

The Companies Act 2006
Company Limited by Guarantee and not having a Share Capital

Articles of Association
of
The Civil Service Insurance Society

Registered Number 0034117

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The Companies Act 2006
Private Company Limited by Guarantee
Articles of Association of
THE CIVIL SERVICE INSURANCE SOCIETY
INTERPRETATION AND LIMITATION OF LIABILITY

1. Defined terms and interpretation

1.1. In the articles, unless the context requires otherwise:

address	has the meaning given in section 1148 of the Companies Act 2006;
articles	means the Society's articles of association;
bankruptcy	includes individual insolvency proceedings in a jurisdiction other than England and Wales or Northern Ireland which have an effect similar to that of bankruptcy;
Board	means the Board of Directors of the Society;
Chairperson	means a person elected by the members and holding office for a term of six years or such other term as determined by the members. The Chairperson is eligible for re-election;
chair of the meeting	has the meaning given in article 31;
Companies Acts	means the Companies Acts (as defined in section 2 of the Companies Act 2006), in so far as they apply to the Society;
Chief Executive	is the person appointed by the Board to be Chief Executive and a director and remains so whilst continuing in the appointment;
Civil and Public Servant	as defined from time to time by the Board;

director	means a director of the Society and "directors" means the directors who are appointed for a period of three years but may be re-appointed;
Deputy Chairperson	means a person elected by the members and holding office for a term of six years or such other term as determined by the members. The Deputy Chairperson is eligible for re-election;
document	includes, unless otherwise specified, any document sent or supplied in electronic form;
electronic form	has the meaning given in section 1168 of the Companies Act 2006;
electronic means	has the meaning given in section 1168 of the Companies Act 2006;
eligible director	has the meaning given in article 12;
Government Department	means such separate Government establishments (or section of an establishment) as the Society may from time to time decide to regard as a Government Department and shall include Non-Departmental Public Bodies and their successor organisations;
hard copy form	has the meaning given in section 1168 of the Companies Act 2006;
Honorary Titles	means those decided by the Board, such as President;
instrument	means a document in hard copy form;
member	has the meaning given in section 112 of the Companies Act 2006;
ordinary resolution	has the meaning given in section 282 of the Companies Act 2006;
participate	in relation to a directors' meeting, has the meaning given in article 14;
proxy notice	has the meaning given in article 35.5;

Property	includes money and all other property, real or personal, including things in action and other intangible property;
relevant officer	means any person who is or was at any time a director, secretary or other officer (except an auditor) of the Society or any undertaking in the same group as the Society;
Secretary	means Company Secretary if so appointed under the Companies Act 2006;
Society	means the company governed by these articles;
special resolution	has the meaning given in section 283 of the Companies Act 2006;
subsidiary	has the meaning given in section 1159 of the Companies Act 2006; and
writing	means the representation or reproduction of words, symbols or other information in a visible form by any method or combination of methods, whether sent or supplied in electronic form or otherwise.

- 1.2. The relevant model articles (within the meaning of section 20 of the Companies Act 2006) are excluded.
- 1.3. Unless the context otherwise requires, other words or expressions contained in the articles bear the same meaning as in the Companies Act 2006 as in force on the date when the articles become binding on the Society.
- 1.4. Except where the contrary is stated or the context otherwise requires, any reference in the articles to a statute or statutory provision includes any order, regulation, instrument or other subordinate legislation made under it for the time being in force, and any reference to a statute, statutory provision, order, regulation, instrument or other subordinate legislation includes any amendment, extension, consolidation, re-enactment or replacement of it for the time being in force.
- 1.5. Words importing the singular number only include the plural and vice versa. Words importing the masculine gender include the feminine and neuter gender. Words importing persons include corporations.

2. Liability of members

The liability of each member is limited to £1, being the amount that each member undertakes to contribute to the assets of the Society in the event of its being wound up while they are a member or within one year after they cease to be a member, for:

- 2.1. payment of the Society's debts and liabilities contracted before they cease to be a member;
- 2.2. payment of the costs, charges and expenses of winding up; and
- 2.3. adjustment of the rights of the contributories among themselves.

OBJECTS, POWERS AND APPLICATION OF INCOME AND PROPERTY

3. Objects

3.1. The objects for which the Society is established are:

- 3.1.1. The provision of general insurance products to serving and former Civil and Public Servants, and others as determined by the Board;
- 3.1.2. The establishment of any other such schemes as may be decided by the Board; and
- 3.1.3. The financial support of Civil and Public Service charities and other charities as the Board shall at its absolute discretion approve.

