## Barnardo's

**Annual Report and Accounts 2010** 

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## **BARNARDO'S**

## YEAR ENDED 31 MARCH 2010

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## **Introduction by Geoffrey Barnett**

You will see in this report and these accounts how our achievements in the year to 31 March 2010 matched our plans. I am pleased to say that overall we hit our targets for the year and I congratulate management, staff and volunteers right across Barnardo's on doing that

What one of our service users has recently said cannot be said too often. 'The people at Barnardo's have been great. They're not just doing it because it's a job, they're doing it because they care'. And, as I have visited services for children and young people over this past year, I have continued to see for myself how much Barnardo's people care.

While caring, they are also getting better and better at demonstrating with hard evidence the effectiveness of what they do This is a high priority for us in our new three year business plan, adopted by Barnardo's Council in March 2010. It would be important in any event, but is all the more so as we face up to impending public sector funding cuts

In the year to 31 March 2010 we have reported record total income in excess of £230 million and a small surplus of income over expenditure. Our aim for the future is to continue to grow our direct work with disadvantaged children and young people across the United Kingdom.

Over the past year public awareness of Barnardo's has continued to improve, which has increased our capacity both to influence public policy and to increase the public's financial support for Barnardo's. The fundraising climate is especially challenging in these times of economic hardship. We did well in 2009/10, against a background of lower levels of gifts in wills. Our 380 shops had a particularly strong year and we are continuing to grow this source of funds. Elsewhere, in fundraising, we held our position in a highly competitive market.

During the year, like so many others, we had to work out how, over time, to cover the deficit in our pension fund, which emerged at the triennial valuation at 31 March 2009. This was painful for the organisation and for its staff, but acceptable plans were agreed and put to the Pension Regulator. It is at times like these that our reserves policy stands us in good stead and I am able to report that our balance sheet remains strong.

I commend this report and these accounts to you and take this opportunity to thank everyone who works for Barnardo's, whether they are paid or not, and all of our many donors

At Barnardo's, we believe in children - no matter who they are, what they have done or what they have been through. We will support them, stand up for them and bring out the best in each and every child.

Barnardo's vision is that the lives of all children and young people should be free from poverty, abuse and discrimination. Our purpose is to help the UK's most vulnerable children and young people transform their lives and fulfil their potential.

Barnardo's has been changing children's lives since 1866, when our founder, Dr Thomas Barnardo, launched a programme of pioneering childcare work. Today, as the largest of the UK's children's charities, Barnardo's provides a comprehensive range of support, counselling, fostering, adoption and training services for more than 100,000 children, young people and their families. Barnardo's delivers more than 400 services, also known as projects, based in local communities across the UK. Barnardo's strives to use new and innovative approaches to engage with those who are the most disadvantaged and might not access services in a traditional way.

As well as providing direct services, Barnardo's champions children's rights by pursuing a range of influencing and campaigning activities. Our work to change government policy and practice, based on knowledge gained from research and our own experience, aims to improve outcomes for all children and young people in the UK

To fund our work, Barnardo's relies upon voluntary donations from the public, companies and trusts, together with fees and grants we raise for the provision of services to local authorities and other funding partners Barnardo's also depends on more than 12,000 volunteers who support our work

## **OBJECTIVES AND ACHIEVEMENTS**

2009/10 was the final year of a three-year Business Plan, launched in 2007 and setting out the strategic direction through to March 2010. The plan was designed to ensure that the work of Barnardo's focussed on the areas where it is able to make the greatest impact on the lives of disadvantaged children and young people, through direct service provision and by being an effective advocate for change. Eight specific objectives were set for the final year of the plan, against which performance has been measured.

- 1. Deliver growth in fee and grant income for service provision of at least 6 per cent Fee and grant income increased by 16 per cent in 2009/10 and 32 per cent in the three years to March 2010 Barnardo's has developed new services and expanded its current work, including successfully establishing a large number of Children's Centres across the South West of England, Cumbria and Buckinghamshire. The year also saw significant growth within the three Barnardo's Schools (Spring Hill, Meadows and High Close) along with securing a contract through the Department for Work and Pensions Future Jobs Fund. In addition to an improvement in income generation, a third of our services are subject to external inspection and the results of these inspections showed a consistent improvement in quality with a threefold increase in those assessed as "excellent".
- 2. Achieve a five per cent reduction in the voluntary funds used in the 20 per cent of the services that use most voluntary funds across the UK, measured against 2008/09 expenditure

A five per cent reduction was achieved in all services with the highest level of voluntary funds.

3. Achieve a total of at least 20 changes in legislation or government policy across the four nations' jurisdictions over the period 2007 to 2010. At least one change each year in

each of our priority campaigning areas and one each year which will improve outcomes for BME children and young people

Over the last three years Barnardo's secured 24 changes to policy and legislation, exceeding the target. We have successfully influenced Government policy in all four of our priority areas of child poverty, education, children in care and children in trouble and in all four nations of the UK. Influencing successes in the last year include the establishment of a Child Poverty Commission under the Child Poverty Act, which also enshrines in law the commitment to end child poverty by 2020; mitigating legislative changes requiring all apprentices to be 'employed', so that the young people we support currently on work-based programme-led apprenticeships would not be disadvantaged, and in Scotland significant amendments to legislation to improve the lives for children with disabilities and special educational needs. Over the period of the plan we have also been successful in lobbying for a duty to be placed on the immigration service to safeguard and promote the welfare of children in the asylum system.

- 4. Achieve an increase in spontaneous awareness of Barnardo's consistently above 12 per cent and growing during the life of the plan
  - In 2007 we revised our strap line to 'Believe in Children' to explain more clearly what we stand for We also launched our first television advertising in 2008, increasing the number of people seeing the Barnardo's brand. This has helped us revitalise our brand and get greater recognition of our work amongst the general public with 15 per cent recognising the Barnardo's brand without being prompted.
- 5. Make a net fundraising contribution in line with the budget agreed by the Trustees In spite of the difficult economic and fundraising environment, we achieved our budget for 2009/10 of raising £39.3m from voluntary donations and trading activity
- 6. Increase the number of registered volunteers by five per cent, delivering an increase in every region and nation, and to increase the number of younger volunteers by five per cent
  - A revised volunteering strategy has enabled us to increase the number of volunteers by 19 per cent in 2009/10 and 50 per cent in the last three years. The number of volunteers under 25 grew by 27 per cent over this period.
- 7. Reduce the proportion of funds spent on support functions at head office and at region and nation offices to 15 per cent by March 2010
  - Growth in support costs continues to be contained during a period of growth for the charity, with more of our income being spent on furthering our charitable purpose. This has helped to achieve a reduction in expenditure on support costs, which are now close to the target.
- 8. Replace current diesel vehicles with environmentally friendlier sub 120 CO<sub>2</sub> emission models by 2013 and to reduce the average amount of energy that Barnardo's consumes per member of staff by 5 per cent by 2012
  - Just over half the current diesel fleet vehicles have now been replaced with environmentally friendlier sub 120 CO<sub>2</sub> emission models and we are on target to complete this objective earlier than planned. The Barnardo's Big Switch Off campaign was re-launched during 2009/10, encouraging all staff across the charity to help achieve our planned reduction in energy consumption.

#### **PLANS for 2010-2013**

In March 2010 we launched our new three year Business Plan, setting out the vision for Barnardo's through to March 2013. Our ambition for the next three years is to help as many families and children

as possible to overcome disadvantage while remaining alert to the prospect of increased pressure on our costs. The priority remains to grow our work, and the reach of that work, so we can achieve all we can for those who need us the most. To achieve this vision we have set ten measures against which our success will be judged. They are:

- 1. By April 2011, to have an outcomes assessment in place for 70 per cent of current service users, rising to 80 per cent in April 2012 and 90 per cent by April 2013, and to improve outcomes for 70 per cent of those service users in year one, rising to 80 per cent in year three.
- 2 Grow our direct work with children, as measured by our spend on Children's Services, by 15 per cent over the three years of the business plan.
- 3 By April 2011, establish a baseline by which our reach to the most disadvantaged can be measured and for reach to improve in years two and three of the plan by at least five per cent in each year.
- 4. Over the period of the plan, achieve a total of at least 20 significant changes in legislation or government policy (across the four nations) as a result of our influencing work.
- In each year of the plan, and taking the National Council for Voluntary Organisations (NCVO) annual survey of charitable giving as a baseline, fundraising income will beat the UK charity average by three, then four and finally five percentage points.
- 6 Increase the number of individuals from whom we have pledges to leave us a gift in their Will by 20 per cent year on year
- 7 Deliver a net income from Retail and Trading in line with the budget set for each of the next three years
- 8 During 2010-11, ensure sustained spontaneous awareness of 14 per cent among our core audience and to grow this throughout the life of the plan.
- 9 Launch revised Learning and Development programmes in five key areas and succeed in having 80 per cent of the target staff group complete the training by April 2013
- 10 Reduce expenditure on overheads as a proportion of total expenditure by four per cent by April 2013

## **PUBLIC BENEFIT**

In setting plans and priorities for areas of work the Trustees of Barnardo's have had regard to the guidance from the Charity Commission on the provision of public benefit. In particular, the Trustees consider how planned activities will contribute to meeting the objectives they have set. How Barnardo's delivers its principal charitable objective, that of the relief and assistance of children and young people in need, is demonstrated in the above summary of Barnardo's objectives and the achievements against them Examples of activities are set out in the Annual Review, which complements this report.

