sale of insurance products above.

Going concern

In assessing whether the company's financial statements can be prepared on a going concern basis, the directors have taken into account the fact that the company participates in cash pooling arrangements in conjunction with its UK parent. Consequently, due to the collective nature of the LRUK group cash pools, in assessing the going concern of the company, the directors have also considered the trading and cash flow forecasts of all of the LRUK group cash pools participants.

The directors have reviewed the forecasts of both the company and the LRUK group and have taken due consideration of the sensitivity to trading conditions in the current uncertain economic climate. In particular, the directors have considered the forecast cash flows, the projected funding required, and available, and the continued support from its UK parent for the twelve months from the date of approval of the annual report and financial statements.

After critically assessing these reviews, the directors have formed a reasonable expectation that the combined funding available from the LRUK group cash pool sources will be sufficient so that the company can continue in operational existence for the foreseeable future. Accordingly, the directors continue to adopt the going concern basis in preparing the company's annual report and financial statements.

Results and dividends

The results of the company are set out on page 8. The loss after tax for the year ended 31 December 2017 is £0.9m (2016: £0.5m profit). The loss after tax for the year of £0.9m has been deducted from reserves (2016: £0.5m profit added to reserves).

No dividends were paid or proposed in the year (2016: nil).

Total equity shareholder's funds at 31 December 2017 were £47.8m (2016: £48.5m).

Approved by the Board of Directors and signed on behalf of the Board.

R. Burke Director

29 March 2018

2 Holdsworth Street, Bradford BD1 4AH

LRUK (RETAIL) LIMITED DIRECTORS' REPORT

FOR THE YEAR ENDED 31 DECEMBER 2017

Directors

The directors who served during the year and subsequently are shown below:

- R. Burke
- P. Kenworthy
- M.P. Truluck

Auditor

Each of the persons who is a director at the date of approval of this report confirms that:

- so far as the director is aware, there is no relevant audit information of which the company's auditor is unaware; and
- the director has taken all the steps that he/she ought to have taken as a director in order to make himself/herself aware of any relevant audit information and to establish that the company's auditor is aware of that information.

This confirmation is given and should be interpreted in accordance with the provisions of s418 of the Companies Act 2006.

In accordance with section 485 of the Companies Act 2006, appropriate arrangements have been put in place for Deloitte LLP to be deemed reappointed as auditor in the absence of an Annual General Meeting.

Strategic report

The company has chosen in accordance with Companies Act 2006, s. 414 c (11) to set out in the company's strategic report information required by Large and Medium-sized Companies and Groups (Accounts and Reports) Regulations 2008, Sch. 7 to be contained in the directors' report. It has done so in respect of future developments and financial instruments - exposure to risk and financial management.

Directors' responsibilities statement

The directors are responsible for preparing the Annual Report and the financial statements in accordance with applicable law and regulations.

Company law requires the directors to prepare financial statements for each financial year. Under that law the directors have elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law) including FRS102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland". Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the company and of the profit or loss of the company for that year. In preparing these financial statements, the directors are required to:

- · select suitable accounting policies and then apply them consistently;
- · make judgments and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business.

LRUK (RETAIL) LIMITED DIRECTORS' REPORT (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2017

Directors' responsibilities statement (continued)

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the company's transactions and disclose with reasonable accuracy at any time the financial position of the company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The directors confirm that the above requirements have been complied with in the financial statements.

Approved by the Board of Directors and signed on behalf of the Board.

R. Burke Director

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29 March 2018

2 Holdsworth Street, Bradford BD1 4AH

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF LRUK (RETAIL) LIMITED

Report on the audit of the financial statements

Opinion

In our opinion the financial statements:

- give a true and fair view of the state of the company's affairs as at 31 December 2017 and of its loss for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice including Financial Reporting Standard 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland"; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

We have audited the financial statements of LRUK (Retail) Limited (the 'company') which comprise:

- the statement of comprehensive income;
- the statement of changes in equity;
- the statement of financial position;
- the cash flow statement; and
- the related notes 1 to 29.

The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" (United Kingdom Generally Accepted Accounting Practice).

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs(UK)) and applicable law. Our responsibilities under those standards are further described in the auditor's responsibilities for the audit of the financial statements section of our report.

We are independent of the company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

We are required by ISAs (UK) to report in respect of the following matters where:

- the directors' use of the going concern basis of accounting in preparation of the financial statements is not appropriate; or
- the directors have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the company's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

We have nothing to report in respect of these matters.

INDEPENDENT AUDITOR'S REPORT (CONTINUED) TO THE MEMBERS OF LRUK (RETAIL) LIMITED

Other information

The directors are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in respect of these matters.

Responsibilities of directors

As explained more fully in the directors' responsibilities statement, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of our report

This report is made solely to the company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.

INDEPENDENT AUDITOR'S REPORT (CONTINUED) TO THE MEMBERS OF LRUK (RETAIL) LIMITED

Report on other legal and regulatory requirements

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the strategic report and the directors' report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the strategic report and the directors' report have been prepared in accordance with applicable legal requirements.

In the light of the knowledge and understanding of the company and its environment obtained in the course of the audit, we have not identified any material misstatements in the strategic report or the directors' report.