4. Powers

4.1. The Society has the power to do all such things as are relevant to the furtherance of its objects.

5. Application of income and property

- 5.1. The income and property of the Society shall be applied solely towards the promotion of the objects.
- 5.2. A director or other officer may be remunerated in return for their services to the Society in accordance with article 24.
- 5.3. A director or other officer may receive an indemnity from the Society in the circumstances specified in article 45.
- 5.4. None of the income or property of the Society may be paid or transferred directly or indirectly by way of dividend bonus or otherwise by way of profit to any member of the Society.
- 5.5. If upon the winding up or dissolution of the Society there remains after the satisfaction of all its debts and liabilities any property whatsoever, the same shall not be paid or distributed among the members of the Society but shall be given or transferred to some other institution or institutions having objects similar to the objects of the Society, such institutions to be determined by the Board at or before the time of dissolution.

DIRECTORS' POWERS AND RESPONSIBILITIES

6. Directors' general authority

Subject to the articles, the directors are responsible for the management of the Society's business, for which purpose they may exercise all the powers of the Society.

7. Power to change the Society's name

The directors may change the name of the Society to any name considered by the directors to be advantageous, expedient or otherwise desirable.

8. Members' reserve powers

- 8.1. The members may, by special resolution, direct the directors to take, or refrain from taking, specified action.
- 8.2. No such special resolution invalidates anything, which the directors have done before the passing of the resolution.

9. Directors may delegate

- 9.1. Subject to the articles, the directors may delegate any of the powers which are conferred upon them under the articles:
 - 9.1.1. to such person or committee;
 - 9.1.2. by such means (including by power of attorney);
 - 9.1.3. to such extent;
 - 9.1.4. in relation to such matters or territories; and
 - 9.1.5. on such terms and conditions as they think fit.
- 9.2. The power to delegate shall be effective in relation to the powers, authorities and discretions of the directors generally and shall not be limited by the fact that in certain of the articles, but not in others, express reference is made to particular powers, authorities or discretions being exercised by the directors or by a committee authorised by the directors.
- 9.3. If the directors so specify, any such delegation may authorise further delegation of the directors' powers by any person to whom they are delegated. The directors may revoke any delegation in whole or part, or alter its terms and conditions.

10. Committees

- 10.1. Committees to which the directors delegate any of their powers must follow procedures, which are based as far as they are applicable on those provisions of the articles which govern the taking of decisions by directors.
- 10.2. A member of a committee need not be a director but the committee must consist of at least three members of the Society.

DECISION-MAKING BY BOARD OF DIRECTORS

11. Directors to take decisions collectively

- 11.1. The general rule about decision-making by directors is that any decision of the directors must be either a majority decision at a meeting or a decision taken in accordance with article 12.
- 11.2. If:
 - 11.2.1. the Society only has one director; and
 - 11.2.2. no provision of the articles requires it to have more than one director,the general rule does not apply, and the director may take decisions without regard to any of the provisions of the articles relating to directors' decision-making.

12. Unanimous decisions

- 12.1. A decision of the directors is taken in accordance with this article when all eligible directors indicate to each other by any means that they share a common view on a matter.
- 12.2. Such a decision may take the form of a resolution in writing signed by each eligible director (whether or not each signs the same document) or to which each eligible director has otherwise indicated agreement in writing.
- 12.3. References in the articles to eligible directors are to directors who would have been entitled to vote on the matter had it been proposed as a resolution at a directors' meeting (but excluding any director whose vote is not to be counted in respect of that particular matter).
- 12.4. A decision may not be taken in accordance with this article if the eligible directors would not have formed a quorum at such a meeting

13. Calling a directors' meeting

- 13.1. Any director may call a directors' meeting by giving notice of the meeting to the directors or by authorising the Society secretary (if any) to give such notice.
- 13.2. Notice of any directors' meeting must indicate:
 - 13.2.1. its proposed date and time;
 - 13.2.2. where it is to take place; and
 - 13.2.3. if it is anticipated that directors participating in the meeting will not be in the same place, how it is proposed that they should communicate with each other during the meeting.
- 13.3. Notice of a directors' meeting need not be in writing and must be given to each director provided that, if a director is absent (whether habitually or temporarily) from the United Kingdom, the Society has an address for sending or receiving documents or information by electronic means to or from that director outside the United Kingdom.
- 13.4. Notice of a directors' meeting need not be given to directors who waive their entitlement to notice of that meeting, by giving notice to that effect to the Society not more than seven days after the date on which the meeting is held. Where such notice is given after the meeting has been held, that does not affect the validity of the meeting, or of any business conducted at it.