The public benefit arising from Barnardo's work is implicit in the services delivered and the assistance given to vulnerable children and young people to help them reach their full potential to the benefit of society as a whole as well as to the benefit of the beneficiaries themselves

## **FINANCE**

Results for the year

The Statement of Financial Activities on Page 13 shows that income for the year to March 2010, after deducting direct costs of generating income, rose to £194 7m which represents an increase of 10% over the previous year (2009: £176 6m). Fees and grants for the provision of services, which forms the largest part of this figure, showed a 16 per cent increase to £147 1m (2009: £126.9m). Turning to our other sources of income, net trading income and income from development and sale of properties both showed an increase over 2009, while net voluntary income and income from investments (including other income) both fell. The statement of financial activities also shows our gross income before

deducting any costs and in the year to 31 March 2010 this rose to £234.3m, an increase of 9%

Turning to our expenditure, the total amount spent on charitable activities grew by 10 per cent to £193 1m, which, when deducted from the income figure of £194 7m, resulted in a surplus of £1 6m  $(2009 \cdot £2 3m)$  In a challenging year economically we were pleased with this performance

The Statement of Financial Activities goes on to show any change in the value of the charity's investments and any movement in the long term valuation of the Barnardo's pension fund. In the year to 31 March 2010 the value of our investments increased by £12 4m, reversing a loss last year of £12 2m in common with many other organisations, the Barnardo's pension fund showed an increase in the deficit from £63 2m to £85m. The Board and the Trustees of the pension fund have agreed a plan to eliminate the deficit over time.

## General reserve and risk management strategy

Barnardo's maintains a level of reserves in order to meet potential losses which might arise from its charitable activities, investments, trading and other activities. The objective is that Barnardo's is able to continue to carry on its work through a combination of difficult circumstances and have the time to adjust its strategy to meet these changing circumstances. At the same time the Trustees want to maximise our resources applied to our charitable purposes and therefore aim to ensure reserves are not higher than necessary. Reserves are represented by fund balances in the Balance Sheet on page 14.

The Trustees assess the risks to which Barnardo's could be exposed and the appropriate level of reserves which we should maintain. The current assessment of the target range of unrestricted and free reserves necessary is £36 to £49m. The actual level of reserves is regularly reviewed and if it looks likely to move significantly outside the target, actions would be taken to bring the actual level of reserves in line with the target.

The Balance Sheet shows unrestricted reserves of £87m (2009 £77 8m) excluding the pension liability in assessing free reserves the fixed asset fund of £37.2m (2009 £36 7m) is excluded because this cannot quickly be realised. After deducting the fixed assets fund there remain unrestricted funds of £50 3m (2009 £41 1m), which is marginally above the top of the target range.

Further funds of £25 9m (2009, £21.4m) are held in restricted and endowment funds, only the income from which is available to fund Barnardo's work

## Overall financial health

Barnardo's is well placed to continue to secure new income to support its charitable activities and deliver against its plans. The current economic and political situation is clearly volatile and the Trustees are ready to respond should income be adversely affected. Contingency plans are in place to manage the impact of any downturn and reduction in public sector funding, while minimising the effect on our charitable activities. Financial plans are less reliant than in previous years on income from the sale and development of surplus properties to fund charitable activities in the future.

## **Investments**

Barnardo's investments are held in a combination of investment funds comprising equities, fixed income securities and cash, managed by BlackRock. The equities fund is one which does not invest in companies whose products are associated with tobacco or the arms industry. Performance is measured against the relevant market indices and in the year to 31 March 2010 it rose in value by 32.9 per cent. This is 0.1 per cent better than the benchmark for the year. Performance has averaged 0.7 per cent per annum better than the benchmark over the last five years.

#### Commercial activities

The results of Barnardo's subsidiary companies are summarised in Note 3 to the accounts. In total, net income generated by the subsidiaries was £1 5m (2009 £0.8 million), with five of the six subsidiaries generating a surplus in the year

Barnardo Trading Limited generated a profit of £639,000 (2009<sup>-</sup> £539,000) from its mail order, publishing and retail activities. Barnardo's retail and trading activities in total (including the sale of donated goods in Barnardo's shops, which is accounted for as part of the charity's activities) produced a profit of £5 6 million (2009. £4 0 million)

Barnardo Developments Limited's principal activity is the development and sale of properties which are surplus to operational requirements. During the year sales have continued to be subdued in a slow property market although it has still generated a profit of £245,000 (2009: loss £149,000)

Barnardo Events Limited raises sponsorship income and runs special events in support of Barnardo's, much of which is accounted for within the charity. The company generated a profit of £173,000 (2009. £215,000)

Barnardo Services Limited provides a range of services for children and young people, in conjunction with local authorities, health authorities and similar bodies. The company generated a profit of £541,000 (2009 £405,000).

Activities within Barnardo Social Enterprise Limited have been significantly scaled down or transferred to the charity. The remaining activity has consisted of some training provided to third parties, which generated a profit of £2,000 in the year (2009) loss £145,000).

A further subsidiary, Bow Childcare, (registered charity number 297841) was acquired by Barnardo's for nil consideration. The activities of Bow Childcare are expected to be transferred into Barnardo's. In accordance with Section 405 (2) of Companies Act 2006, the activities of Bow Childcare have not been consolidated as they are not material to the activities of Barnardo's. Bow Childcare made a loss of £146,000 in the year (2009 £91,000)

#### Accounts

The Trustees confirm that the accompanying accounts comply with statutory requirements, the requirements of the Memorandum and Articles of Association, and the requirements of the Statement of Recommended Practice on Accounting and Reporting by Charities (SORP 2005). The Trustees consider that Barnardo's has adequate resources to continue in business for the foreseeable future and that, for this reason, it should continue to adopt the going concern basis in preparing the accounts

## STRUCTURE, GOVERNANCE and MANAGEMENT

Barnardo's is a company limited by guarantee (registered in England, company number 61625). It operates throughout the UK and is a charity registered in England and Wales (216250) and Scotland (SC037605). It is governed by its Memorandum and Articles of Association, which sets out its charitable purposes for the public benefit in the following terms

- (i) the relief and assistance of children and young people in need,
- (II) the promotion of the education of children and young people,
- (III) the promotion among children and young people of the knowledge of the Christian faith or the faith in which they were brought up, and

(iv) the relief of the poor, sick, handicapped and aged

The Members of Council, who are elected by the Members of Association at the Annual General Meeting, are the charity's Trustees and the legal directors of the company. They serve for a three year term, after which they are eligible for re-election. New trustees are selected through open recruitment, which includes advertising in the national press and online. New appointees and existing trustees are provided with an induction programme and a range of other training opportunities to help them meet their responsibilities. The Council meets every two months

The balance of trustees is kept under review with regard to its diversity and geographical spread and particular emphasis is placed on appointing individuals who can fill identified skill gaps within the trustee body. Council has a written schedule of matters reserved for decision by the whole Board, including the formulation and implementation of strategy; overseeing its implementation through annual operating plans and budgets, monitoring progress and accepting ultimate responsibility for the professional, legal and financial management of the organisation. Matters not reserved for decision by Council are delegated either to one of the Council Committees or to the Chief Executive and UK Directors (the senior executives who report to the Chief Executive).

The Council Committees are as follows

- Audit and Compliance Committee reviews the effectiveness of Barnardo's internal financial and non-financial control and risk management systems and the annual accounts before submission to the full Council In addition it considers matters of corporate governance and any significant issues arising in respect of either internal or external audit arrangements
- Family Placement Scrutiny Committee is responsible for adoption and family placement work within Barnardo's It considers reports, proposals and recommendations prior to submission to Council It also ensures that the adoption agency and family placement work operate in accordance with the law and organisational policy
- Investment Committee assists the Council in safeguarding the charity's assets and determining investment policy including the charity's stance on ethical investment. It appoints and receives reports from the investment managers who manage the portfolio on a discretionary basis. It also approves loan arrangements for subsidiary companies and ensures an appropriate return on capital invested in non-operational properties.
- Nominations Committee reviews the make-up of Council and recommends action to Council to address identified requirements. It appoints the panel of trustees to handle trustee recruitment, manages relationships with the Members of Association and may appoint National Committee members.
- Remuneration Committee determines the remuneration of the Chief Executive and UK Directors on an annual basis. Their remuneration does not include any share options or long-term incentive scheme. The period of notice for termination of contracts of employment is six months for the Chief Executive and three months for the UK Directors. There are no pension provisions for the Chief Executive or for the UK Directors other than membership of Barnardo's Pension Scheme on the same terms as other employees
- Three Committees in Scotland, Northern Ireland and Wales. On each are one or two Members of Council and other individuals with local knowledge and experience. Barnardo's

remains a single UK charity but these committees are responsible, within the framework set by the Council, for overseeing the development of services, the raising of income and Barnardo's influencing work in their respective localities

Barnardo's abides by the Code of Good Governance which sets out the principles of board leadership for the voluntary and community sectors

#### President

Her Royal Highness The Duchess of Cornwall is the President of Barnardo's She is an active supporter of Barnardo's, has hosted occasions for us in London and made a memorable visit to the Freeman Family Centre in North London during the year

#### **Members of Council**

A list of Members of Council appears on page 34

## **Management**

Barnardo's activities extend across all four jurisdictions of the United Kingdom. England, Northern Ireland, Scotland and Wales. Barnardo's is also registered as a charity in Scotland, where its activities are governed by the Office of the Scottish Charity Regulator

Responsibility for operational activities is allocated to five departments, Children's Services, Media and Policy, Fundraising, People and Corporate Resources. The charity is divided geographically into three nations for Northern Ireland, Scotland and Wales and six English regions. The regional offices in England are based in Birmingham, Bristol, Leeds, Liverpool, London and Newcastle.

