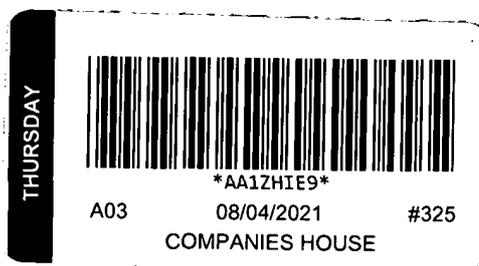


The Ocean Marine Insurance Company Limited

Registered in England No. 00027204

Annual Report and Financial Statements 2020



Contents

	Page
Directors and officer.....	3
Strategic report.....	4
Directors' report.....	7
Independent auditors' report.....	9
Accounting policies.....	14
Income statement.....	18
Statement of changes in equity.....	19
Statement of financial position.....	20
Statement of cash flows.....	21
Notes to the financial statements.....	22
1. Exchange rates.....	22
2. Net investment income.....	22
3. Details of expenses.....	22
4. Employee information.....	22
5. Directors' remuneration.....	23
6. Auditors' remuneration.....	23
7. Tax expense.....	23
8. Dividends.....	24
9. Receivables.....	24
10. Ordinary share capital.....	25
11. Capital reserve.....	25
12. Insurance liabilities.....	25
13. Reinsurance assets.....	27
14. Tax assets and liabilities.....	28
15. Payables and other financial liabilities.....	28
16. Other liabilities.....	28
17. Contingent liabilities and other risk factors.....	29
18. Statement of cash flows.....	30
19. Capital structure.....	30
20. Risk management.....	31
21. Related party transactions.....	34
22. Subsequent events.....	35

Directors and officer

Directors

A J Morrish
A M Wilkinson
T J Latter

Officer – Company Secretary

Aviva Company Secretarial Services Limited
St Helen's
1 Undershaft
London
EC3P 3DQ

Independent Auditors

PricewaterhouseCoopers LLP
7 More London Riverside
London
SE1 2RT

Registered office

St Helen's
1 Undershaft
London
EC3P 3DQ

Company number

Registered in England no. 00027204

Other information

The Ocean Marine Insurance Company Limited ("the Company") is a member of the Association of British Insurers and covered by the Financial Ombudsman Service and is authorised and regulated by the Financial Conduct Authority ("FCA") and the Prudential Regulation Authority ("PRA").

The Company is a member of the Aviva plc group of companies ("the Group").

Strategic report

The directors present their strategic report for the Company for the year ended 31 December 2020.

Review of the Company's business

Principal activities

The principal activity of the Company during the year continued to be managing existing liabilities through to run-off rather than writing new business.

The Company ceased to accept business in the London Market in 1995 in its own name. Under a Part VII transfer in 2011, policies from a number of other Aviva entities were transferred into the Company, all of which incepted prior to 2001. All of the Company's business is reinsured through a reinsurance agreement entered into with the National Indemnity Company ("NICO"), a subsidiary of Berkshire Hathaway, in 2000. In addition, the Company has an Adverse Reserve Deterioration ("ARD") agreement with its parent company, Aviva Insurance Limited. This agreement provides an extra £1 billion of reinsurance cover to protect against circumstances in which the reinsurance with National Indemnity Company is exhausted or otherwise fails to satisfy claims. Together these arrangements provide substantial protection in excess of current gross liabilities.

Significant events

On 11 March 2020, the World Health Organization declared the outbreak of a strain of novel coronavirus disease, COVID-19, a global pandemic. Governments in affected areas have imposed a number of measures designed to contain the outbreak, including business closures, travel restrictions, stay at home orders and prohibition of gatherings and events. The spread of COVID-19 has had a significant impact on the global economy, causing volatile equity markets and falls in interest rates.

The Company is impacted by COVID-19 through its general insurance products, although the impact is limited by the nature of the business historically underwritten by the Company. Furthermore, any residual impact is mitigated by the comprehensive reinsurance arrangements in place. The financial impact on the Company due to COVID-19 is therefore limited.

The Company continues to maintain strong solvency levels and expects to continue to meet its capital requirements.

Financial position and performance

The financial position of the Company at 31 December 2020 is shown in the statement of financial position on page 20, with the trading results shown in the income statement on page 18 and the statement of cash flows on page 21.