14. Participation in a directors' meeting

- 14.1. Subject to the articles, directors participate in a directors' meeting, or part of a directors' meeting, when
 - 14.1.1. the meeting has been called and takes place in accordance with the articles, and
 - 14.1.2. they can each communicate to the others any information or opinions they have on any particular item of the business of the meeting.
- 14.2. In determining whether directors are participating in a directors' meeting, it is irrelevant where any director is or how they communicate with each other.
- 14.3. If the directors participating in a meeting are not in the same place, they may decide that the meeting is to be treated as taking place wherever any of them is.

15. Quorum for directors' meetings

- 15.1. At a directors' meeting, unless a quorum is participating, no proposal is to be voted on, except a proposal to call another meeting.
- 15.2. The quorum for directors' meetings may be fixed from time to time by a decision of the directors and unless otherwise fixed it is three.
- 15.3. If the total number of directors for the time being is less than the quorum required, the directors must not take any decision other than a decision
 - 15.3.1. to appoint further directors; or
 - 15.3.2. to call a general meeting so as to enable the members to appoint further directors.

16. Chairing of directors' meetings

- 16.1. Director's meetings are chaired by the Chairperson, or in his or her absence, the Deputy Chairperson.
- 16.2. The person chairing the director's meeting is known as the chair.
- 16.3. If the chair is not present within five minutes after the time appointed for holding the meeting, or the chair is unwilling to chair the meeting, the participating directors must appoint one of themselves to chair it.

17. Casting vote

- 17.1. If the numbers of votes for and against a proposal are equal, the chair has a casting vote.
- 17.2. But this does not apply if, in accordance with the articles, the chair or other director chairing the meeting is not to be counted as participating in the decision-making process for quorum or voting purposes.

18. Directors' interests

Except to the extent that article 19 applies or the terms of any authority given under that article otherwise provide, and without prejudice to such disclosure as is required under the Companies Act 2006, a director may be a party to, or otherwise interested in, any transaction or arrangement with the Society and shall be entitled to participate in the decision-making process for quorum and voting purposes on any resolution concerning a matter in which they have, directly or indirectly, an interest or duty that conflicts or may conflict with the interests of the Society.

19. Directors' conflicts of interest

- 19.1. Subject to the provisions of the Companies Act 2006 and provided that they have disclosed to the directors the nature and extent of any material interest, a director may, notwithstanding their office or that, without the authorisation conferred by this article 19.1, they would or might be in breach of their duty under the Companies Act 2006 to avoid conflicts of interest, be a director or other officer of, or employed by, or a party to any transaction or arrangement with, or otherwise interested in, any undertaking in the same group as the Society, or promoted by the Society or by any undertaking in the same group as the Society, or in which the Society or any undertaking in the same group as the Society is otherwise interested.
- 19.2. No director shall:
- 19.2.1. by reason of their office, be accountable to the Society for any benefit which they derive from any office or employment, or from any transaction or arrangement, or from any interest in any undertaking, that is authorised under article 19.1 (and no such benefit shall constitute a breach of the duty under the Companies Act 2006 not to accept benefits from third parties, and no such transaction or arrangement shall be liable to be avoided on the ground of any such interest or benefit);
 - 19.2.2. be in breach of their duties as a director by reason only of their excluding themselves from the receipt of information, or from participation in decision-making or discussion (whether at meetings of the directors or otherwise), that will or may relate to any office, employment, transaction, arrangement or interest that is authorised under article 19.1; or
 - 19.2.3. be required to disclose to the Society, or use in relation to the Society's affairs, any confidential information obtained by them in connection with any office, employment, transaction, arrangement or interest that is authorised under article 19.1 if their doing so would result in a breach of a duty or an obligation of confidence owed by them in that connection.
- 19.3. A general notice given to the directors that a director is to be regarded as having an interest of the nature and extent specified in the notice in any transaction or arrangement in which a specified person or class of persons is Interested shall be deemed to be a disclosure that the director has an interest in any such transaction of the nature and extent so specified; and an interest of which a director has no knowledge and of which it is unreasonable to expect them to have knowledge shall not be treated as an interest of theirs.