Barnardo's has three sister charities Barnardos Republic of Ireland, Barnardos Australia and Barnardos New Zealand Each one is a locally registered organisation with its own governing body, raising money for use in those countries Each uses the Barnardo's name under licence from Barnardo's in the UK Their financial activities are not included in the accompanying accounts

There were no transactions with related parties during the year other than contributions made to the Barnardo's pension scheme, which are separately disclosed in the notes to the accounts

## INTERNAL CONTROL and RISK MANAGEMENT

Barnardo's Council has responsibility for ensuring the organisation has an appropriate system of controls, financial and otherwise, to provide reasonable assurance that the charity is operating efficiently and effectively, that its assets are safeguarded against unauthorised use or disposition, that proper records are maintained; that financial information used within the charity or for publication is reliable and that Barnardo's complies with relevant laws and regulations

The Audit and Compliance Committee examines the effectiveness of the systems of internal operational and financial control annually and confirms the operating effectiveness of those systems to Council The key components of Barnardo's risk management include

- A documented framework of delegated authority with procedures for reporting decisions,
- An approved business plan and annual budget against which progress is reported on a regular basis, including monthly financial reporting of actual results compared with budgets and forecasts,
- A formal risk management process in which the Trustees and senior managers identify business risks and the consequential actions necessary to mitigate those risks. A number of corporate

risks have been identified for 2010/11 including safeguarding of children and young people in our care, the impact of potentially significant public spending reductions, the volatility of legacy income and managing longer term liabilities on the pension fund. Controls and mitigating actions have been agreed against each risk such that management is satisfied there are no risks that pose a significant threat to the organisation,

- An inspection and audit regime involving both Barnardo's Corporate Audit and Inspection Unit
  and third party inspectors and auditors subjects critical business systems and policy areas of
  Barnardo's operations to regular review, the results of which are reported to management and
  to the Audit and Compliance Committee, and
- Clear policies on whistle blowing and reporting in relation to child protection, health and safety and complaints to ensure compliance with statutory requirements

## **AUDITORS**

In accordance with Section 485 of the Companies Act 2006 resolutions proposing the re-appointment of BDO LLP as auditors of Barnardo's and authorising Council to fix their remuneration will be put to the Members at the Annual General Meeting

## **EQUAL OPPORTUNITIES**

Barnardo's is committed to providing equality of opportunity for the children, young people, families and carers with whom it works. It values and respects their diversity.

Barnardo's welcomes difference in its staff and volunteers. In accordance with its Basis and Values, Barnardo's is working to create equal access to opportunities for paid employment and voluntary involvement while continuing to base selection and promotion solely on the ability to meet the requirements of the post. This is irrespective of race, colour, ethnic or national origins, religion, disability, gender, sexuality, age, marital status, irrelevant offending background, responsibility for dependants, economic status or political views

Enacting Our Vision, a race equality strategy which has been implemented throughout the organisation, was launched in 2008. Enacting Our Vision has given impetus to some of the key issues which need to be addressed for Black and Minority Ethnic staff and service users.

Barnardo's is committed to taking active steps to address and eliminate unfair or unlawful discrimination or prejudice where these are identified in the organisation's procedures or practices

## **ENVIRONMENT**

Barnardo's is contributing towards a safe and healthy environment for children and has introduced several initiatives to reduce its overall impact on the environment

- 1 promoting video conferencing and alternative means of transport to reduce the amount of business mileage undertaken by private and fleet cars,
- commencing the replacement of our current diesel vehicles with environmentally friendlier sub-120  $CO_2$  emission models with the aim of replacing the entire car fleet by the end of 2012,
- 3 introducing the "Big Switch Off" campaign encouraging all staff to participate and help Barnardo's to reduce its total energy consumption by five per cent each year; and
- 4 recycling unsold and damaged donations for retail shops including textiles, shoes, plastics DVDs, CDs, books, cardboard, metal, electrical items. Additionally we recycle old mobile phones and printer cartridges received from the public and used by Barnardo's

## **ACKNOWLEDGEMENTS**

The Trustees wish to record their appreciation of the generosity of the many friends and supporters of Barnardo's by thanking them for their donations and bequests, and of the thousands of volunteers who

give so unstintingly of their time. Barnardo's has also benefited from help received from companies, organisations, local authorities and individuals in the form of gifts in kind, free loans of property, preferential rent and part relief from rates. Particular gifts and grants are acknowledged in accordance with their terms on pages 30 to 33

By Order of the Council

Geoffrey Barnett Chair of Council

15 July 2010

## STATEMENT OF RESPONSIBILITIES OF THE TRUSTEES OF BARNARDO'S IN RESPECT OF THE REPORT OF COUNCIL AND THE FINANCIAL STATEMENTS

The Trustees' are responsible for preparing the Annual Report and the financial statements in accordance with the Companies Act 2006 and for being satisfied that the financial statements give a true and fair view

The Trustees are also responsible for preparing the financial statements in accordance with United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice)

Company law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources of the charity for that period. In preparing these financial statements, the Trustees are required to

select suitable accounting policies and then apply them consistently,

make judgements and estimates that are reasonable and prudent, and

state whether applicable accounting standards have followed, subject to any material departures disclosed and explained in the financial statements

prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business

The Trustees are responsible for keeping adequate accounting records that show and explain the charity's transactions, disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006

They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities

Financial statements are published on the charity's website in accordance with legislation in the United Kingdom governing the preparation and dissemination of financial statements, which may vary from legislation in other jurisdictions. The maintenance and integrity of the group's website is the responsibility of the Trustees. The Trustees' responsibility also extends to the ongoing integrity of the financial statements contained therein.

#### INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF BARNARDO'S

We have audited the financial statements of Barnardo's for the year ended 31 March 2010 which comprise the Consolidated Statement of Financial Activities (including the Consolidated Summary Income and Expenditure Account), the Consolidated and Charity Balance Sheets, the Consolidated Cash Flow Statement and the related notes. These financial statements have been prepared under the accounting policies set out therein.

This report is made solely to the charity's trustees and members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006 and the Charities and Trustee Investment (Scotland) Act 2005. Our audit work has been undertaken so that we might state to the charity's trustees and members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's trustees and members as a body, for our audit work, for this report, or for the opinions we have formed

#### Respective responsibilities of trustees and auditors

The trustees (who are also the directors of the company for the purposes of company law) responsibilities for preparing the Report of Council and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) and for being satisfied that the financial statements give a true and fair view are set out in the Statement of Trustees' Responsibilities

We have been appointed auditors under the Companies Act 2006 and under section 44(1)(c) of the Charities and Trustee Investment (Scotland) Act 2005 and report to you in accordance with regulations made under those Acts

Our responsibility is to audit the financial statements in accordance with relevant legal and regulatory requirements and International Standards on Auditing (UK and Ireland)

We report to you our opinion as to whether the financial statements have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice, have been prepared in accordance with the Companies Act 2006, the Charities and Trustee Investment (Scotland) Act 2005 and regulations 6 and 8 of the Charities Accounts (Scotland) Regulations 2006, and give a true and fair view. We also report to you whether in our opinion the information given in the Report of Council is consistent with the financial statements.

In addition we report to you if, in our opinion, the charity has not kept adequate and proper accounting records, if the charity's statement of account is not in agreement with these accounting records, if we have not received all the information and explanations we require for our audit, or if certain disclosures of trustees' remuneration specified by law are not made

We read the Report of Council and consider the implications for our report if we become aware of any apparent misstatements within it

#### Basis of audit opinion

We conducted our audit in accordance with International Standards on Auditing (UK and Ireland) issued by the Auditing Practices Board. An audit includes examination, on a test basis, of evidence relevant to the amounts and disclosures in the financial statements. It also includes an assessment of the significant estimates and judgements made by the trustees in the preparation of the financial statements, and of whether the accounting policies are appropriate to the charity's circumstances, consistently applied and adequately disclosed.