Matters on which we are required to report by exception

Under the Companies Act 2006 we are required to report in respect of the following matters if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

We have nothing to report in respect of these matters.

Matthew Hughes BSc (Hons) ACA (Senior statutory auditor)

For and on behalf of Deloitte LLP

Mallhere Hyghes

Statutory Auditor

Leeds, United Kingdom

29 March 2018

LRUK (RETAIL) LIMITED STATEMENT OF COMPREHENSIVE INCOME FOR THE YEAR ENDED 31 DECEMBER 2017

	Notes	2017 £'000	2016 £'000
Turnover	3,4	43,899	43,682
Cost of sales	4	(21,041)	(20,073)
Gross profit		22,858	23,609
Distribution costs		(17,309)	(22,596)
Administrative expenses		(6,640)	(7,247)
Other operating income	5 .	1,113	8,234
Exceptional expenses	6	(939)	(1,471)
Operating (loss)/profit	7	(917)	529
Interest receivable and similar income	11	13	5
(Loss)/profit before taxation		(904)	534
Taxation	12	÷	; -
(Loss)/profit for the financial year		(904)	534
Other comprehensive income/(expense) net of taxation		· · · · · · · · · · · · · · · · · · ·	
Cash flow hedges gain/(loss) arising in the	e year	226	(449)
Total comprehensive (expenses)/income	for the year	(678)	85

All results derived from continuing operations.

LRUK (RETAIL) LIMITED STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED 31 DECEMBER 2017

	Called up share capital	Hedging reserve	Profit and loss reserves	Total
	£'000	£'000	£'000	£'000
Balance at 1 January 2016	45,000	280	3,135	48,415
Year ended 31 December 2016:			•	••
Profit for the year	•	-	534	534
Other comprehensive income net of taxation:				
Cash flow hedges losses		(449)		· (449)
Total comprehensive income for the year	 -	(449)	534	<u>. 85</u>
Balance at 31 December 2016	45,000	(169)	3,669	48,500
Year ended 31 December 2017:				
Loss for the year	-	<u>.</u> ·	(904)	(904)
Other comprehensive income net of taxation:			(44.7)	,
Cash flow hedges gains		226		226
Total comprehensive expense for the year	•	226	(904)	(678)
Balance at 31 December 2017	45,000	57	2,765	47,822

LRUK (RETAIL) LIMITED STATEMENT OF FINANCIAL POSITION AS AT 31 DECEMBER 2017

		. 201	17	2016	5
	Notes	£'000	£'000	£'000	£'000
Fixed assets	* •	*		•	
Intangible fixed assets	13		712		874
Tangible fixed assets	14		240		281
•	•	_	952		1,155
Current assets					
Stocks	15	1,419		1,986	•
Debtors	16	19,599		20,729	
Cash and cash equivalents	17	44,064		38,855	
•		65,082		61,570	
Creditors: amounts falling due					
within one year	18	(13,903)		(12,041)	
Net current assets	•		51,179		49,529
Total assets less current liabiliti	ies		52,131		50,684
Provisions for liabilities	20	•	(4,309)		(2,184)
Net assets		· -	47,822		48,500
Capital and reserves					
Called up share capital	22		45,000	•	45,000
Hedging reserve	23		57		(169)
Profit and loss reserves	24	. ,	2,765		3,669
Total equity		- ·	47,822	-	48,500

The financial statements were approved by the board of directors and authorised for issue on 29 March 2018 and are signed on its behalf by:

P. Kenworthy Director

CASH FLOW STATEMENT

FOR THE YEAR ENDED 31 DECEMBER 2017

		2017			2016
•	Notes	£'000	£'000	£'000	£'000
Cash flows from operating activities Cash generated from/(absorbed by)	25				
operations			5,421 .		(1,483)
Investing activities Purchase of tangible fixed assets	·	(46)		(142)	•
Purchase of intangible fixed assets Proceeds on disposal of tangible fixed assets			•	1	
Net cash used in investing activities			(225)		(141)
Financing activities Interest received		13	,	5	
Net cash generated from financing activities		-	13	-	5
Net increase/(decrease) in cash and cash equivalents	•		5,209 ्		(1,619)
Cash and cash equivalents at beginning	g of year		38,855		40,474
Cash and cash equivalents at end of ye	ear	-	44,064	-	38,855

1 Accounting policies

Company information

LRUK (Retail) Limited is a private company limited by shares incorporated in England and Wales. The registered office is 2 Holdsworth Street, Bradford, West Yorkshire, BD1 4AH.

The company's principal activities and nature of its operations are disclosed in the Strategic Report.

Accounting convention

The financial statements are prepared in sterling, which is the functional currency of the company. Monetary amounts in these financial statements are rounded to the nearest £'000.

The financial statements have been prepared under the historical cost convention, with the exception of derivative assets and liabilities which are included at fair value, and in accordance with the Financial Reporting Standard 102 ("FRS 102") issued by the Financial Reporting Council. The principal accounting policies adopted are set out below.