19.4. The directors may, if the quorum and voting requirements set out below are satisfied, authorise any matter that would otherwise involve a director breaching their duty under the Companies Act 2006 to avoid conflicts of interest, and any director (including the director concerned) may propose that the director concerned be authorised in relation to any matter the subject of such a conflict provided that:

19.4.1. such proposal and any authority given by the directors shall be effected in the same way that any other matter may be proposed to and resolved upon by the directors under the provisions of the articles, except that the director concerned and any other director with a similar interest:

- (a) shall not be counted for quorum purposes as participating in the decision-making process while the conflict is under consideration;
- (b) may, if the other directors so decide, be excluded from participating in the decision-making process while the conflict is under consideration; and
- (c) shall not vote on any resolution authorising the conflict except that, if any such director does vote, the resolution will still be valid if it would have been agreed to if their votes had not been counted; and

19.4.2. where the directors give authority in relation to such a conflict:

- (a) they may (whether at the time of giving the authority or at any time or times subsequently) impose such terms upon the director concerned and any other director with a similar interest as they may determine, including, without limitation, the exclusion of that director and any other director with a similar interest from the receipt of information, or participation in any decision-making or discussion (whether at meetings of the directors or otherwise) related to the conflict;
- (b) the director concerned and any other director with a similar interest will be obliged to conduct themselves in accordance with any terms imposed from time to time by the directors in relation to the conflict but will not be in breach of their duties as a director by reason of their doing so;

- (c) the authority may provide that, where the director concerned and any other director with a similar interest obtains information that is confidential to a third party, the director will not be obliged to disclose that information to the Society, or to use the information in relation to the Society's affairs, where to do so would amount to a breach of that confidence;
- (d) the authority may also provide that the director concerned or any other director with a similar interest shall not be accountable to the Society for any benefit that they receive as a result of the conflict;
- (e) the receipt by the director concerned or any other director with a similar interest of any remuneration or benefit as a result of the conflict shall not constitute a breach of the duty under the Companies Act 2006 not to accept benefits from third parties;
- (f) the terms of the authority shall be recorded in writing (but the authority shall be effective whether or not the terms are so recorded); and
- (g) the directors may withdraw such authority at any time.

19.5. Subject to article 19.6, if a question arises at a meeting of directors or of a committee of directors as to the right of a director to participate in the meeting (or part of the meeting) for voting or quorum purposes, the question may, before the conclusion of the meeting, be referred to the chair, whose ruling in relation to any director other than the chair is to be final and conclusive.

19.6. If any question as to the right to participate in the meeting (or part of the meeting) should arise in respect of the chair, the question is to be decided by a decision of the directors at that meeting, for which purpose the chair is not to be counted as participating in the meeting (or that part of the meeting) for voting or quorum purposes.

20. Records of decisions to be kept

The directors must ensure that the Society keeps a record, in hard copy form, for at least 10 years from the date of the decision recorded, of every unanimous or majority decision taken by the directors.

21. Directors' discretion to make further rules

Subject to the articles, the directors may make any rule which they think fit about how they take decisions, and about how such rules are to be recorded or communicated to directors.

APPOINTMENT OF DIRECTORS

22. Methods of appointing and removing directors

- 22.1. There must be at least five and not more than nine directors. If the number of directors falls below three the remaining directors may only act to appoint further directors as required.
- 22.2. The Board is comprised of the Chief Executive, Chairperson, Deputy Chairperson and between two and six other directors.
- 22.3. The Chief Executive is appointed by the Board, for such term and conditions as the Board shall determine.
- 22.4. The Chairperson and Deputy Chairperson are elected by the members at a general meeting, and unless otherwise determined in the resolution appointing them, shall be appointed for terms of 6 years.
- 22.5. Directors are to be appointed by the Board. If the Board fails to act to appoint further directors as required in article 22.1, the members may pass an ordinary resolution to appoint further directors. Directors are appointed for such terms and conditions, as the Board shall determine.
- 22.6. Members of the Board who have served their term must retire at the next Board meeting nearest to the expiry of their term.
- 22.7. A retiring director may be reappointed.
- 22.8. If the Society has no directors and, by virtue of death or bankruptcy, no member is capable of acting, the transmittee of the last member to have died or to have had a bankruptcy order made against them has the right, by notice in writing, to appoint a person to be a director.
- 22.9. For the purposes of article 22.8, where two or more members die in circumstances rendering it uncertain who was the last to die, a younger member is deemed to have survived an older member.