During the year the Company continued to manage the run-off of its insurance portfolio. The Company's profit before tax was £323 thousand (2019: £232 thousand).

Section 172 Statement

The directors report here on how they have discharged their duties under Section 172 of the Companies Act 2006.

The Board is responsible for monitoring and upholding the culture, values, standards, ethics, and reputation of the Company to ensure that the Directors' obligations to its shareholder and to its stakeholders are met. The Board monitors adherence to the Group business standards and compliance with local corporate governance requirements, and is committed to acting if our businesses should fail to act in the manner the Board expects of them.

The Board will sometimes engage directly with certain stakeholders on certain issues, however stakeholder engagement often takes place at an operational level. The Board considers and discusses information from the Company's management team to help it understand the stakeholder interests and to ensure they are carefully considered as part of the Board's decision-making process. Through review of reports relating to strategy, financial and operational performance, key risks and legal and regulatory compliance, the Board is able to maintain an overview of engagement with stakeholders and other relevant factors which enables the Directors to comply with their legal duty under S172.

The Board is also focussed on the wider social context within which the Company's business operates, including those issues related to climate change which are of fundamental importance to the planet's well-being.

The Company's culture

As the Company's principal activity is to continue to settle its existing general insurance liabilities, the Company seeks to retain its customers' trust by acting with integrity and a deep sense of responsibility at all times. The Company looks to build relationships with all key stakeholders based on openness and continuing dialogue.

The Company's culture is shaped, in conjunction with its immediate parent company, Aviva Insurance Limited and its ultimate shareholder, Aviva plc, by jointly held and clearly defined values to help ensure it does the right thing. The Company values diversity and inclusivity in its workforce and beyond.

Key strategic decisions in 2020

For each matter which comes before the Board, stakeholders who may be affected are identified and their interests are carefully considered as part of the Board's decision-making process.

During the year, the Board approved the payment of an interim dividend of £25,000 thousand to its parent company. The Directors considered all relevant matters set out under the Companies Act 2006 concerning the payment of dividends, including reviewing the Company's distributable reserves and its ability to pay its debts as they fall due, having regard to the entirety of the Company's business and the actual and contingent liabilities.

Stakeholder Engagement

(i) Employees

The Company has no employees. The majority of staff engaged in the activities of the Company are employed by fellow subsidiary undertakings of Aviva plc. As part of the Aviva Group, these staff enjoy the benefit of the Aviva Group policies and benefits made available to them.

There are twice yearly steering groups between Aviva senior employees and their equivalents at Resolute Management Limited, claims administrators appointed by National Indemnity Company, where key stakeholder engagement takes place but there is continual engagement throughout the year.

Strategic report (continued)

The Group's people share in the businesses' success as shareholders through membership of the Group's global share plans.

The Group supported the safety and well-being of staff to work from home during the COVID-19 pandemic and the Board received reporting on employees during the year.

(ii) Customers

The Company's claim trends and key conduct measures are reviewed and discussed at the Latents Claims Senior Leadership Team which is then presented to the Board on a quarterly basis.

The Aviva Supplier Assurance Team review Resolute Management on an annual basis to check on compliance and customer best interest.

(iii) Suppliers

The Company maintains oversight of the management of its most important suppliers and review reports on their performance.

All supplier related activity is managed in line with the Group's Procurement & Outsourcing Business Standard. This ensures that supply risk is managed appropriately including in relation to customer outcomes, data security, corporate responsibility, financial, operational, contractual, and brand damage caused by inadequate oversight or supplier failure.

Claims audits also take place annually to review processes and the use of claims suppliers. In response to the COVID-19 pandemic, the Board supported the decision for the technical claims review of Resolute claim handling to be conducted remotely in 2020.

(iv) Communities

Recognising climate change presents risk and opportunities for customers, communities and business, Aviva is signed up to the United Nations Net-Zero Asset Owner Alliance commitment. As publicly announced by the Group on 1 March 2021, the Company is committed to the Group's long-term strategy to reach net zero by 2040, and to support achieving this target the Group has defined climate risk preferences and operating risk limits. The Board approved the adoption of the new climate risk preferences in November 2020, along with its 2021-2023 Plan which takes the new climate risk preferences into consideration.