Going concern

In assessing whether the company's financial statements can be prepared on a going concern basis, the directors have taken into account the fact that the company participates in cash pooling arrangements in conjunction with the fellow UK subsidiary companies of LRUK (Retail) Limited, henceforth known as "LRUK group". Due to the collective nature of the LRUK group cash pool, in assessing the going concern of the company, the directors have also considered the trading and cash flow forecasts of all the LRUK cash pool participants. The LRUK group's net cash pool position held with HSBC as 31 December 2017, which is covered by multi-lateral guarantees for all group companies, totalled £2.0m cash (2016: £0.7m). The LRUK group's net cash pool position held with Barclays at 31 December 2017, which is covered by multi-lateral guarantees for all group companies, totalled £1,000 overdraft (2016: £6,000 overdraft).

The directors have reviewed the forecasts of both the company and the LRUK group and have taken due consideration of the sensitivity to trading conditions in the uncertain economic climate. In particular, the directors have considered the forecasted cash flows, the projected funding required, and available, for the twelve months from the date of approval of the annual report and financial statements.

After critically assessing these reviews, the directors have formed a reasonable expectation that the combined funding available from the LRUK group's cash pool sources will be sufficient so that the company can continue in operational existence for the foreseeable future. Accordingly, the directors continue to adopt the going concern basis in preparing the company's annual report and financial statements.

1 Accounting policies (continued)

Revenue recognition

Product revenue is measured at the fair value of the consideration received or receivable and represents amounts receivable for goods and services provided in the normal course of business, net of discounts and sales related taxes.

Revenue is recognised when goods are despatched and the risks and rewards of ownership have transferred to the buyer. Sales returns in the period are recognised as a deduction to revenue as incurred. Provision is made for outstanding returns not yet made at the period end. Accumulated experience (including historical returns rates) is used to estimate and provide for such returns. The provision is recorded as a reduction in revenue with a corresponding entry to accruals.

Financial services revenue includes service charges for providing credit facilities, fees for arrears letters and the sale of insurance products. Interest income is accrued on a time basis, by reference to the principal outstanding and the applicable effective interest rate which is the rate that exactly discounts estimated future cash receipts through the expected life of the financial assets to that asset's net carrying amount. Revenue from non-interest related financial income is recognised when the services have been performed.

Intangible fixed assets other than goodwill

Intangible fixed assets are stated at cost, net of amortisation and any provision for impairment.

Amortisation is provided to write off the cost less estimated residual value in equal instalments over the estimated useful economic lives of the assets. The rates of amortisation are between 12.5% and 25% per annum for Software.

Tangible fixed assets

Tangible fixed assets are stated at cost, net of depreciation and any provision for impairment.

Depreciation is provided to write off the cost less estimated residual value in equal instalments over the estimated useful economic lives of the assets. The rates of depreciation are between 10% and 50% per annum for Plant and equipment. Assets in the course of construction are not depreciated.

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset and is credited or charged to profit or loss.

Impairment of fixed assets

At each reporting period end date, the company reviews the carrying amounts of its tangible and intangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any). Where it is not possible to estimate the recoverable amount of an individual asset, the company estimates the recoverable amount of the cashgenerating unit to which the asset belongs.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 DECEMBER 2017

1 Accounting policies (continued)

Impairment of fixed assets (continued)

Recoverable amount is the higher of fair value less costs to sell and value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset for which the estimates of future cash flows have not been adjusted.

If the recoverable amount of an asset (or cash-generating unit) is estimated to be less than its carrying amount, the carrying amount of the asset (or cash-generating unit) is reduced to its recoverable amount. An impairment loss is recognised immediately in profit or loss, unless the relevant asset is carried at a revalued amount, in which case the impairment loss is treated as a revaluation decrease.

Stocks

Stocks are stated at the lower of cost and net realisable value. Cost is valued at actual purchase price. Net realisable value represents estimated selling price less all costs incurred in selling and distribution. Provision is made for obsolete, slow-moving or defective items where appropriate.

Trade receivables

Trade receivables are measured at amortised cost using the effective interest rate method. Appropriate allowances for estimated irrecoverable amounts are recognised in profit or loss when there is objective evidence that the asset is impaired based on specific customer patterns of behaviour which may be affected by external economic conditions. The allowance recognised is measured as the difference between the asset's carrying amount and the present value of estimated future cash flows discounted at the effective interest rate computed at initial recognition. Trade receivables are assessed for impairment on a collective basis. Objective evidence of impairment could include the company's past experience of collecting payments and observable changes in national and local economic conditions that could correlate with a default event.

Catalogue costs

The costs of catalogue production and printing are charged to the profit and loss account as they are incurred.

Cash and cash equivalents

Cash and cash equivalents are basic financial instruments and include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts.

Financial instruments

The company has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised when the company becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2017

1 Accounting policies (continued)

Basic financial assets

Basic financial assets, which include trade and other debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the financial asset is measured at the present value of the future receipts discounted at a market rate of interest.

Other financial assets

Other financial assets, including trade investments, are initially measured at fair value, which is normally the transaction price. Such assets are subsequently carried at fair value and the changes in fair value are recognised in profit or loss, except that investments in equity instruments that are not publicly traded and whose fair values cannot be measured reliably are measured at cost less impairment.