We planned and performed our audit so as to obtain all the information and explanations which we considered necessary in order to provide us with sufficient evidence to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or other irregularity or error. In forming our opinion we also evaluated the overall adequacy of the presentation of information in the financial statements.

#### Opinion

In our opinion

- \* the financial statements give a true and fair view of the state of affairs of the charity and the group as at 31 March 2010, and of the group's incoming resources and resources expended, including its income and expenditure, for the year then ended,
- the financial statements have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice,
- \* the financial statements have been prepared in accordance with the Companies Act 1985, the Charities and Trustee Investment (Scotland) Act 2005 and regulation 8 of the Charities Accounts (Scotland) Regulations, and
- \* the information given in the Report of Council is consistent with the financial statements

BOD "!

Donald Bawtree, Senior Statutory Auditor for and on behalf of BDO LLP, Epsom, United Kingdom

Date 21 Hy MO

BDO LLP is a limited liability partnership registered in England and Wales (with registered number OC305127)

# Barnardo's Consolidated Statement of Financial Activities Year Ended 31 March 2010

	Note	Unrestricte	d Funds	Restricted & endowment funds	Total 2010	Total 2009
		£000	£000	£000	£000	£000
Incoming resources				l		
Incoming resources from charitable activities						
- Fees and grants for service provision	4		144,671	2,451	147,122	126,875
Voluntary income	5	41,167		3,308	44,475	47,140
Less Costs of generating voluntary income	-	(10,764)			(10,764)	(10,527)
Net voluntary income			30,403	3,308	33,711	36,613
Activities for generating funds						
Trading income		33,911			33,911	30,594
Less Costs of goods sold and other costs	_	(28,281)			(28,281)	(26,627)
Net income from trading			5,630	-	5,630	3,967
Income from development and sale of properties	6	5,287			5,287	4,529
Less Costs of developing and selling properties	Ū	(448)			(448)	(372)
Net income from property sale and developmen	nts -	<u> </u>	4,839	-	4,839	4,157
	_					
Investment and other income	7	2,535		993	3,528	5,155
Less Investment management costs  Net investments and other income	-	(91)	2,444	(58) 935	(149) 3,379	(142)
Net investments and other income			2,444	733	3,379	5,013
Net incoming resources available		-				
for charitable expenditure		_	187,987	6,694	194,681	176,625
				ļ		
Charitable expenditure						
Charitable Activities						
Service provision	8		170,130	6,362	176,492	161,788
Informing the public about our work			7,813	-	7,813	7,345
Childcare research and education			2,563		2,563	2,210
Governance costs			1,652	-	1,652	1,393
Pensions finance charge	13		4,600	-	4,600	1,600
Total charitable expenditure		-	186,758	6,362	193,120	174,336
NI - 4	0	-	4 770	777	1 544	2 200
Net incoming resources Gains/(losses) on revaluation and on	9		1,229	332	1,561	2,289
investment asset disposals	10		8,197	4,218	12,415	(12,247)
Actuarial loss recognised in the pension scheme	13		(21,400)		(21,400)	(17,400)
		_				
Net movement in funds			(11,974)	4,550	(7,424)	(27,358)
Fund balances brought forward			14,550	21,361	35,911	63,269
Fund balances carried forward	21	-	2,576	25,911	28,487	35,911
		=				
				,		
Note			227 574	. 753	224 222	24 4 202
Total incoming resources			227,571	6,752	234,323	214,293
Total resources expended Net incoming resources		_	226,342 1,229	6,420 332	232,762 1,561	212,004 2,289
Met incoming resources		_	1,227	332	1,301	2,207
Total cost of generating funds (including			39,584	58	39,642	37,668
fundraising, trading and property development)						

All of the above results relate to continuing activities 
The notes on pages 16 to 29 form part of these financial statements

## Barnardo's Balance Sheet Year Ended 31 March 2010

company number: 00061625

	Note	Group	3	Charı	tv
	.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	2010	2009	2010	2009
		£000	٤٥٥٥	£000	£000
Fixed assets					
Tangible assets	1 <del>4</del>			37,400	
Investments	15	69,270		69,270	
	•			106,670	
Current assets					
Stocks and work in progress	16	1,002	1,634	-	-
Debtors		26,567			20,885
Cash and bank balances and short-term deposit	ts 18			9,946	
	<del></del>	39,134	35,045		
Creditors: Amounts falling due within one year	19	(32,317)	,	` ,	
Net current assets			5,335	8,039	6,649
Net assets excluding pension liability		113,487	99,111	114,709	100,425
Pension liability	13	(85,000)	(63,200)	(85,000)	(63,200)
Net assets including pension liability		28,487	35,911	29,709	37,225
Fund balances					
Restricted and endowment funds	21(a)&(b) 	25,911		25,911	
Fixed assets fund	21(c)	37.227	36.677	37,227	36,677
General reserve	(-)			43,532	
Working capital fund		6,817	5,335	8,039	6,649
Unrestricted funds excluding pension liability		87,576	77,750	88,798	79,064
Total funds excluding pension reserve		113,487	99,111	114,709	100,425
Pension reserve	13	(85,000)	(63,200)	(85,000)	(63,200)
Total funds	21(c)	28,487	35,911	29,709	37,225

Geoffrey Barnett

Chair of Council 15th July 2010 Honorary Treasurer

The notes on pages 16 to 29 form part of these financial statements

# Barnardo's Cash Flow Statement/Summary Income and expenditure account Year Ended 31 March 2010

## Cash flow statement

	Note	20	10	200	9
		£000	£000	£000	£000
Net cash outflow from operating activities	22(a)		(2,993)		(6,848)
Returns on investments and servicing of finance					
Investment income and interest	7		3,332		5,019
Capital expenditure and financial investment					
Purchase of tangible fixed assets	14	(6,228)		(5,576)	
Purchase of investments	15	(10,176)		(4,998)	
Sale of tangible fixed assets		6,360		5,702	
Sale of investments	15	10,248		3,019	
			204		(1,853)
Cash inflow /(outflow) before use of liquid resources		-	543	•	(3,682)
Management of liquid resources					
Net cash (put on deposit)/withdrawn			(1,003)		4,000
(Decrease)/Increase in cash in the year		-	(460)		318
		-			

## **Summary Income and Expenditure Account**

The summary income and expenditure account is presented in order to ensure compliance with the Companies Act 2006. The major difference in the figures presented from those in the consolidated statement of financial activities is that unrealised gains and losses on investments are not recognised.

	Note	2010 £000	2009 £000
Gross income			
Gross income of continuing operations		171,017	163,204
Income of non-charitable trading subsidiaries	3	62,371	50,069
		233,388	213,273
Gross expenditure			
Total expenditure of continuing operations		171,619	162,344
Expenditure of non-charitable trading subsidiaries	3	60,771	49,204
		232,390	· 211,548
Net income for the year before transfers and			
Investment asset disposals		998	1,725
Realised loss on disposal of investment assets	10	(101)	(21)
Net income for the year		897	1,704
Reconciliation to statement of financial activities:			
Net income for the year before investment asset disposals as above		998	1,725
Movement on restricted capital and endowment funds	21 (a)	563	564
Net incoming resources		1,561	2,289

In accordance with the provisions of the Companies Act 2006, a separate income and expenditure account dealing with the results of the charity only has not been presented. Net expenditure for the year of £0 4million (2009 £1.4 million) has been dealt with in the accounts of the charity

## 1 Accounting policies

#### Basis of preparation

The accounts have been prepared in accordance with applicable accounting standards, including the Statement of Recommended Practice (SORP) on Accounting and Reporting by Charities (revised 2005) and the Companies Act 2006

Monetary values are calculated under the historical cost convention, as modified by the revaluation of investments and certain properties

#### Basis of consolidation

The consolidated accounts of the group incorporate the accounts of the charity and its subsidiary undertakings, all of which were prepared to 31 March 2010. The trading results of the subsidiary undertakings as shown in Note 3 are consolidated on a line by line basis within the consolidated statement of financial activities (SOFA). A separate SOFA for the charity is not presented as permitted by the SORP and the Companies Act 2006.

#### Stocks and work in progress

Stocks and work in progress are stated at the lower of cost and net realisable value

#### Investments

Investments are stated in the balance sheet at their market value as at the balance sheet date. All movements in value arising from investment changes or revaluation are recognised in the consolidated statement of financial activities. Gains or losses on investments are calculated as the difference between the disposal proceeds and the historical cost.

#### **Fixed Assets**

Except as set out below, fixed assets are stated in the balance sheet at their cost or value at the time of receipt less depreciation. Expenditure of a capital nature over £1,000 is capitalised. Profits and losses on the disposal of properties are recognised in the consolidated statement of financial activities in the year of disposal.