(v) Shareholders

The Company's shareholder is Aviva Insurance Limited. Any matters requiring escalation are escalated by the Board through the Chair to its parent.

(vi) Regulators

As a dual regulated entity under the Senior Manager's Certification Regime, the Company is required to produce a Management Responsibilities Map and this is shared with the Regulators on a quarterly basis.

The Board engages with the Regulators as appropriate.

Future outlook

The strategic direction of the Company is set by the directors of the Company. The directors expect that the nature of the Company's principal activity of general insurance business run-off will continue unchanged for the foreseeable future.

Principal risks and uncertainties

A description of the principal risks and uncertainties facing the Company and the Company's risk management policies are set out in notes 17 and 20 to the financial statements.

Risk factors beyond the Company's control that could cause actual results to differ materially from those estimated include, but are not limited to:

- General Insurance risk: including fluctuations in the timing, frequency and severity of claims and claims settlements relative to expectations when pricing and reserving.
- Market risk: the risk of loss or adverse change in the financial situation (including the value of assets, liabilities and income) resulting, directly or indirectly, from fluctuations in the level or the volatility of market variables, such as interest rates, foreign exchange rates, equity, property and commodity prices.
- Credit risk: the risk of adverse financial impact resulting from fluctuations in credit quality of third parties including default and rating transition.
- Coronavirus: the impact of COVID-19 on the Company is experienced through general insurance risk; further details are provided in note 33 Risk Management.
- Brexit: the UK-EU Future Relationship Agreement came into effect on 1 January 2021, ending the Brexit transition period, for which the Company was fully prepared. It provides scope for managed policy divergence or maintaining alignment, if the UK chooses. The agreement will have evolving consequences in 2021 and beyond on future financial services and data regulation, UK-EU data transfers, EU market access and the UK economy which will require careful monitoring.

Strategic report (continued)

Key performance indicators

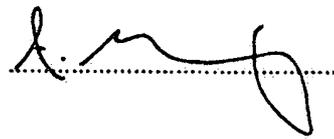
The directors consider that the Company's KPI that communicates the financial performance is the percentage change in gross outstanding claims.

	2020	2019
Capital Metrics		
Percentage increase/(reduction) in gross outstanding claims	1 %	(5)%

Gross outstanding claims have increased this year as a result of a reduced level of discounting. In 2020 the undiscounted gross outstanding claims has reduced by 5% (2019: reduction of 9%).

The continued reduction in gross outstanding claims is in line with anticipated settlement of claims.

On behalf of the Board on 29 March 2021



A J Morrish
Director

Directors' report

The directors submit their annual report and the audited financial statements for the Company for the year ended 31 December 2020.

Directors

The names of the current directors of the Company are shown on page 3.

Details of Board appointments and resignations during the year and since the year end are shown below:

S Maillet was appointed as a director of the Company on 5 February 2020 and resigned on 18 December 2020

A M Wilkinson was appointed as a director of the Company on 2 November 2020

T J Latter resigned as a director of the Company on 8 November 2020 and was re-appointed on 22 March 2021

Company Secretary

The name of the company secretary of the Company is shown on page 3.

Future outlook

Likely future developments in the business of the Company are discussed in the strategic report on page 5.

Dividends

Interim ordinary dividends totalling £25,000 thousand on the Company's ordinary shares were declared and settled during 2020 (2019: £25,000 thousand), all of which was set off against intercompany balances.

The directors do not recommend a final dividend on the Company's ordinary shares for the year ended 31 December 2020 (2019: *£nil*).

Going concern

The Company is expected to generate positive cash flows on its own account, primarily from investment returns, for the foreseeable future. After making enquiries, the directors have a reasonable expectation that the Company has adequate resources to continue in operational existence for the foreseeable future. For this reason, they continue to adopt the going concern basis in preparing the financial statements.

Financial instruments and financial risk management

The Company uses financial instruments to manage certain types of risks, including those relating to foreign currency exchange. Details of the objectives and management of these instruments are contained in note 20 on risk management.

Employees

The Company has no employees. All staff are employed by a fellow subsidiary undertaking of Aviva plc, Aviva Employment Services Limited. Disclosures relating to employees may be found in the Annual Report and Financial Statements of Aviva Employment Services Limited.