Impairment of financial assets

Financial assets, other than those held at fair value through profit and loss, are assessed for indicators of impairment at each reporting end date.

Financial assets are impaired where there is objective evidence that, as a result of one or more events that occurred after the initial recognition of the financial asset, the estimated future cash flows have been affected. If an asset is impaired, the impairment loss is the difference between the carrying amount and the present value of the estimated cash flows discounted at the asset's original effective interest rate. The impairment loss is recognised in profit or loss.

If there is a decrease in the impairment loss arising from an event occurring after the impairment was recognised, the impairment is reversed. The reversal is such that the current carrying amount does not exceed what the carrying amount would have been, had the impairment not previously been recognised. The impairment reversal is recognised in profit or loss.

Derecognition of financial assets

Financial assets are derecognised only when the contractual rights to the cash flows from the asset expire or are settled, or when the company transfers the financial asset and substantially all the risks and rewards of ownership to another entity, or if some significant risks and rewards of ownership are retained but control of the asset has transferred to another party that is able to sell the asset in its entirety to an unrelated third party.

Classification of financial liabilities

Financial liabilities and equity instruments are classified according to the substance of the contractual arrangements entered into. An equity instrument is any contract that evidences a residual interest in the assets of the company after deducting all of its liabilities.

Basic financial liabilities

Basic financial liabilities, including trade and other creditors and amounts due to group undertakings are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

1 Accounting policies (continued)

Other financial liabilities

Derivatives, including interest rate swaps and forward foreign exchange contracts, are not basic financial instruments. Derivatives are initially recognised at fair value on the date a derivative contract is entered into and are subsequently re-measured at their fair value. Changes in the fair value of derivatives are recognised in profit or loss in finance costs or finance income as appropriate, unless hedge accounting is applied, and the hedge is a cash flow hedge.

Debt instruments where the contractual returns, repayment of the principal, or other terms (such as prepayment provisions or term extensions) do not meet the conditions to be measured at amortised cost, are subsequently measured at fair value through profit or loss. Debt instruments may be designated as being measured at fair value though profit or loss to eliminate or reduce an accounting mismatch or if the instruments are measured and their performance evaluated on a fair value basis in accordance with a documented risk management or investment strategy.

Derecognition of financial liabilities

Financial liabilities are derecognised when, and only when, the company's contractual obligations are discharged, cancelled, or they expire.

Equity instruments

Equity instruments issued by the company are recorded at the fair value of proceeds received, net of direct issue costs. Dividends payable on equity instruments are recognised as liabilities once they are no longer at the discretion of the company.

Derivatives

The company uses derivative financial instruments to reduce exposure to foreign exchange risk. The company does not hold or issue derivative financial instruments for speculative purposes.

Derivatives are initially recognised at fair value at the date a derivative contract is entered into and are subsequently re-measured to their fair value at each reporting date. The resulting gain or loss is recognised in profit or loss immediately unless the derivative is designated and effective as a hedging instrument, in which event the timing of the recognition in profit or loss depends on the nature of the hedge relationship.

Fair value is measured by reference to a quoted price for an identical asset in an active market.

Hedge accounting

The company designates certain derivatives as hedging instruments in cash flow hedges.

At inception of the hedge relationship, the company documents the economic relationship between the hedging instrument and the hedged item, along with its risk management objectives and clear identification of the risk in the hedged item that is being hedged by the hedging instrument. Furthermore, at the inception of the hedge the company determines, and documents causes for hedge ineffectiveness.

Note 19 sets out details of the fair values of the derivative instruments used for hedging purposes.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2017

1 Accounting policies (continued)

Cash flow hedges

The effective portion of changes in the values of derivative that are designated and qualify as cash flow hedges is recognised in other comprehensive income. The gain or loss relating to the ineffective portion is recognised immediately in the statement of comprehensive income.

Amounts previously recognised in other comprehensive income and accumulated in equity are reclassified to profit or loss within the statement of comprehensive income or when the hedging relationship ends.

Hedge accounting is discontinued when the company revokes the hedging relationship, the hedging instrument expires or is sold, terminated, or exercises, or no longer qualifies for hedge accounting. Any gain or loss accumulated in equity at that time is recognised in profit or loss. When a forecast transaction is no longer expected to occur, any gain or loss that was recognised in other comprehensive income is reclassified immediately to profit or loss.

Taxation

Current tax, including UK corporation tax, is provided at amounts expected to be paid (or recovered) using the tax rates and laws that have been enacted or substantively enacted by the balance sheet date.

Deferred taxation is recognised in respect of all timing differences that have originated but not reversed at the balance sheet date where transactions or events that result in an obligation to pay more tax in the future or a right to pay less tax in the future have occurred at the balance sheet date. Timing differences are differences between the company's taxable profits and its results as stated in the financial statements that arise from the inclusion of gains and losses in tax assessments in periods different from those in which they are recognised in the financial statements.

A net deferred tax asset is regarded as recoverable and therefore recognised only to the extent that, on the basis of all available evidence, it can be regarded as more likely than not that there will be suitable taxable profits from which the future reversal of the underlying timing differences can be deducted.

Deferred tax is measured at the average tax rates that are expected to apply in the years in which the timing differences are expected to reverse, based on tax rates and laws that have been enacted or substantively enacted by the balance sheet date.