#### Depreciation

- i) Depreciation of freehold and long leasehold properties is provided at the rate of between two and three per cent per annum on their cost or value. Short leasehold properties are amortised over the period of the lease. Properties acquired and adapted for childcare purposes, whose book cost exceeds market value at the date of commissioning, are subject to a special provision whereby the excess cost is written off over three years in equal instalments.
- ii) Where a property is known to have suffered an impairment in market value, the reduction is recognised in full in the results for the year, in accordance with FRS15 ("Tangible Fixed Assets")
- III) Other tangible fixed assets are depreciated over their expected useful lives, which vary between one and five years

#### Income

- 1) Fees and grants for childcare services are accounted for on the basis of the amount receivable for the year
- II) Donations except in relation to legacies are accounted for at the time of receipt. Income from pecuniary legacies is recognised where grant of probate has been received, and income from residuary legacies is recognised where estate accounts have been finalised. Income from will or reversionary trusts of property is not recognised until the life interest has passed away and the property sale is at an advanced stage. Income from all other legacies is only recognised where there is clear entitlement, the amount can be accurately measured and there is certainty of imminent receipt. The amount notified in relation to such legacies is disclosed in Note 5.
- iii) Income raised through the operation of shops and related trading activity under the charity's management is taken into account at the time of receipt. Stocks of unsold donated goods are not valued for balance sheet purposes
- IV) Income from sale and development of properties is accounted for once the certainty of completion has been established

#### 1 Accounting policies (contd.)

#### Income (contd.)

- v) Investment income is the amount receivable for the year
- vi) where fee or grant income is invoiced or received that relates to subsequent periods, the income is treated as deferred income in Note 19 to the accounts

#### Expenditure

1) All expenditure is accounted for on an accruals basis and irrecoverable VAT is included in the relevant cost category

Some costs incurred centrally are allocated to expenditure categories listed below on the basis of their use of corporate functions. Such allocations of support costs are made on the basis consistent with the use of resources. Further details regarding support costs are disclosed in Note 8.

- ii) Costs of generating voluntary funds are incurred in relation to staff members who are engaged in fundraising activities
- iii) Costs of generating trading income represent expenditure incurred in the operation and management of the Barnardo's chain of shops and other activities undertaken by Barnardo Trading, such as the Christmas mail order catalogue
- iv) Costs of developing and selling properties represent expenditure undertaken by Barnardo Developments Limited
- v) Direct service provision costs represent the operational costs of service delivery
- vi) Grants made include those that Barnardo's makes to other organisations and grants to young people through Barnardo's trust funds
- vii) Other service and training costs are incurred in providing regional/national and departmental management
- viii) Informing the public about our work includes the costs incurred in raising awareness of child care issues and Barnardo's activities in relation to them
- ix) Childcare research and education include policy reviews and activities to help educate wider groups about relevant childcare issues
- x) Governance costs include those incurred in the governance of Barnardo's assets and are associated with constitutional and statutory requirements

#### Pension costs

In accordance with FRS17 Retirement Benefits, the SOFA includes the cost of benefits accruing during the year in respect of current and past service (charged against net incoming/(outgoing) resources), the expected return on the scheme's assets and the increase in the present value of the scheme's liabilities arising from the passage of time (charged against net incoming/(outgoing) resources), actuarial gain recognised in the pension scheme (shown within net movement of funds). In accordance with FRS17, the balance sheet includes the deficit in the scheme taking assets at their year-end market values and liabilities at their actuarially calculated values discounted at year-end AA corporate bond interest rates. Further details regarding the scheme are disclosed in Note 13.

#### Capital grants

In accordance with the SORP for charities, grants receivable are recognised immediately in the statement of financial activities unless they are restricted to future accounting periods or may become repayable under the terms attached

#### **Operating leases**

Rentals payable under operating leases are charged on a straight line basis over the term of the lease

### Accounting policies (contd.)

#### Corporation tax

The subsidiary companies gift aid all taxable profit to Barnardo's No corporation tax liability arises in the accounts

#### Fund accounting

Barnardo's has various types of funds for which it is responsible, and which require separate disclosure as follows

Restricted income funds Donations or legacies received, or income arising from such, which are earmarked by the

donor for specific purposes. Such purposes are within the overall aims of the organisation

Restricted capital and endowment funds

Funds given to the charity where the income may be used for the charity's purposes. In accordance with the Order signed by the Charity Commission in 2003, the charity may convert a proportion of the capital gain on monies held by way of endowment into income as long as the current indexed value of the original endowment is maintained.

Unrestricted funds Funds which are expendable at the discretion of the trustees in furtherance of the objects

of the charity, consisting of three specific types (1) Fixed assets fund

This fund represents amounts invested in fixed assets for use by the charity

(2) General reserve

This reserve represents funds set aside as part of the organisation's risk reduction strategy Barnardo's has set a policy of building reserves to a level that will cover one month's operating cash flow, 10% of the previous year's public sector income (received to fund Barnardo's work) and protect Barnardo's against a significant setback in the stock and property markets to which the organisation may at any one time be exposed

(3) Working capital fund

This fund represents net assets available to meet day-to-day operational commitments

Pension reserve In accordance with FRS17 - Retirement Benefits, the liability attributable to the Barnardo

Staff Pension Scheme is shown as a reduction of total funds. No designation of funds to meet future pension commitments at the balance sheet date is in place as the organisation anticipates meeting such commitments through future cash flows, a situation that is subject to regular review in conjunction with actuarial valuations and

related professional advice

Subordinate charities Included in restricted and endowment funds are assets held on behalf of trusts that are

constituted as separately registered charities. These have purposes which are consistent with the objects of Barnardo's and are under common control. As such, their results have

been included in the consolidated statements presented

The SORP lays down that restricted income funds should be separately disclosed in the statement of financial activities. However, in the case of Barnardo's the value of such funds is not significant. The disclosure is therefore made by way of note (Note 21)

#### 2 Subsidiaries

Barnardo's owns the whole of the issued capital amounting to £20,000 (20,000 ordinary shares of £1 each) of Barnardo Holdings Limited which in turn owns the whole of the issued capital of the following principal subsidiaries

## Subsidiary Undertaking

Barnardo Developments Limited Barnardo Events Limited Barnardo Trading Limited Barnardo Services Limited Barnardo Social Enterprise Limited Bow Childcare

## **Principal Activities**

Property development
Sponsorship & special events
Mail order and retailing
Childcare services
Commercial activities
Nursery services

2010

2009

All the above companies gift aid their taxable profits to the charity, except for Bow Childcare, in accordance with Schedule 405 (2) of the Companies Act 2006, Bow Childcare is not consolidated in the group accounts as it is not material to the group accounts

#### 3 Trading subsidiaries' results

	Barnardo	Barnardo	Barnardo	Barnardo	Barnardo	Bow	Total	Total
	Trading	Developments	Events	Services	Social Enterprise	Childcare	2010	2009
	Limited	Limited	Limited	Limited	Limited			
	£000	£000	£000	£000	£000	£000	£000	2000
Turnover	2,077	729	332	58,520	13	988	62,659	49,962
Cost of sales	(915)	(448)	-	(58,520)	(1)	(844)	(60,728)	(48,418)
Gross profit	1,162	281	332	-	12	144	1,931	1,544
Admin/other costs	(523)	(151)	(159)	(44)	(10)	(290)	(1,177)	(1,294)
Trading profit/(loss)	639	130	173	(44)	2	(146)	754	250
Other income		115		585			700	524
Net Income Amount payable by gift aid	639	245	173	541	2	(146)	1,454	774
to Barnardo's	(639)	(245)	(173)	(541)	(2)	-	(1,600)	(865)
Retained (loss) for year	-	-	-	-	-	(146)	(146)	(91)
Retained profit/(loss) brought forward	10	-	-	-	-	(36)	(26)	65
Retained profit/(loss) carried forward	10	•	•		-	(182)	(172)	(26)

These results, with the exception of Bow Childcare, have been consolidated on a line by line basis in the SOFA, after consolidation adjustments

## 4 Fees and grants for children's services

	£000	€000
Family support & placement	70,689	59,764
Education	21,543	18,304
Disability support	12,122	10,837
Other services	42,768	37,970
	147,122	126,875

5	Voluntary income		
		2010	2009
		£000	£000
	Legacies	20,925	22,683
	Donations and gifts from the general public	22,571	23,190
	Donations from companies and trusts	979	1,267
		44,475	47,140
	Legacies notified but not accrued at 31 March were £5 9m (2009 £8 6m)		
6	Income from sale and development of properties		
	Gain on disposal of properties	4,558	4,067
	Turnover of Barnardo Developments Limited	729	462
		5,287	4,529
7	Investment and other income		
	Listed investments - United Kingdom	2,533	2,703
	Short term deposits	96	1,156
	Rents and ground rents	366	480
	Loan and other interest	337	680
	Gain on disposal of non property fixed assets	196	136
		3,528	5,155

#### 8 Expenditure on Service Provision

Expenditure on service provision comprises direct costs of £158 4m (2009 £144 5m), grants made of £0 4m (2009 £0 5m) and support and training costs of £17 7m (2009 £16 8m)