23. Termination of director's appointment

A person ceases to be a director as soon as:

- 23.1. that person ceases to be a director by virtue of any provision of the Companies Act 2006 or is prohibited from being a director by law;
- 23.2. a bankruptcy order is made against that person;

- 23.3. a composition is made with that person's creditors generally in satisfaction of that person's debts;
- 23.4. a registered medical practitioner who is treating that person gives a written opinion to the Society stating that that person has become physically or mentally incapable of acting as a director and may remain so for more than three months;
- 23.5. the members pass an ordinary resolution to remove a director, for any reason;
- 23.6. notification is received by the Society from the director that the director is resigning from office, and such resignation has taken effect in accordance with its terms; or
- 23.7. the other directors pass a Board resolution by a 75% majority to remove that director, for any reason and at their discretion.

24. Directors' remuneration

- 24.1. Directors may undertake any services for the Society that the directors decide.
- 24.2. Directors are entitled to such remuneration as the directors determine:
 - 24.2.1. for their services to the Society as directors, and
 - 24.2.2. for any other service which they undertake for the Society.
- 24.3. Subject to the articles, a director's remuneration may:
 - 24.3.1. take any form, and
 - 24.3.2. include any arrangements in connection with the payment of a pension, allowance or gratuity, or any death, sickness or disability benefits, to or in respect of that director.
- 24.4. Unless the directors decide otherwise, directors' remuneration accrues from day to day.

25. Directors' expenses

The Society may pay any reasonable expenses which the directors (and any alternate directors or Society secretary) properly incur in connection with their attendance at meetings of directors or committees of directors, general meetings, or otherwise in connection with the exercise of their powers and the discharge of their responsibilities in relation to the Socie

MEMBERS

BECOMING AND CEASING TO BE A MEMBER

26. Applications for membership

- 26.1. No person shall become a member of the Society unless the directors have approved the application.
- 26.2. If any questions shall arise as to the appointment of any person as a member, the decision of a majority present and voting at any general meeting at which such question is submitted shall be final.
- 26.3. The Chairperson and Deputy Chairperson shall be ex-officio members of the Society, if not members prior to the date of their election, so long as they hold office and consent to be a member.
- 26.4. A Government Department may nominate members of the Society subject to Board approval. No person so nominated by a Government Department shall become a member of the Society until he or she has provided the Society with their signed consent to be a member.

27. Termination of membership

- 27.1. A member may withdraw from membership of the Society by giving seven days' notice to the Society in writing.
- 27.2. Membership is not transferable.
- 27.3. A person's membership terminates when:
 - 27.3.1. that person dies or ceases to exist;
 - 27.3.2. fails to attend three consecutive general meetings or other member meetings; or
 - 27.3.3. the member is removed by a resolution of the Board, provided the member has had an opportunity to make representations to the Board prior to a decision being taken.

28. Honorary titles

The Society may confer on any individual with their consent the honorary title of President of the Society. The Society in a general meeting shall from time to time elect the President and determine the period for which they shall be respectively hold office and their rights, duties and privileges of such office (if any). Such honorary appointment shall not confer membership of the Society.

DECISION-MAKING BY MEMBERS

29. Convening, attendance and speaking at general meetings

- 29.1. The Board may convene a general meeting (or a meeting of members) at any time in accordance with the procedure in this article 29, there being at least one per annum. The Board must convene a general meeting on the written request of six or more members.
- 29.2. General meetings are called on at least 14 days' written notice. The notice must:
 - 29.2.1. specify the date time and place of the meeting;
 - 29.2.2. the general nature of the business to be transacted and setting out the terms of any proposed special resolution;
 - 29.2.3. contain a statement setting out the right of members to appoint a proxy under s.324 of the Companies Act and article 37; and
 - 29.2.4. be given to all the members and directors.
- 29.3. A person is able to exercise the right to speak at a general meeting when that person is in a position to communicate to all those attending the meeting, during the meeting, any information or opinions which that person has on the business of the meeting.
- 29.4. A person is able to exercise the right to vote at a general meeting when:
 - 29.4.1. that person is able to vote, during the meeting, on resolutions put to the vote at the meeting, and
 - 29.4.2. that person's vote can be taken into account in determining whether or not such resolutions are passed at the same time as the votes of all the other persons attending the meeting.
- 29.5. The directors may make whatever arrangements they consider appropriate to enable those attending a general meeting to exercise their rights to speak or vote at it.
- 29.6. In determining attendance at a general meeting, it is immaterial whether any two or more members attending it are in the same place as each other.
- 29.7. Two or more persons who are not in the same place as each other attend a general meeting if their circumstances are such that if they have (or were to have) rights to speak and vote at that meeting, they are (or would be) able to exercise them.