Provisions

Provisions are recognised when the company has a legal or constructive present obligation as a result of a past event, it is probable that the company will be required to settle that obligation and a reliable estimate can be made of the amount of the obligation.

The amount recognised as a provision is the best estimate of the consideration required to settle the present obligation at the reporting end date, taking into account the risks and uncertainties surrounding the obligation.

1 Accounting policies (continued)

Provisions (continued)

Where the effect of the time value of money is material, the amount expected to be required to settle the obligation is recognised at present value. When a provision in measured at present value the unwinding of the discount is recognised as a finance cost in profit or loss in the period it arises.

Employee benefits

The costs of short-term employee benefits are recognised as a liability and an expense, unless those costs are required to be recognised as part of the cost of stock or fixed assets.

Termination benefits are recognised immediately as an expense when the company is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

Retirement benefits

The amount charged to the statement of comprehensive income in respect of pension costs is the contribution payable in the year. Differences between contributions payable in the year and contributions actually paid are shown as either accruals or prepayments in the statement of financial position.

Leases

Operating lease rentals are charged on a straight-line basis over the lease term, even if the payments are not made on such a basis.

Foreign exchange

Transactions in currencies other than the functional currency (foreign currency) are initially recorded at the exchange rate prevailing on the date of the transaction.

Monetary assets and liabilities denominated in foreign currencies are translated at the rate of exchange ruling at the reporting date. Non-monetary assets and liabilities denominated in foreign currencies are translated at the rate ruling at the date or the transaction, or, if the asset or liability is measured at fair value, the rate when that fair value was determined.

All translation differences are taken to profit or loss, except to the extent that they relate to gains or losses on non-monetary items recognised in other comprehensive income, when the related translation gain or loss is also recognised in other comprehensive income.

Exceptional items

Exceptional items are material items which derive from events or transactions that fall within the ordinary activities of the company and which individually, or, if of a similar type, in aggregate, need to be disclosed by virtue of their size or incidence if the financial statements are to give a true and fair view.

2 Judgements and key sources of estimation uncertainty

In the application of the company's accounting policies, the directors are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

Key sources of estimation uncertainty

The estimates and assumptions which have a significant risk of causing a material adjustment to the carrying amount of assets and liabilities are as follows.

Inventory provisioning

The company sells clothing and household items which are subject to changing consumer demands and fashion trends. As a result it is necessary to consider the recoverability of the cost of stocks and the associated provisioning required. When calculating the stock provision, management considers the nature and condition of the stock, as well as applying assumptions around the anticipated saleability of stock, as per note 15.

Impairment of debtors

The company makes an estimate of the recoverable value of trade debtors. When assessing the impairment of trade debtors, management considers factors including the ageing profile of debtors, the payment behaviours of this debtors and the recent historical experience of recoverability for similar bands of customers. See note 16 for the net carrying amount of trade debtors.

Returns reserve

The company makes an estimate of the amount of items sold as at the balance sheet date that will be returned after the balance sheet date. This returns reserve is contained within the other creditors balance in note 18. The estimate is based on the recent historical experience of sales return rates. The return rate is then applied to the product sales in the period immediately prior to the balance sheet date, a reserve is made for the difference between the calculated levels of expected returns as compared to the actual returns.

Provisions

The company has made provision for the risks identified from the sale of Total Cover and merchandise insurance products in previous years. The provision is based on the claims received to date from customers and then extrapolated forward for Total Cover insurance and expected remediation for merchandise protection insurance. The risks on these sales are expected to be resolved by 2020. See note 20.

3 Turnover

2017 2016

	£'000	£'000
Turnover analysed by class of business		
Retail sales	36,156	35,979
Financial services	7,743	7,703
	43,899	43,682
Turnover analysed by geographical market		
	2017	2016
	£'000	£'000
		40.600
United Kingdom	43,899	43,682

4 Discounting of bad debt provision

Analysis of the company's turnover is as follows:

The directors deem that the company should discount the provision in relation to its customers that are in default at the market rate. As a result, both retained earnings and net trade debtors at 31 December 2017 have decreased by £532,000 (2016: £482,000). The recognition of the revenue, unwinding of the discounting and the original discounting applied to the impaired receivable combined have resulted in an increase to sales for the year ended 31 December 2017 of £261,000 (2016: £248,000) and an increase to cost of sales of £261,000 (2016: £273,000). See also note 20.

5 Other operating income

Other operating income in the current year relates to commission earned on debts collected on behalf of Vertbaudet UK Limited and Movitex (UK) Limited, companies that were previously part of the LRUK group.

Other operating income in the prior year related to Transitional Services Arrangements with Vertbaudet UK Limited and Movitex (UK) Limited. The income arose on recharges of centralised costs incurred by the company and recharged to Vertbaudet UK Limited and Movitex (UK) Limited.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2017

6 Exceptional expenses

, Exceptional expenses	2017	2016
·	£'000	£'000
Total Cover and merchandise insurance provision	2,275	-
Contribution to merchandise insurance provision	(1,425)	
Exceptional costs	['] 89	-
Restructuring costs	-	1,405
Disposal of fixed assets:		
Intangible fixed assets (note 13)	-	22
Tangible fixed assets (note 14)	- ·	44
	939	1,471

The increase in the insurance provision relates to the risks identified from the sale of Total Cover and merchandise protection insurance products in previous years. The directors of the business have reviewed the balance on the opening provision for the risk of customer remediation that might arise from the sale of insurance products in previous years, and have decided to increase the provision by £2.3m in 2017. See also note 20.