Disclosure of information to the auditors

In accordance with section 418 of the Companies Act 2006, the directors in office at the date of approval of this report confirm that, so far as they are each aware, there is no relevant audit information of which the Company's External Auditor, PricewaterhouseCoopers LLP, is unaware and each director has taken all steps that ought to have been taken as a director in order to make themselves aware of any relevant audit information and to establish that PricewaterhouseCoopers LLP is aware of that information.

Independent auditors

It is the intention of the directors to reappoint the auditors, PricewaterhouseCoopers LLP, under the deemed appointment rules of section 487 of the Companies Act 2006.

Qualifying indemnity provisions

In 2004, Aviva plc, the Company's ultimate parent, granted an indemnity to the directors against liability in respect of proceedings brought by third parties, subject to the conditions set out in the Companies Act 1985, which continue to apply in relation to any provision made before 1 October 2007. This indemnity is a "qualifying third party indemnity" for the purposes of section 309A to section 309C of the Companies Act 1985. These qualifying third party indemnity provisions remain in force as at the date of approving the directors' report by virtue of paragraph 15, Schedule 3 of The Companies Act 2006 (Commencement No. 3, Consequential Amendments, Transitional Provisions and Savings) Order 2007.

The directors also have the benefit of the indemnity provision contained in the Company's articles of association, subject to the conditions set out in the Companies Act 2006. This is a "qualifying third party indemnity" provision as defined by section 234 of the Companies Act 2006.

Directors' report (continued)

Statement of directors' responsibilities in respect of the financial statements

The directors are responsible for preparing the Annual Report and the financial statements in accordance with applicable law and regulations.

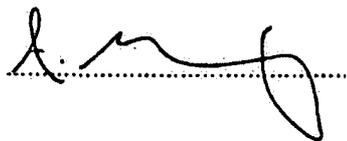
Company law requires the directors to prepare financial statements for each financial year. Under that law the directors have prepared the financial statements in accordance with international accounting standards in conformity with the requirements of the Companies Act 2006. Under company law, directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the company and of the profit or loss of the company for that period. In preparing the financial statements, the directors are required to:

- select suitable accounting policies and then apply them consistently;
- state whether applicable international accounting standards in conformity with the requirements of the Companies Act 2006 have been followed, subject to any material departures disclosed and explained in the financial statements;
- make judgements and accounting estimates that are reasonable and prudent; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business.

The directors are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the company's transactions and disclose with reasonable accuracy at any time the financial position of the company and enable them to ensure that the financial statements comply with the Companies Act 2006.

On behalf of the Board on 29 March 2021

A handwritten signature in black ink, appearing to be 'A J Morrish', written over a horizontal dotted line.

A J Morrish
Director

Report on the audit of the financial statements

Opinion

In our opinion, The Ocean Marine Insurance Company Limited's financial statements:

- give a true and fair view of the state of the company's affairs as at 31 December 2020 and of its profit and cash flows for the year then ended;
- have been properly prepared in accordance with international accounting standards in conformity with the requirements of the Companies Act 2006; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

We have audited the financial statements, included within the Annual Report and Financial Statements 2020 (the "Annual Report"), which comprise: the statement of financial position as at 31 December 2020; the income statement, the statement of cash flows, the statement of changes in equity for the year then ended; the accounting policies; and the notes to the financial statements.

Our opinion is consistent with our reporting to the Directors.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) ("ISAs (UK)") and applicable law. Our responsibilities under ISAs (UK) are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Independence

We remained independent of the company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, which includes the FRC's Ethical Standard, as applicable to public interest entities, and we have fulfilled our other ethical responsibilities in accordance with these requirements.

To the best of our knowledge and belief, we declare that non-audit services prohibited by the FRC's Ethical Standard were not provided.

We have provided no non-audit services to the company in the period under audit.

Our audit approach

Overview

Audit scope

- Using the output of our risk assessment, we scoped our audit based on materiality over each financial statement line item.

Key audit matters

- Valuation of net insurance liabilities
- Impact of COVID-19

Materiality

- Overall materiality: £4,195,000 (2019: £4,416,000) based on 1% of total assets.
- Performance materiality: £3,146,250.

The scope of our audit

As part of designing our audit, we determined materiality and assessed the risks of material misstatement in the financial statements.

Capability of the audit in detecting irregularities, including fraud

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined in the Auditors' responsibilities for the audit of the financial statements section, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below.