Total resources expended include the allocation of support costs to the various expenditure categories set out in the SOFA. These support costs relate to the corporate functions of information technology, property and facilities management, human resources and finance in addition to the support costs incurred by communications and other centralised departments that are not otherwise directly allocated. Support costs have been allocated to activities on a basis consistent with the use of resources (e.g. time spent, number of staff, asset value). Voluntary income in support of contracts is managed through Barnardo's

#### 9 Net incoming resources

7	Net incoming resources		
		2010	2009
		£000	£000
	Net incoming resources are stated after charging		
	Depreciation of tangible fixed assets	4,315	4,137
	Depreciation on adaptations for special purposes	37	37
	Auditors' remuneration - statutory	61	64
	- non-audit work	17	19
	Operating lease rentals	10,074	9,532
			********
10	Gains and losses on revaluation and on investment asset disposals		
	Realised losses	(101)	(21)
	Unrealised gains /(losses)	12,516	(12,226)
		12,415	(12,247)

#### 11 Council Members

Barnardo's is a company limited by guarantee having no share capital and in accordance with clause 7 of the Memorandum of Association every member is liable to contribute a sum of £1 05 in the event of the company being wound up. At 31 March 2010 there were 281 members (31 March 2009 285)

During the year no Council member received any remuneration or benefits from the charity Expenses incurred by trustees amounted to £11,629 (2009 £10,651) and included travel, subsistence and other related costs. The number of Council members claiming expenses was eight (2009 nine)

The charity purchased insurance for Council members and officers of the company during the year to indemnify them against possible liabilities incurred by them in relation to their duties. The cost of this insurance was £11,529 (2009 £18,743)

## 12 Employees

	2010	2009
	No.	No
The average number of employees during the year was	•	
Children's services	5,996	5,598
Fundraisers, shop managers, clerical staff and fundraising management	1,223	1,170
Central support services (including employees performing work for other departments)	303	313
Subsidiary companies	4	4
	7,526	7,085
	2010	2009
The number of staff whose emoluments fell within each of the following bands was		
£0 to £59,999	7,496	7.053
£60,000 to £69,999	8	10
£70,000 to £79,999	9	8
£80,000 to £89,999	7	9
£90,000 to £99,999	4	2
£100,000 to £109,999	1	2
£160,000 to £169,999	1	1
	7,526	7,085
Number of full time equivalent employees at year end	4,945	4,492
The aggregate emoluments to employees in the year were	6000	000£
Wages and salaries	125,639	115,873
Social security costs	9,660	8,609
Pension costs	9,628	=
Benefits in kind (as calculated for taxation purposes)	383	324
	145,310	134,631

Emoluments for this purpose include gross salary and benefits in kind but exclude expenses. Systems are in place to manage the payment of expenses. The amount of expenses claimed by the Chief Executive and UK. Directors is published on our website. The above banding includes 20 staff earning over £60,000 (2009 22) for whom retirement benefits are accruing under the Barnardo's Staff Pension Scheme (see Note 13). A further six staff earning over £60,000 (2009 five) receive benefits accruing under the Barnardo's Retirement Savings Plan. Employer contributions to the pension funds of these six employees were combined total of £25,000 during the year (2009, £13k).

#### 13 Retirement Benefits

The group operates a funded defined benefit scheme, the Barnardo Staff Pension Scheme, the assets of which are held in a specific trust separately from those of the group. Contributions are paid to the scheme as agreed with the scheme's trustees, having taken independent actuarial advice.

The scheme was closed to new entrants in 2007, and pensions accrued since then have been provided on a career average revalued earnings basis, with increases broadly in line with inflation. Following a consultation period with staff, Barnardo's has implemented further changes to the scheme benefit structure from 1st April 2010.

New employees are offered membership of the Barnardo's Retirement Savings Plan, which is a defined contribution arrangement. The total costs relating to the defined contribution arrangement for the year amount to £1,138,000

Details of the defined benefit scheme, produced in accordance with FR\$17, are set out below

The full actuarial valuation as at 31 March 2009 was updated to 31 March 2010, by an independent qualified actuary in accordance with FRS17. As required by FRS17, the defined benefit liabilities have been measured using the projected unit method.

The expected rate of return on assets for the financial year ended 31st March 2010 was 65% pa (2009 68% pa). This rate is derived by taking the weighted average of the long term expected rate of return on each of the asset classes that the scheme was invested in at 31st March 2009, less an allowance for administration expenses.

The estimated amount of total employer contributions expected to be paid to the scheme during 2010/11 is £20 0m (2009/10 actual £8 5m), reflecting the increased contributions payable following the 2009 actuarial valuation (including a £5m lump sum payment), plus the impact of a new salary exchange arangement

The following table sets out the key FRS17 assumptions used for the scheme

Assumptions	2010	2009
	per annum	per annum
Price inflation	3 5%	3 1%
Discount rate	5 7%	6 7%
Pension increases (5% LPI)	3 4%	3 1%
Salary growth	5 0%	4 6%
Further life expectancy of male aged 60 in 2010	25 years	25 years
Further life expectancy of male aged 60 in 2030	26 years	26 years

The amounts included in the balance sheet arising from Barnardo's obligations in respect of the defined benefit scheme for the current and previous four periods are as follows

	2010	2009	2008	2007	2006
	£m	£m	£m	£m	£m
Total fair value of assets	381 9	301 5	3498	370 1	341 5
Present value of liabilities	(466 9)	(3647)	(397 6)	(426 7)	(402 7)
Deficit	(85 0)	(63 2)	(47 8)	(56 6)	(61 2)

The following amounts have been included within net incoming resources under FRS17 in relation to the defined benefit scheme

	2010	2009
	£'m	£'m
Employer's part of current service cost	3 9	48
Past service cost	04	09
	43	5 7
Interest cost	242	25 3
Expected return on scheme assets	(196)	(23 7)
·	46	1 6
Total expense	89	7 3

## 13 Retirement Benefits (contd)

The current allocation of the scheme's assets is as follows

	2010	2009
	£m	£m
Equities	195 8	113 8
Bonds	64 5	71 2
Property	11 9	12 3
Diversified growth fund	91 0	76 1
Interest rate swaps	47	24 3
Cash	14 0	3 8
	381 9	301 5

Changes in the present value of the scheme liabilities over the year are as follows

	2010	2009
	£m	£m
Opening value of scheme liabilities	364 7	397 6
Employer's part of current service cost	3 9	48
Past service cost	04	09
Interest cost	24 2	25 3
Contributions from scheme members	3 9	4 4
Actuarial (gain)/loss	85 5	(52 2)
Benefits paid	(15 7)	(16 1)
Closing value of scheme liabilities	466 9	364 7

Changes in the fair value of the scheme assets over the year are as follows

	2010	2009
	£m	£m
Opening fair value of the scheme assets	301 5	349 8
Expected return on plan assets	19 6	23 7
Actuarial gain/(loss)	64 1	(69 6)
Contributions by the employer	8.5	93
Contributions by scheme members	3 9	4 4
Benefits paid	(15 7)	(16 1)
Closing fair value of scheme assets	381 9	301 5

The actual return on the scheme's assets over the year was a gain of £83 7m (2009 loss of £45 9m)

## 13 Retirement Benefits (contd)

The following amounts for 2006-2010 have been recognised under the "actuarial gains and losses recognised in the pension scheme" heading within the statement of financial activities

Actual less expected return on scheme assets	<b>2010</b> £m 64 1	(17%)	2009 £m (696)	(23%)	<b>2008</b> £m (55 7)	(16%)
Experience (loss)/gain on scheme liabilities	38	1%	`00	0%	00	(0%)
Gain or (loss) due to assumption changes underlying						` ,
the present value of scheme liabilities	(89 3)	(18%)	52 2	14%	51 2	13%
Actuarial (loss)/gain	(21 4)	(3%)	(17 4)	5%	(4 5)	1%
	2007 £m		2006 £m			
Actual less expected return on scheme assets	6 5	2%	<del>44</del> 1	13%		
Experience (loss)/gain on scheme liabilities	(8 0)	0%	(0 4)	0%		
Gain or (loss) due to assumption changes underlying						
the present value of scheme liabilities	09	0%	(35 6)	(9%)		
Actuarial (loss)/gain	66	2%	81	2%		

The above percentages show the components as a percentage of the end of year value of the scheme's assets or liabilities, as appropriate. The cumulative amount of actuarial gains and losses recognised under the above heading in the statement of financial activities since 1st April 2002 is a loss of £94.8m.