The Financial Conduct Authority "FCA", the regulator that oversees the financial services industry in which the company operates, has declared a deadline for all Payment Protection Insurance "PPI" claims to be submitted by 29 August 2019. Accordingly, the directors expect the risk on these claims to be resolved by 2020.

The contribution against the insurance provision of £1.4m was received from a 3rd party for its share of the risks arising from the sale of insurance products that were sold on its behalf by the company in previous years.

The exceptional costs of £89,000 (2016: nil) relate to an employment related query by HMRC.

In 2016, the company recognised restructuring costs of £1,405,000 following the cessation of the Transitional Service Agreements with Vertbaudet UK Limited and Movitex (UK) Limited. To the extent that employees could not be redeployed, redundancy terms were agreed. The impairment of fixed assets arose from the writedowns necessary on the cessation of those Transitional Service Agreements.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2017

•		
7 Operating (loss)/profit	•	
	2017	2016
	£'000	£'000
Operating (loss)/profit for the year is stated after		
charging/(crediting):		
Exchange (gains)/losses	. (8)	46
Depreciation of owned tangible fixed assets	86	95
Loss on disposal of tangible fixed assets	. -	44
Amortisation of intangible assets	341	359
Loss on disposal of intangible fixed assets	· •	22
Cost of stocks recognised as an expense	21,176	19,871
Impairment of stocks (reversed) or recognised	(135)	202
Operating lease charges	248	258
8 Auditor's remuneration		
	2017	2016
Fees payable to the company's auditor and its associates:	£'000	£'000
	•	
For audit services		ند م
Audit of the company's financial statements	39	48
		•
9 Employees		
	2017	2016
	Number	Number
The average number of employees including directors was	:	
Sales and administration	27	73
Administration	48	106
. •	75	179
	•	
Of these employees, 12 were part time (2016: 52).		
Their aggregate remuneration comprised:	2017	2016
men aggregate remuneration comprised.	£'000	£'000
	£ 000	. £ 000
Wages and salaries	2,900	5,861
Social security costs	320	474
Pension costs	95	157
	3,315	6,492

Redundancy payments paid in the year ended 31 December 2017 totalled £48,063 (2016: £1,008,000) and are excluded from the analysis above.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2017

10 Directors' remuneration

	2017 £'000	2016 £'000
Remuneration for qualifying services	503	454
Company pension contributions to defined contribution schemes	23	21
	526	475

The number of directors for whom retirement benefits are accruing under defined contribution schemes amounted to 3 (2016: 3).

Remuneration disclosed above includes the following amounts paid to the highest paid director:

	2017	2016
,	£'000	£'000
Remuneration for qualifying services	236	210
Company pension contributions to defined contribution schemes	11_	9
	247	219

Directors' remuneration has been borne by LRUK (Retail) Limited for the services provided by the directors of all subsidiaries in the LRUK group. Directors' remuneration includes the remuneration of all 'Key management personnel,' as required to be disclosed under FRS 102.

11 Interest receivable and similar income

			2017	5010
		ı	£'000	£'000
Interest income	٠		-	
Interest on intercompany current account	•		13	5

12 Taxation

The total tax result for the year included in the statement of comprehensive income can be reconciled to the (loss)/profit before tax multiplied by the average standard rate of tax as follows:

	2017 £'000	2016 £'000
(Loss)/Profit before taxation	(904)	534
Expected tax charge based on the average standard rate of corporation tax in the UK of 19.25% (2016: 20.00%).	(174)	107
Tax effect of expenses that are not deductible in determining taxable profit	435	7
Tax effect of utilisation of tax losses not previously recognised	(230)	(110)
Permanent capital allowances in excess of depreciation	(31)	(4)
Taxation for the year		

There is no provided deferred tax in the current or prior year. Details of unprovided deferred tax assets are shown in note 27.

The applicable tax rate changed to 20% on 1 April 2015. Finance Act No2 2015, which was substantively enacted on 26 October 2015, included provisions to reduce the corporation tax to 19% with effect from 1 April 2017 and 18% with effect from 1 April 2020.

An additional reduction to 17% (effective 1 April 2020) was substantively enacted on 6 September 2016.

As these rates have been substantially enacted in tax legislation, deferred tax balances have been calculated with reference to these rates in line with the expected period of reversal of the deferred tax balances.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 DECEMBER 2017

13 Intangible fixed assets

	Software £'000
Cost	`
At 1 January 2017	5,158
Additions	179
Disposals	(726)
At 31 December 2017	4,611
Amortisation	
At 1 January 2017	4,284
Amortisation charged for the year	341
Disposals	(726)
At 31 December 2017	3,899
Carrying amount	
At 31 December 2017	712
At 31 December 2016	874

The amortisation charge for the year is recognised within administrative expenses.