Based on our understanding of the company and industry, we identified that the principal risks of non-compliance with laws and regulations related to breaches of UK regulatory principles, such as those governed by the Prudential Regulation Authority and the Financial Conduct Authority, and we considered the extent to which non-compliance might have a material effect on the financial statements. We also considered those laws and regulations that have a direct impact on the preparation of the financial statements such as the Companies Act 2006. We evaluated management's incentives and opportunities for fraudulent manipulation of the financial statements (including the risk of override of controls), and determined that the principal risks were related to management bias in accounting estimates and judgemental areas of the financial statements as shown in our 'Key Audit Matters'. Audit procedures performed by the engagement team included:

Independent auditors' report to the member of The Ocean Marine Insurance Company Limited

- Discussions with the Board, management, internal audit, senior management involved in the Risk and Compliance functions and the Legal function, including consideration of known or suspected instances of non-compliance with laws and regulations and fraud;
- Making enquiries of the Group Investigations team who are responsible for independently reviewing fraudulent activity across the group, utilising activities including, but not limited to, whistle-blowing hotlines and data analytics;
- Testing the operating effectiveness and reviewing the results of management's internal controls designed to prevent and detect irregularities;
- Assessment of matters reported on the Company's whistle-blowing hotline and fraud register and the results of management's investigation of such matters;
- Reading key correspondence with the Prudential Regulation Authority and the Financial Conduct Authority in relation to compliance with laws and regulations;
- Reviewing relevant meeting minutes including those of the Risk Committee, GI Reserve and Capital Committee and Board of Directors;
- Reviewing the company's register of litigation and claims, internal audit reports, compliance reports in so far as they related to non-compliance with laws and regulations and fraud;
- Procedures relating to the valuation of net insurance liabilities described in the related key audit matter below;
- Identifying and testing journal entries, in particular journals that appear to be posted outside the normal patterns or parameters; and
- Designing audit procedures to incorporate unpredictability around the nature, timing or extent of our testing.

There are inherent limitations in the audit procedures described above. We are less likely to become aware of instances of non-compliance with laws and regulations that are not closely related to events and transactions reflected in the financial statements. Also, the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery or intentional misrepresentations, or through collusion.

Key audit matters

Key audit matters are those matters that, in the auditors' professional judgement, were of most significance in the audit of the financial statements of the current period and include the most significant assessed risks of material misstatement (whether or not due to fraud) identified by the auditors, including those which had the greatest effect on: the overall audit strategy; the allocation of resources in the audit; and directing the efforts of the engagement team. These matters, and any comments we make on the results of our procedures thereon, were addressed in the context of our audit of the financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

This is not a complete list of all risks identified by our audit.

The key audit matters below are consistent with last year.

Key audit matter	How our audit addressed the key audit matter
<p>Valuation of net insurance liabilities</p> <p>Insurance liabilities are based on an estimated ultimate cost of all claims incurred but not settled at 31 December 2020, whether reported or not, together with the related claims handling costs. An estimate is also made of corresponding reinsurance assets. The valuation of these insurance liabilities and assets is a significant accounting estimate in the financial statements and involves a significant degree of judgement.</p> <p>The company has been in run-off for many years. Due to the historic nature of the liabilities, the directors monitor and understand movements or any emerging trends in key metrics, in total and for each class of business, such as prior year development, the IBNR to outstanding claims ratio, and the paid survival ratio.</p> <p>A reinsurance agreement between the Company and a third party reinsurer reduces the risk that any gross deterioration would impact the net insurance liabilities as it provides substantial protection in excess of current booked gross liabilities.</p> <p>Key areas of focus this year were:</p> <ul style="list-style-type: none"> • The use of appropriate reserving methodologies and assumptions and the consistency of their application from year to year. <p>Refer to Accounting policy B (page 15) and G (page 16) and Note 12 and 17 (page 25 and 29) for disclosure of related accounting policies, judgements and estimates.</p>	<p>In performing our audit over net insurance liabilities, we have used actuarial specialists as part of our team to conduct some of the testing. Our procedures included:</p> <ul style="list-style-type: none"> • For all classes of business, we tested the methodology and assumptions used by the directors to estimate the insurance liabilities and associated reinsurance assets. <p>In performing the above, we have also considered and tested the following:</p> <ul style="list-style-type: none"> • The internal control environment in place over insurance liabilities including: <ul style="list-style-type: none"> ◦ Governance control activities; and ◦ Control activities supporting key data used in the estimation process. • The underlying relevant data (including but not limited to claims case estimates and paid claims) to relevant evidence. • Examined prior year run-off of previous estimates. • Examined third party reinsurance contracts and assessed the non-performance risk of the contracts and also considered the remaining 'headroom' in the contracts in developing our testing strategy. • The director's assessment of estimation uncertainty. • Considered whether any of our audit procedures gave rise to an indication of management bias in the estimates. <p>Based on the work performed and evidence obtained, we were satisfied with the insurance liabilities booked.</p>