14	Tangible assets	Properties	Equipment & vehicles	Total
		£000	£000	£000
	(a) Group:			
	Cost or valuation			
	At beginning of year		16,968	
	Additions	3,288	2,940	6,228
	Disposals		(1,329)	
	At end of year	89,193	18,5 <b>79</b>	107,772
	Depreciation		***************************************	
	At beginning of year	56,706	13,783	70,489
	Provided during year	1,976	2,376	4,352
	On disposals	(3,185)	(1,284)	(4,469)
	At end of year	55,497	14,875	70,372
	Net book value			
	At beginning of year		3,185	
	At end of year	33,696	3,704	37,400
	(b) Charity:	***************************************		*********
	Net Book Value at beginning of year		3,185	
	At end of year	33,696	3,705	37,401
			Group &	k Charity
			2010	2009
			£000	£000
	(c) Analysis of freehold and leasehold properties			
	Freeholds			26,353
	Long leaseholds (over 50 years)			4,114
	Short leaseholds (50 years and under)		3,396	3,197
			33,696	33,664
	(d) Use of properties:		***************	
	Barnardo's childcare work		21,628	20,469
	Other (including shops, warehouses and administration)		12,068	13,195
			33,696	33,664

Rental income is received from properties surplus to functional requirements

		Gı	oup
		2010	2009
		£000	£000
15	Investments		
	Investments at market value	69,270	, =-
	Investments of the charity include £20,000 in Subsidiary undertakings (Note 2)		
	Investments at market value		
	At beginning of year	56,927	67,199
	Additions	10,176	4,998
	Disposals	(10,248)	(3,019)
	Realised/unrealised gains/(losses)	12,415	( '''')
	At end of year	69,270	56,927
	Comprising	***************************************	
	UK Equities	41,242	28,966
	UK Bonds	12,138	12,118
	Cash	15,776	15,72 <del>9</del>
	Other investments	114	
		69,270	56,927
	Cost of Investments	64,004	64,177
	There were no individual listed investments in excess of 5% of the total portfolio value		
16	Stocks and work in progress		
	Finished goods	358	208
	Work in progress	644	1,426
			1,634

Work in progress represent building developments at the year end. No stocks or work in progress were held by the charity

#### 17 Debtors

	G	Group		rity
	2010	2009	2010	2009
	£000	£000	£000	£000
Trade debtors	130	285	43	43
Statutory and related funders	15,887	13,781	10,327	9,609
Taxation	1,679	1,681	1,678	1,666
Other debtors	2,197	2,052	350	410
Prepayments and accrued income	6,674	4,590	5,475	3,874
Amounts due from subsidiaries	•	-	7,184	5,283
	26,567	22,389	25,057	20,885
	***************************************			

Amounts due from subsidiaries represent.

- 1) Loans from the charity to Barnardo Trading Ltd and Barnardo Developments Ltd. These loans are repayable on demand, and are secured by fixed and floating charges over the assets of the subsidiaries. Interest is chargeable at rates of 1.5% to 2% above base rate.
- ii) A loan from the charity to Bow Childcare, which is repayable on demand. There is no interest charged on the loan since the lending activity falls within the charitable objectives of Barnardo's
- III) Temporary current account balances between the charity and Barnardo Services Limited, Barnardo Events Limited and Barnardo Social Enterprise Limited

## 18 Cash and bank balances and short-term deposits

		Group		Cha	Charity	
		2010	2009	2010	2009	
		£000	£000	£000	£000	
	Cash at bank & in hand	6,531	6,991	4,912	6,605	
	Short-term deposits	5,034	4,031	5,034	4,032	
		11,565	11,022	9,946	10,637	
19	Creditors - amounts falling due within one year					
	Pension contributions	882	978	882	978	
	Other taxes and social security costs	6,257	4,938	3,581	2,975	
	Other creditors	3,213	4,335	2,564	3,693	
	Accruals	7,981	8,161	7,744	7,828	
	Trade creditors	2,943	3,389	2,943	3,389	
	Deferred income	11,0 <del>4</del> 1	7,909	9,250	6,010	
		32,317	29,710	26,964	24,873	

Deferred income relates to fees and grants invoiced in advance from statutory and related funders

## 20 Commitments

(a) Capital Expenditure	Group		Charity	
	2010	2009	2010	2009
	£000	£000	£000	£000
Capital expenditure contracted	28	605	28	605
Capital expenditure authorised but not contracted for	169	173	169	173

Group 8	Charity
2010	2009
£000	£000
1,147	696
2,823	2,576
5,240	3,274
	2010 £000 1,147 2,823

## 21 Fund balances

(a) Analysis of resti	ricted & endowment funds				
(-,,			Restricted income funds	Restricted capital and endowment funds	Total 2010
1			£000	۲000	€000
Incoming resources	- Statutory income		943	•	943
	- Fundraising income		3,308	•	3,308
	- Big Lottery Fund		1,401	-	1,401
	- Atlantic Philanthropies		107	-	107
	- Net income from investments and or	ther	-	935	935
			5,759	935	6,694
Resources expended	- Child care and community work in the	he UK	5,990	<u>.</u>	
	- Grants to young people in need		-	372	372
			5,990	372	6,362
Net incoming resor	urces		(231)	563	332
Gains and losses on	revaluation and on investment as	set disposal:			
Realised losses Unrealised gains			(24) 4,242		(24) 4,242
			4,218		4,218
Net movement in f	unds	,		563	
Fund balances brou				18,685	
Fund balances carr	ed forward		6,663	19,248	25,911
All endowment funds a	are permanent endowments	•			
endowment funds for	and endowment fund balances carried f which Barnardo's has received an Orde	r signed by th	ne Charity Com	mission enabling th	
unappiled total return	within these endowment funds to be tr	ansferred to	unrestricted fun	ids	(000
Value of assets represe	enting the unapplied total return within	endowment	funds at 1 April	2009	£000
	during the year of the unapplied total re		•		1,868
Value of assets represe	enting the unapplied total return within	endowment	funds at 31 Mar	ch 2010	1,868
		2040	2016	2000	
(b) Catagorication	of restricted & endowment funds	2010 No.	2010 £000	2009 No.	2009 £000
Fund balances	- Educational purposes	No. 4	2,112	No. 4	1,690
, упра овівност	- Project buildings	2	2,112	2	284
	- Sea training	1	354	1	282
	- General & other purposes	22	23,161	22	19,105
	•	29	25,911	29	21,361

#### Fund balances ( contd ) 21

	Unrestricted £000	Restricted & endowments £000	Total L000
(c) Analysis of fund balances between group net assets			
Fixed assets	37,228	172	37,400
Investments	48,470	20,800	69,270
Pension liability (note 13)	(85,000)	_	(85,000)
Net current assets	1,878	4,939	6,817
Net assets as at 31 March 2010	2,576	25,911	28,487
Net assets as at 31 March 2009	14,550	21,361	35,911
Unrealised gains included in investments value	8,274	4,242	12,516

#### 22 (a) Reconciliation of net incoming resources to net cash outflow from operating activities

	2010	2009		
	£000	٤٥٥٥		
Net incoming resources	1,561	2,289		
Depreciation charge	4,352	<del>4</del> ,17 <del>4</del>		
Net gain on disposal of tangible fixed assets	(5,035)	( <del>4</del> ,293)		
Increase/(Decrease) in pension liability	400	(2,000)		
Increase in debtors	(4,178)	(1,149)		
Increase/(Decrease) in creditors	2,607	(1,555)		
Investment income and interest	(3,332)	(5,019)		
Decrease in stock and work in progress	632	705		
Net cash outflow from operating activities	(2,993)	(6,848)		
		***************************************		
(b) Reconciliation of net cash flow to movement in net cash funds				

## 22

Net funds at beginning of the year	6,991	6,673
Change in net funds during the year	(460)	318
	*****	
Net funds at end of the year	6,531	6,991

#### 23 Related parties

The trustees confirm that there have been no related party transactions during the year which require disclosure under FRS8 ("Related Party Transactions")

#### 24 **Contingent Liabilities**

There is a contingent liability in respect of the unexpired term of leases assigned to other tenants. Council considers that the possibility of a material cost accruing to the organisation is remote and consequently no provision has been included in the accounts

**Corporate Donations** 

Aldı Stores Limited, DHL Automotive, Eversheds LLP, Hallmark Cards PLC, ITN Mark Education, Ladbrokes Plc, Lloyds TSB, Next Retail Limited, Orange Plc, PricewaterhouseCoopers LLP, Royal Mail Group, The Royal Bank of Scotland

#### Charitable Trusts, Grants & Foundations

AD Charitable Trust, £30,000 The Atlantic Philanthropies Ready to Learn, £706,000 BBC Children in Need, £65,449 Big Lottery Fund

- Asha, Oldham, £90,911
- Barnardo's Voices, Barnsley, £83,604
- BL Family Connections, £64,969
- SECOS, £50,544
- Blackburn, via Blackburn with Darwen Council, £32,079
- Blackpool, Playful Ideas, £85,791
- Bournemouth & Poole Play Rangers, £141,349
- Bristol Locality Services, Somali Play Project, £83,273
- Cafe West, Bradford, £18,352
- Carmarthenshire Sibling Carer Service, £62,375
- Community Futures, Barnsley, £93,427
- Flintshire Young Carers Street Level, £56,853
- Hamara, £16,000
- Marlborough Road Caterpillar Service, £17,000
- Marlborough Road Out There, £157,084
- Making Change Happen, £24,425
- Pembrokeshire Peer Mentoring Scheme, £39,741
- Signpost, Wakefield, £48,908
- Somerset Play Rangers, £187,142
- South Lakeland Families, £34,425