30. Quorum for general meetings

- 30.1. The quorum for business to be transacted as a general meeting is six members, at least two must not also be directors.
- 30.2. No business other than the appointment of the chair of the meeting is to be transacted at a general meeting if the persons attending it do not constitute a quorum.

31. Chairing general meetings

- 31.1. The Chairperson, or in his absence the Deputy Chairperson, shall chair general meetings if present and willing to do so.
- 31.2. In the absence of the Chairperson and Deputy Chairperson the meeting must appoint someone from amongst their number to chair the meeting, and the appointment of the chair of the meeting must be the first business of the meeting.
- 31.3. The person chairing a meeting in accordance with this article is referred to as 'the chair of the meeting'.
- 31.4. The chair of the meeting shall have a casting vote in addition to his vote as a member.

32. Attendance and speaking by directors and non-members

- 32.1. Directors may attend and speak at general meetings, whether or not they are members.
- 32.2. The chair of the meeting may permit other persons who are not:
 - 32.2.1. members, or
 - 32.2.2. otherwise entitled to exercise the rights of members in relation to general meetings,to attend and speak at a general meeting.
- 32.3. If the persons attending a general meeting within twenty minutes of the time at which the meeting was due to start do not constitute a quorum, or if during a meeting a quorum ceases to be present, if the meeting was convened by the members, the meeting shall be dissolved and, in any other case, the chair of the meeting must adjourn it. If at the adjourned meeting the persons attending within half an hour of the time at which the meeting was due to start do not constitute a quorum, the members present shall constitute a quorum.

32.4. The chair of the meeting may adjourn a general meeting at which a quorum is present if:

32.4.1. the meeting consents to an adjournment, or

32.4.2. it appears to the chair of the meeting that an adjournment is necessary to protect the safety of any person attending the meeting or ensure that the business of the meeting is conducted in an orderly manner.

32.5. The chair of the meeting must adjourn a general meeting if directed to do so by the meeting.

32.6. When adjourning a general meeting, the chair of the meeting must:

32.6.1. either specify the time and place to which it is adjourned or state that it is to continue at a time and place to be fixed by the directors, and

32.6.2. have regard to any directions as to the time and place of any adjournment which have been given by the meeting.

32.7. If the continuation of an adjourned meeting is to take place more than 14 days after it was adjourned, the Society must give at least seven clear days' notice of it (that is, excluding the day of the adjourned meeting and the day on which the notice is given):

32.7.1. to the same persons to whom notice of the Society's general meetings is required to be given, and

32.7.2. containing the same information which such notice is required to contain.

32.8. No business may be transacted at an adjourned general meeting which could not properly have been transacted at the meeting if the adjournment had not taken place.

33. Decision making

33.1. A resolution put to the vote of a general meeting must be decided on a show of hands unless a poll is duly demanded in accordance with the articles. Each member has one vote.

33.2. Except where otherwise provided by the articles or the Companies Act, a written resolution is as valid as an equivalent resolution passed at a general meeting. For this purpose the written resolution may be set out in more than one document.

34. Errors and disputes

- 34.1. No objection may be raised to the qualification of any person voting at a general meeting except at the meeting at which the objection is raised and every vote not disallowed at the meeting is valid.
- 34.2. Any such objection must be referred to the chair of the meeting, whose decision is final.

35. Poll votes

- 35.1. A poll on a resolution may be demanded:
 - 35.1.1. in advance of the general meeting where it is to be put to the vote, or
 - 35.1.2. at a general meeting, either before a show of hands on that resolution or immediately after the result of a show of hands on that resolution is declared.
- 35.2. A poll on a resolution may be demanded by:
 - 35.2.1. the chair of the meeting;
 - 35.2.2. the directors;
 - 35.2.3. three qualifying persons (as defined in section 318 of the Companies Act 2006) present and entitled to vote on the resolution.
- 35.3. A demand for a poll may be withdrawn if:
 - 35.3.1. the poll has not yet been taken, and
 - 35.3.2. the chair of the meeting consents to the withdrawal.
- 35.4. A demand so withdrawn shall not be taken to have invalidated the result of a show of hands declared before the demand was made.
- 35.5. Polls must be taken immediately and in such manner as the chair of the meeting directs.
- 35.6. Proxies may only validly be appointed by a notice in writing (a proxy notice) which:
 - 35.6.1. states the name and address of the member appointing the proxy;
 - 35.6.2. identifies the person appointed to be that member's proxy and the general meeting in relation to which that person is appointed;