Independent auditors' report to the member of The Ocean Marine Insurance Company Limited

<p>Impact of COVID-19</p> <p>As disclosed in the strategic report (page 4) and Note 20 (page 34), 2020 began with the outbreak of a new strain of Coronavirus (COVID-19) resulting in a global pandemic causing significant economic disruption. Management do not consider there to be a significant impact on the Company as a result of COVID-19.</p> <p>The business is in run-off and is 100% reinsured subject to a limit considerably in excess of stated reserves. As a result, the key impacts of COVID-19 are considered to be operational and in relation to the financial resilience of the third-party reinsurer, National Indemnity Company.</p> <p>Management have ensured that the measurement of assets and liabilities reflects only the conditions that existed at the reporting date. However, events after the reporting date can provide additional information about the uncertainties that existed at the reporting date. Management have performed procedures to assess the financial and operational impacts of COVID-19 which include:</p> <ul style="list-style-type: none"> • Measures to limit the operational impact of being able to deliver key customer and reporting activities; • Monitoring impacts to the company's reinsurance arrangements; • Operation of a risk management framework to ensure sufficient capital surplus is maintained to meet liabilities, even under stress scenarios and having robust plans in place for certain management actions if the company falls outside its approved risk appetite; • Frequent monitoring of the company's solvency coverage ratio; • Actively managing the company's capital and liquidity position including monitoring of asset credit quality, and actively managing liquidity on a fund by fund basis; and • Communications with the PRA by management. <p>Management have concluded the company will continue to meet its capital requirements and operate through this pandemic and the company continues to be a going concern.</p>	<p>We assessed management's approach to the impact of COVID-19 on the company and the financial statements by performing the following procedures:</p> <ul style="list-style-type: none"> • Evaluated management's stress and scenario testing and challenged management's key assumptions. As the Solvency Capital Requirement and Risk Margin are not subject to audit, we considered the controls and governance processes over the production of this information and its consistency with other available information and our understanding of the business. • Assessed the mitigating actions management have put in place and further plans they have if they are required, due to further deterioration of the wider UK and Global economy. • Read correspondence with the PRA in relation to COVID-19. • Read board papers and minutes and attended Risk Committee meetings held in 2020, where the impacts and issues around COVID-19 were discussed. • Assessed the disclosures made by management in the financial statements and checked consistency of the disclosures with our knowledge of the company based on our audit. • Obtained and evaluated management's assessments of the potential impact of COVID-19 on claims levels for individual classes of business and agreed to supporting information and analyses. • Obtained and reviewed relevant reinsurance contracts (including Excess of Loss agreements) and reviewed correspondence with reinsurance providers. <p>Based on the work performed and the evidence obtained, we consider the disclosure of the impact of COVID-19 in the financial statements to be appropriate.</p>
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How we tailored the audit scope

We tailored the scope of our audit to ensure that we performed enough work to be able to give an opinion on the financial statements as a whole, taking into account the structure of the company, the accounting processes and controls, and the industry in which it operates.

We performed a full scope audit of the complete financial information of the entity in accordance with our materiality and risk assessment. In doing so, we also considered qualitative and quantitative factors across all financial statement line items in the financial statements.

Materiality

The scope of our audit was influenced by our application of materiality. We set certain quantitative thresholds for materiality. These, together with qualitative considerations, helped us to determine the scope of our audit and the nature, timing and extent of our audit procedures on the individual financial statement line items and disclosures and in evaluating the effect of misstatements, both individually and in aggregate on the financial statements as a whole.