Big Lottery Target Wellbeing via Groundwork Trust, £12,735

The Cattanach Charitable Trust, Scotland, £7,000

Christ's Hospital in Sherburn, £4,000

The Christina Mary Hendrie Trust, £7,500

Comic Relief, £85,268

Comic Relief, The Princess Royal Trust for Carers, £113,178

Dawe Family Trust, £5,000

Donald Forrester Trust, £10,000

May and Stanley Smith Charitable Trust, £17,455

Miss E A Pemberton-Barnes Will Trust, £21,150

The Ellerdale Trust, £30,000

The Eveson Charitable Trust, £15,000

Freemasons' Grand Charity, £22,500

G J W Turner Trust, £5,000

The Gannochy Trust, £20,000

The Garfield Weston Foundation, £50,000

Hedge Funds Care UK, £20,000

J H Bartlett Charity Trust, £11,113

The J H McGregor Will Trust, £60,000

The Jessie Spencer Trust, £1,000

Sir John Fisher Foundation, £7,500

John James Bristol Foundation, £25,000

The Jones 1986 Charitable Trust, £10,000 Katherine Martin Charitable Trust, £185,000 The Lady Hind Trust, £2,000 Langdale Trust, £5,000 The Ledward Trust, £250,000 Liverpool Children's Fund, £100,000 The Millfield House Foundation, £23,833 Northern Rock Foundation, £95,000 The Oglesby Charitable Trust, £14,327 Pamela Barlow Charitable Trust, £3,000 The Peacock Charitable Trust, £32,000 People's Postcode Lottery, £11,443 Tom Parrington's Will Trust, £95 The Robertson Trust, £20,000 The Rothley Trust, £1,200 Sandra Charitable Trust, £5,000 Trust for Education, £100,000 The Waterloo Foundation, £67,000 Wates Foundation, £17,000 William Belmer Rush Foundation, £17,250

## **Funding from Statutory Authorities**

#### Cymru

Neath Port Talbot County Borough Council

- Through Big Lottery Fund Children's Inclusion Project, £203,812
- Through Welsh Assembly Government funded Cymorth project, Children's Inclusion Project, £2,000

Welsh Assembly Government, £836,125 including £205,952 Section 180 Homelessness Grant Welsh Council for Voluntary Agencies

- Millennium Volunteers, £7,000
- Russell Commission Youth Volunteering Grants 'Opportunities', £8,619
- Wales the Active Community, £23,335

#### England

Birmingham City Council, £81,813

Cumbria County Council, £3,496,769

The Department for Education (formerly known as Department for Children, Schools and Families)

- Parenting Fund Round 3, £342,070
- The Princess Royal Trust for Carers, £89,743

Department of Health, Opportunities for Volunteering - £196,000

Electoral Commission, £87,128

Leicester City Council, £88,395

Leicestershire County Council, £76,066

London Councils

CANDL, London, £39,000

- Families in Temporary Accommodation (Specialist Service and Access to Permanent or Temporary Accommodation) £140,147
- Young Women's Service, North London, Grants for Preventative and Recovery Services, £161,821 & £126,738

#### Northern Ireland

Belfast HSC Trust (North & West)

- Choices For Children, Forward Steps, £26,000
- Parenting And Child Together, £33,114
- Professional Fostering, £220,897
- Tuar Ceatha, Travellers, £17,662

#### Belfast HSC Trust (South & East)

- Barnardo's Adolescent Support Services £97,286
- Choices For Children, Forward Steps, £24,841
- Choices For Children, Home Links, £117,500
- Leaving Care, £264,375
- Parenting And Child Together, £73,456
- Professional Fostering, £449,761
- Tullycarent Primary Family Support, £16,029
- Windsor Avenue Family Centre, £201,854
- Adolescent Fostering Partnership, £263,769

#### Children's Fund Unit (DHSSPS)

- Children First Outreach Service, £97,313
- Choices, Family Support, £14,811
- Domestic Violence Outreach Services, £36,159
- Family Group Conferencing, £122,881
- Newry Adolescent Partnership (Social Inclusion), £5,577
- Parenting And Child Together Aftercare Support, £42,861
- Parenting Matters, £40,793
- Pyramid Plus, £78,765
- Young Carer's Scheme, £27,837
- Young Peoples Advice & Info Bureau, £36,565

## Communities Relations Council NOVA, £183,838

Department of Education Young Parents Network, £66,353

Department for Employment & Learning European Social Fund, Dr B's Kitchen, £198,202

Department of Health & Social Services & Public Safety

- Missing From Care, £66,126
- NI Trainee Social Worker, £55,711
- NI Training Support Programme, £14,604
- Research, Child Sexual Exploitation, £50,614
- Substance Misuse Co-Ordinator, £5,000

## Early Years - The Organisation for Young Children

- Black, Minority, Ethnic and Refugee Family Support Services, £21,752
- Choices For Children Forward Steps, £54,279
- Tuar Ceatha, Travellers, £9,309

## Eastern Childcare Partnership

- Black, Minority, Ethnic and Refugee Family Support Services, £30,899
- Choices for Children Play for All, £31,275

## Eastern Health & Social Services Board

- Children's House, £662,089
- EHSSB Glenmona Restorative Practice, £23,566
- Pharos EDACT, £144,781
- Young People's Therapeutic, £137,131

### NI Housing Executive

- Leaving Care, £218,931
- Leaving Care, Ballymena, £106,467
- Parenting And Child Together, £84,735

NIE Energy Limited, Young Parents Network, £10,440

Northern Ireland Office RP Practitioners, £49,183 Office of the First Minister & Deputy First Minister

- Black, Minority, Ethnic and Refugee Family Support Service, £19,055
- Ready to Learn, £31,783

## Southern Health & Social Services Board

- ADAP, £70,602
- DCYPPP, £65,000
- NAP, £70,891
- Pharos SDACT, £107,952

## Western Health & Safety Services Board

- Health Promoting Homes, £11,201
- Strabane Sure Start, £682,508

#### Scotland

## Inverciyde Council

- Contribution in Kind Property, £22,230
- Inverciyde Family Support Team, £201,971
- Threshold, £197,756
- Threshold, Contribution in Kind Staff, £35,082

#### Renfrewshire Council

- Barnardo's Works, £150,672
- Hear 4U, £40,000
- Paisley Threads, £130,000

## **COUNCIL AND OFFICERS**

**Patron** 

Her Majesty The Queen

**Vice Presidents** 

Dr David Barnardo, OBE

Mr John Bartle, CBE

Baroness Benjamin, OBE, DL

Mrs Susan Bernerd, MBE

Ms Cherie Booth QC (Honorary)

Rev Joel Edwards

Rev David Gamble

Ms Rosemary Jones

Mr Rai Loomba, CBE

Mr Bruce Oldfield, OBE

Baron Sacks of Aldgate

Judge Mota Singh, QC

Mr Philip Taylor

Mr Leslie Thomas OBE

Dr Rowan Williams

**Chief Executive** 

Martin Narey

**UK Director of Policy and Research** 

Julian Walker (to May 2010)

**UK Director of Fundraising** 

Martin Field

**UK Director for People** 

Anne Comber

**Director of Audit and Inspection** 

Robert Patterson

President

HRH The Duchess of Cornwall

**Members of Council** 

(Year of first appointment)

Mr Geoffrey Barnett, OBE (2001) - Chair of Council

Ms Rachael Bayley (2005)

Baroness Blood, MBE (2002)

Mr Hugh Burkitt (2009)

Ms Judy Clements (2006)

Lady Amanda Ellingworth (2009)

Mrs Ann Hodgson (2003)

Ms Hilary Keenlyside (2001) - Deputy Chair

Mr Ian Marshall (2005) - Honorary Treasurer

Mrs Sheila Mawer (2005)

Mrs Kit Pawson (2005)

Mr Colin Sheppard (2003)

Ms Gill Stewart CB (2003)

Mr David Tolson (2005)

Ms Eleanor Williams (2008)

**UK Director of Operations and Deputy Chief** 

Executive

Chris Hanvey (to February 2010)

Jane Stacey (from April 2010)

**UK Director of Communications** 

Diana Tickell

**UK Director of Corporate Resources** 

Clare Checksfield (to September 2009)

Peter Brook (from September 2009)

**Company Secretary** 

Joanna Lawson

Registered office

Tanners Lane, Barkingside, Ilford, Essex IG6 1QG Tel 020 8550 8822

Auditors

BDO LLP, 2 City Place, Beehive Ring Road, Gatwick, West Sussex RH6 0PA

**Bankers** 

Barclays Bank plc, Level 28, 1 Churchill Place, London E14 5HP

Investment managers

BlackRock Investment Management (UK) Limited, 33 King William Street, London EC4R 9AS

**Principal solicitors** 

Bates Wells & Braithwaite London LLP, 2-6 Cannon Street, London, EC4H 6YH