There are no contractual commitments to acquire intangible assets (2016 - £nil).

14 Tangible fixed assets

14 Tangible fixed assets			
· ·	Assets under	Plant and	Total
	construction £'000	equipment £'000	£'000
Cook	£ 000	1 000	£ 000
Cost	443	2.704	2.046
At 1 January 2017	142	3,704	3,846
Additions	-	46	46 .
Transfer	(142)	142	-
Disposals	-	(2,040)	(2,040)
At 31 December 2017	-	1,852	1,852
Amortisation			•
At 1 January 2017	-	3,565	3,565
Depreciation charged for the year	-	86	86
Eliminated in respect of disposals	÷	(2,039)	(2,039)
At 31 December 2017	-	1,612	1,612
Carrying amount			
At 31 December 2017	_	240	240
At 31 December 2016	142	139	281
15 Stocks		•	
		2017	2016
,		£'000	£'000
Finished goods for resale		1,419	, 1,986

During the year, an impairment gain of £135,000 (2016: £202,000 loss) was recognised within cost of sales. No earlier stock write downs have been reversed during the current or preceding year.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2017

16 Debtors

Amounts falling due within one year:	2017 £'000	2016 £'000
Trade debtors (below)	19,222	19,229
Derivative financial instruments (note 19)	57	65
Other debtors	67	860
Prepayments and accrued income	253	575
	19,599	20,729

The movements on the provisions for the doubtful debts are set out below:

	£'000	2017 £'000	£'000	2016 £'000
Gross trade debtors		31,768		30,272
Opening provision for doubtful debts Utilisation of provision Charge for doubtful debts	(11,043) 3,389 (4,891)		(10,344) 2,887 (3,586)	
Closing provision for doubtful debts		(12,545)	·	(11,043)
Net trade debtors after provision		19,222		19,229

Gross trade debtors includes £8,920,000 notional interest that would have been earned on accounts in debt recovery (2016: £7,671,000). Provision for doubtful debts includes an adjustment relating to this notional interest of £9,452,000 (2016: £8,153,000).

17 Cash and cash equivalents

Of the cash and cash equivalents balance of £44,064,000 held on 31 December 2017 (2016: £38,855,000), £5,771,000 (2016: £2,308,000) was on a current account held with the French intermediate parent company La Redoute s.a.s.. The current account is repayable on demand with 48 hours notice, earns interest at the 1-month LIBOR rate and is unsecured.

The company participates in cash pooling arrangements in conjunction with its parent company, LRUK (Holdings) Limited, and its fellow UK subsidiary companies.

The overall UK group's net cash pool position held with HSBC Bank plc at 31 December 2017, which is covered by multi-lateral guarantees for all group companies, totalled £1,988,000 cash (2016: £689,000).

The overall UK group's net cash pool position held with Barclays Bank plc at 31 December 2017, which is covered by multi-lateral guarantees for all group companies, totalled £1,000 overdraft (2016: £6,000 overdraft).

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 DECEMBER 2017

18 Creditors: amounts falling due within one year

	,	As restated
	2017	2016
	£'000	£'000
Trade creditors	1,601	1,486
Amounts due to group undertakings	6,471	4,840
Corporation tax	30	30
Other taxation and social security	1,114	920
Derivative financial instruments (note 19)	-	234
Other creditors	1,789	1,580
Accruals and deferred income	2,898	2,951
	13,903	12,041

The prior year figures for trade creditors have been restated to move £896,000 into amounts due to group undertakings.

The amounts due to group undertakings of £6,471,000 (2016: £4,840,000) are unsecured, free of interest and payable within one month.

19 Financial instruments

	2017	2016
	£'000	£'000
Carrying amount of financial assets		•
Debt instruments measured at amortised cost		
Trade receivables	19,222	19,229
Carrying amount of financial liabilities		
Measured at amortised cost		
Trade creditors	1,601	1,486
Amounts owing to group undertakings	6,471	4,840
Other creditors	1,789	1,580
	9,861	7,906

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2017

19 Financial instruments (continued)

The company's income, expenses, gains and losses in respect of financial instruments are summarised below:

	2017 £'000	2016 £'000
Income	• •	
Total income for financial assets at amortised cost	7,743	7,703
Fair value gains and losses		
On derivative financial assets designated in an effective hedging relationship	57	65
On derivative financial liabilities designated in an effective hedging relationship	-	(234)
Impairment losses		
On financial assets measured at amortised cost	1,502	699

Hedging arrangements

The company uses derivatives to hedge its exposure in foreign currency exchange rates arising from foreign currency purchases.

	Principal		Fair value	
	2017 £'000	2016 £'000	2017 £'000	2016 £'000
_				
Foreign exchange contracts	1,845	10,658	57	(198)
Options	888	1,710	· ·	29
	2,733	12,368	57	(169)

At 31 December 2017, the company had forward foreign commitments contracts in place to buy €2.1m and a 'vanilla' option to buy a further €1.0m (2016: forward foreign commitments contracts in place to buy €12.4m and two 'vanilla' options to buy a further €2.0m).

The foreign currency forward contracts and the 'vanilla' option that were in place at 31 December 2017 will all mature within 1 month of that date.