Based on our professional judgement, we determined materiality for the financial statements as a whole as follows:

Overall company materiality	£4,195,000 (2019: £4,416,000).
How we determined it	1% of total assets.
Rationale for benchmark applied	The principal activity of the Company is to run-off its existing book of business and it is 100% reinsured subject to a limit considerably in excess of stated reserves. Therefore total assets were considered to be the most relevant financial metric.

We use performance materiality to reduce to an appropriately low level the probability that the aggregate of uncorrected and undetected misstatements exceeds overall materiality. Specifically, we use performance materiality in determining the scope of our audit and the nature and extent of our testing of account balances, classes of

Independent auditors' report to the member of The Ocean Marine Insurance Company Limited

transactions and disclosures, for example in determining sample sizes. Our performance materiality was 75% of overall materiality, amounting to £3,146,250 for the company financial statements.

In determining the performance materiality, we considered a number of factors - the history of misstatements, risk assessment and aggregation risk and the effectiveness of controls - and concluded that an amount in the middle of our normal range was appropriate.

We agreed with the Directors that we would report to them misstatements identified during our audit above £209,750 (2019: £220,800) as well as misstatements below that amount that, in our view, warranted reporting for qualitative reasons.

Conclusions relating to going concern

Our evaluation of the directors' assessment of the company's ability to continue to adopt the going concern basis of accounting included:

- The company is expected to continue to generate positive cash flows on its own account for the foreseeable future.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

In auditing the financial statements, we have concluded that the directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

However, because not all future events or conditions can be predicted, this conclusion is not a guarantee as to the company's ability to continue as a going concern.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

Reporting on other information

The other information comprises all of the information in the Annual Report other than the financial statements and our auditors' report thereon. The directors are responsible for the other information. Our opinion on the financial statements does not cover the other information and, accordingly, we do not express an audit opinion or, except to the extent otherwise explicitly stated in this report, any form of assurance thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If we identify an apparent material inconsistency or material misstatement, we are required to perform procedures to conclude whether there is a material misstatement of the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report based on these responsibilities.

With respect to the Strategic report and Directors' report, we also considered whether the disclosures required by the UK Companies Act 2006 have been included.

Based on our work undertaken in the course of the audit, the Companies Act 2006 requires us also to report certain opinions and matters as described below.

Strategic report and Directors' report

In our opinion, based on the work undertaken in the course of the audit, the information given in the Strategic report and Directors' report for the year ended 31 December 2020 is consistent with the financial statements and has been prepared in accordance with applicable legal requirements.

In light of the knowledge and understanding of the company and its environment obtained in the course of the audit, we did not identify any material misstatements in the Strategic report and Directors' report.

Responsibilities for the financial statements and the audit

Responsibilities of the directors for the financial statements

As explained more fully in the Statement of Directors' Responsibilities in respect of the financial statements, the directors are responsible for the preparation of the financial statements in accordance with the applicable framework and for being satisfied that they give a true and fair view. The directors are also responsible for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the company or to cease operations, or have no realistic alternative but to do so.

Auditors' responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Independent auditors' report to the member of The Ocean Marine Insurance Company Limited

Our audit testing might include testing complete populations of certain transactions and balances, possibly using data auditing techniques. However, it typically involves selecting a limited number of items for testing, rather than testing complete populations. We will often seek to target particular items for testing based on their size or risk characteristics. In other cases, we will use audit sampling to enable us to draw a conclusion about the population from which the sample is selected.

A further description of our responsibilities for the audit of the financial statements is located on the FRC's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditors' report.

Use of this report

This report, including the opinions, has been prepared for and only for the company's member as a body in accordance with Chapter 3 of Part 16 of the Companies Act 2006 and for no other purpose. We do not, in giving these opinions, accept or assume responsibility for any other purpose or to any other person to whom this report is shown or into whose hands it may come save where expressly agreed by our prior consent in writing.

Other required reporting

Companies Act 2006 exception reporting

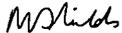
Under the Companies Act 2006 we are required to report to you if, in our opinion:

- we have not obtained all the information and explanations we require for our audit; or
- adequate accounting records have not been kept by the company, or returns adequate for our audit have not been received from branches not visited by us; or
- certain disclosures of directors' remuneration specified by law are not made; or
- the financial statements are not in agreement with the accounting records and returns.