- 35.6.3. is signed by or on behalf of the member appointing the proxy, or is authenticated in such manner as the directors may determine; and
- 35.6.4. is delivered to the Society in accordance with the articles not less than 48 hours before the time appointed for holding the general meeting in relation to which the proxy is appointed and in accordance with any instructions contained in the notice of the general meeting to which they relate (but notwithstanding this an appointment of a proxy may be accepted by the directors at any time prior to the meeting at which the person named in the appointment proposes to vote (or, where a poll is demanded at the meeting, but not taken forthwith, at any time prior to the taking of the poll)).
- 35.7. The Society may require proxy notices to be delivered in a particular form, and may specify different forms for different purposes.
- 35.8. Proxy notices may specify how the proxy appointed under them is to vote (or that the proxy is to abstain from voting) on one or more resolutions, but the Society shall not be obliged to ascertain that any proxy has complied with those or any other instructions given by the appointer and no decision on any resolution shall be vitiated by reason only that any proxy has not done so.
- 35.9. On a vote on a resolution on a show of hands at a meeting, every proxy present who has been duly appointed by one or more members entitled to vote on the resolution has one vote, except that if the proxy has been duly appointed by more than one member entitled to vote on the resolution and:
- 35.9.1. has been instructed by one or more of those members to vote for the resolution and by one or more other of those members to vote against it, or
- 35.9.2. has been instructed to vote the same way (either for or against) on the resolution by all of those members except those who have given the proxy discretion as to how to vote on the resolution

The proxy is entitled to one vote for and one vote against the resolution.

- 35.10. Unless a proxy notice indicates otherwise, it must be treated as:

- 35.10.1. allowing the person appointed under it as a proxy discretion as to how to vote on any ancillary or procedural resolutions put to the meeting, and
- 35.10.2. appointing that person as a proxy in relation to any adjournment of the general meeting to which it relates as well as the meeting itself.

36. Delivery of proxy notices

- 36.1. A person who is entitled to attend, speak or vote (either on a show of hands or on a poll) at a general meeting remains so entitled in respect of that meeting or any adjournment of it, even though a valid proxy notice has been delivered to the Society by or on behalf of that person.
- 36.2. An appointment under a proxy notice may be revoked, by delivering to the Society a notice in writing, given by, or on behalf of the person by whom or on whose behalf the proxy notice was given.
- 36.3. A notice revoking a proxy appointment only takes effect if it is delivered before the start of the meeting or adjourned meeting to which it relates.
- 36.4. If a proxy notice, is not executed by the person appointing the proxy it must be accompanied by written evidence of the authority of the person who executed it to execute it on the appointer's behalf.

37. Amendments to resolutions

- 37.1. An ordinary resolution to be proposed at a general meeting may be amended by ordinary resolution if:
 - 37.1.1. notice of the proposed amendment is given to the Society in writing by a person entitled to vote at the general meeting at which it is to be proposed not less than 48 hours before the meeting is to take place (or such later time as the chair of the meeting may determine), and
 - 37.1.2. the proposed amendment does not, in the reasonable opinion of the chair of the meeting, materially alter the scope of the resolution.
- 37.2. A special resolution to be proposed at a general meeting may be amended by ordinary resolution if:
 - 37.2.1. the chair of the meeting proposes the amendment at the general meeting at which the resolution is to be proposed, and
 - 37.2.2. the amendment does not go beyond what is necessary to correct a grammatical or other non-substantive error in the resolution.
- 37.3. If the chair of the meeting, acting in good faith, wrongly decides that an amendment to a resolution is out of order, the chair's error does not invalidate the vote on that resolution.

ADMINISTRATIVE ARRANGEMENTS

38. Means of communication to be used

- 38.1. Subject to the articles, anything sent or supplied by or to the Society under the articles may be sent or supplied in any way in which the Companies Act 2006 provides for documents or information, which are authorised or required by any provision of that Act to be sent or supplied by or to the Society.
- 38.2. Except insofar as the Companies Acts require otherwise, the Society shall not be obliged to accept any notice, document or other information sent or supplied to the Society in electronic form unless it satisfies such stipulations, conditions or restrictions (including, without limitation, for the purpose of authentication) as the directors think fit, and the Society shall be entitled to require any such notice, document or information to be sent or supplied in hard copy form instead.
- 38.3. In the case of a member that is a corporation, for all purposes, including the execution of any appointment of proxy, resolution in writing, notice or other document (including anything sent or supplied in electronic form) executed or approved pursuant to any provision of the articles, execution by any director or the secretary of that corporation or any other person who appears to any officer of the Society (acting reasonably and in good faith) to have been duly authorised to execute shall be deemed to be and shall be accepted as execution by that corporation.
- 38.4. A member whose registered address is not within the United Kingdom and who notifies the Society of an address within the United Kingdom at which notices, documents or other information may be served on or delivered to them shall be entitled to have such things served on or delivered to them at that address (in the manner referred to above), but otherwise no such member shall be entitled to receive any notice, document or other information from the Society. If the address is that member's address for sending or receiving documents or information by electronic means the directors may at any time without prior notice (and whether or not the Society has previously sent or supplied any documents or information in electronic form to that address) refuse to send or supply any documents or information to that address.
- 38.5. Subject to the articles, any notice or document to be sent or supplied to a director in connection with the taking of decisions by directors may also be sent or supplied by the means by which that director has asked to be sent or supplied with such notices or documents for the time being.