The foreign currency forward and option contracts are all measured at fair value, which is determined using valuation techniques that utilise observable inputs. The key assumptions used in valuing the derivatives are the forward exchange rates and the interest rate.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 DECEMBER 2017

20 Provisions for liabilities

U Provisions for liabilities			•
		2017	2016
		£'000	£'000
Total Cover and merchandise insurar	nce provision	4,309	2,136
Provision for reorganisation costs	•		48
	· k	4,309	2,184
Movements on provisions:		•	
	Total Cover & merchandise	Provision for reorganisation	Total
•	insurance provision	costs	
•	£'000	£'000	£'000
At 1 January 2017	2,136	48	2,184
Additional provisions in the year	2,275	· -	2,275
Utilisation of provision	(102)	(48)	(150)
	4,309		4,309

The Total Cover and merchandise insurance provision relates to the risks identified from the sale of insurance products in previous years. The directors of the business have reviewed the balance on the opening provision for the risk of customer remediation that might arise from the sale of insurance products in previous years, and have decided to increase the provision by £2.3m in 2017. The Financial Conduct Authority "FCA", the conduct regulator that oversees the financial services industry in which the company operates, has declared a deadline for all Payment Protection Insurance claims "PPI" to be submitted by 29 August 2019. Accordingly, the directors expect the risk on these claims to be resolved by 2020.

21 Retirement benefit schemes

	2017	2016
Defined contribution schemes	£'000	£'000
	•	
Charge to profit or loss in respect of defined contribution schemes	95	157

The company operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the company in an independently administered fund.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2017

22	Calle	l up shai	re capital

	2017 £'000	2016 £'000
Ordinary share capital		
Issued and fully paid		
45,000,100 Ordinary shares of £1 each	45,000	45,000

All shares have equal voting rights, carry no right to fixed income and rank pari passu.

23 Hedging reserve

The hedging reserve is used to record transactions arising from the company's cash flow hedging arrangements. Amounts accumulating in this reserve are reclassified to profit and loss in the periods in which the hedged item affects profit or loss or when the hedging relationship ends.

24 Profit and loss reserves

The profit and loss account reserves represent cumulative profits or losses, net of dividends paid and other adjustments.

25 Cash generated from operations

·	2017	2016
	£'000	£'000
(Loss)/profit for the year after tax	(904)	534
Adjustments for:		
Interest receivable	(13)	(5)
Loss on disposal of intangible fixed assets	- ·	22
Loss on disposal of tangible assets	1	44
Amortisation of intangible assets	341	359
Depreciation of tangible fixed assets	86	95
Increase in provisions	2,125	- 48
Movements in working capital:		
Decrease/(increase) in stocks	567	(626)
Decrease in debtors	1,122	2,155
Decrease in creditors	2,096	(4,109)
Cash generated from/(absorbed by) operations	5,421	(1,483)

26 Operating lease commitments

Leases

At the reporting end date the company had outstanding commitments for future minimum lease payments under non-cancellable operating leases, which fall due as

	2017	2016
	£'000	£'000
Within one year	248	243
Between one and five years	970	968
In over five years	17,369	17,609_
	18,587	18,820

The operating leases represent leases of a property, land and office equipment. The land and building leases are negotiated over terms of 78 years (2016: 79 years) and rentals are fixed for the term of the lease. There are no options in place for either party to extend the lease terms.

27 Deferred taxation

The company has unprovided deferred tax assets as they are not sufficiently certain to be recoverable within one year of the balance sheet date.

	Assets 2017	Assets 2016
Balances:	£'000	£'000
Tax losses	, 75	281
Net book value less than written down value	149	203
Short term timing differences	. 732	406
	956	890

Factors that may affect future tax charges

The applicable tax rate changed to 20% from 1 April 2015. Finance Act No 2 2015, which was substantively enacted on 26 October 2015, includes provisions to reduce the corporation tax to 19% with effect from 1 April 2017 and 19% with effect from 1 April 2017 and 18% with effect from 1 April 2020. An additional reduction to 17% (effective 1 April 2020) was substantively enacted on 6 September 2016. As these rates have been substantially enacted in tax legislation, deferred tax balances have been calculated with reference to these rates in line with the expected period of reversal of the deferred tax balances.

28 Related party transactions

Transactions with related parties

The ultimate parent company of LRUK (Retail) Limited is New R s.a.s., which is registered in France.

During the year the company purchased stock and received services from subsidiaries of New R s.a.s. totalling £21.6m (2016: £22.1m).

At the respective year ends, the company was owed, and owed, the following balances from/(to) related parties:

	2017 '	2016
	£'000	£'000
Cash held by parent company (note 17)	5,771	2,308
Amounts due to group undertakings (note 18)	(6,471)	(4,840)

29 Ultimate controlling party

The company is a wholly owned subsidiary of LRUK (Holdings) Limited, which is registered in England and Wales.

The company's ultimate parent company at 31 December 2017 was New R s.a.s., which is registered in France.

LRUK (Holdings) Limited, the immediate parent of LRUK (Retail) Limited, is the smallest and largest company to prepare consolidated financial statements incorporating LRUK (Retail) Limited.