- 38.6. A director may agree with the Society, that notices or documents sent to that director, in a particular way, are to be deemed as received within a specified time of their being sent and for the specified time to be less than 48 hours.

39. Deemed delivery of documents and information

- 39.1. Any document or information sent or supplied by the Society shall be deemed to have been received by the intended recipient:

- 39.1.1. where the document or information is properly addressed and sent by first class post or other delivery service to an address in the United Kingdom, on the day (whether or not it is a working day) following the day (whether or not it is a working day) on which it was put in the post or given to the delivery agent and, in proving that it was duly sent, it shall be sufficient to prove that the document or information was properly addressed, prepaid and put in the post or duly given to the delivery agent;
- 39.1.2. where (without prejudice to article 39.1.4) the document or information is properly addressed and sent by post or other delivery service to an address outside the United Kingdom, five working days after it was put in the post or given to the delivery agent and, in proving that it was duly sent, it shall be sufficient to prove that the document or information was properly addressed, prepaid and put in the post or duly given to the delivery agent;
- 39.1.3. where the document or information is not sent by post or other delivery service but delivered personally or left at the intended recipient's address, on the day (whether or not a working day) and time that it was sent;
- 39.1.4. where the document or information is properly addressed and sent or supplied by electronic means, on the day (whether or not a working day) and time that it was sent and proof that it was sent in accordance with guidance issued by The Chartered Governance Institute, formerly known as ICSA: The Governance Institute, shall be conclusive evidence that it was sent;
- 39.1.5. where the document or information is sent or supplied by means of a website, when the material was first made available on the website or (if later) when the intended recipient received (or is deemed to have received) notice of the fact that the material was available on the website.

40. Society seals

- 40.1. Any common seal may only be used on the authority of the directors.
- 40.2. The directors may decide by what means and in what form any common seal is to be used.
- 40.3. Unless otherwise decided by the directors, if the Society has a common seal and it is affixed to a document, the document must also be signed by at least one authorised person in the presence of a witness who attests the signature.
- 40.4. For the purposes of this article, an authorised person is:
 - 40.4.1. any director of the Society;
 - 40.4.2. the Society secretary (if any); or
 - 40.4.3. any person authorised by the directors for the purpose of signing documents to which the common seal is applied.

41. No right to inspect accounts and other records

Except as provided by law or authorised by the directors or an ordinary resolution of the Society, no person is entitled to inspect any of the Society's accounting or other records or documents merely by virtue of being a member.

42. Provision for employees on cessation of business

The directors may decide to make provision for the benefit of persons employed or formerly employed by the Society or any of its subsidiaries (other than a director or former director or shadow director) in connection with the cessation or transfer to any person of the whole or part of the undertaking of the Society or that subsidiary.

DIRECTORS' INDEMNITY AND INSURANCE

43. Indemnity

- 43.1. Subject to paragraph 45.2 a director or other officer of the Society may be indemnified out of the Society's assets against—
 - 43.1.1. any liability incurred by that director or officer in connection with any negligence, default, breach of duty or breach of trust in relation to the Society;
 - 43.1.2. any other liability incurred by that director or officer of the Society.

43.2. This article does not authorise any indemnity, which would be prohibited or rendered void by any provision of the Companies Acts or by any other provision of law.

44. Insurance

44.1. The directors may decide to purchase and maintain insurance, at the expense of the Society, for the benefit of any relevant officer in respect of any relevant loss.

44.2. In this article, a relevant loss means any loss or liability which has been or may be incurred by a relevant officer in connection with that officer's duties or powers in relation to the Society, any undertaking in the same group as the Society or any pension fund or employees' share scheme of the Society or any undertaking in the same group as the Society.