We have no exceptions to report arising from this responsibility.

Appointment

Following the recommendation of the Directors, we were appointed by the directors on 3 May 2012 to audit the financial statements for the year ended 31 December 2012 and subsequent financial periods. The period of total uninterrupted engagement is nine years, covering the years ended 31 December 2012 to 31 December 2020.



Matthew Nichols (Senior Statutory Auditor)
for and on behalf of PricewaterhouseCoopers LLP
Chartered Accountants and Statutory Auditors
London
31 March 2021

Accounting policies

The Company is a private limited liability company incorporated and domiciled in the United Kingdom ("UK"). Its principal activity is the settlement of its existing general insurance liabilities, with the Company having ceased to accept business in the London Market in 1995.

The principal accounting policies adopted in the preparation of these financial statements are set out below. These policies have been consistently applied to all years presented, unless otherwise stated.

(A) Basis of preparation

The financial statements of the Company have been prepared and approved by the directors in accordance with international accounting standards in conformity with the requirements of the Companies Act 2006 (IFRS) and the legal requirements of the Companies Act 2006. The financial statements have been prepared under the historical cost convention, as modified by the revaluation of financial assets and financial liabilities at fair value through profit or loss.

The financial statements have been prepared on the going concern basis as explained in the Directors' report on page 7.

In accordance with *IFRS 4 Insurance Contracts*, the Company has applied existing accounting practices for insurance and participating investment contracts, modified as appropriate to comply with the IFRS framework and applicable standards. Further details are given in accounting policy D.

The Company's financial statements are stated in pounds sterling, which is the Company's functional and presentational currency. Unless otherwise noted, the amounts shown in these financial statements are in thousands of pounds sterling ("£'000").

New standards, interpretations and amendments to published standards that have been adopted by the Company

The following amendments to existing standards and International Financial Reporting Interpretations Committee ("IFRIC") interpretations have been issued and endorsed, are effective from 1 January 2020 or earlier, and do not have a significant impact on the Company's consolidated financial statements.

- (i) *Amendments to References to the Conceptual Framework in IFRS Standards (published by the IASB in March 2018)*
- (ii) *Amendment to IFRS 3 Business Combinations (published by the IASB in October 2018)*
- (iii) *Amendment to IAS 1 and IAS 8: Definition of material (published by the IASB in October 2018)*
- (iv) *Interest Rate Benchmark Reform: Amendments to IFRS 9, IAS 39 and IFRS 7 (published by the IASB in October 2019)*

Standards, interpretations and amendments to published standards that are not yet effective and have not been adopted early by the Company

The following new standards and amendments to existing standards have been issued, are not yet effective for the Company and have not been adopted early by the Company:

(i) *IFRS 17, Insurance Contracts*

In May 2017, the IASB published *IFRS 17 Insurance Contracts*, a comprehensive new accounting standard for insurance contracts covering recognition and measurement, presentation and disclosure. Once effective, IFRS 17 will replace IFRS 4 that was issued in 2005. IFRS 17 applies to all types of insurance contracts. In contrast to the requirements in IFRS 4, which are largely based on grandfathering of previous local accounting policies, IFRS 17 provides a comprehensive and consistent approach to insurance contracts. The core of IFRS 17 is the general model, supplemented by a specific adaption for contracts with direct participation features (the variable fee approach) and a simplified approach (the premium allocation approach) mainly for short-duration contracts.

The main features of the new accounting model for insurance contracts are, as follows: the measurement of the present value of future cash flows incorporating an explicit risk adjustment and remeasured at each reporting period (the fulfilment cash flows); a contractual service margin that is equal and opposite to any day one gain in the fulfilment cash flows of a group of contracts, representing the unearned profit of the insurance contracts to be recognised in profit or loss over the service period (coverage period); the presentation of insurance revenue and insurance service expenses in the statement of comprehensive income based on the concept of insurance services provided during the period; and extensive disclosures to provide information on the recognised amounts from insurance contracts and the nature and extent of risks arising from these contracts.

On adoption IFRS 17 will significantly impact the measurement and presentation of the contracts in scope of the standard. Following amendments to the standard published in June 2020, it is now expected that the standard will apply to annual reporting periods beginning on or after 1 January 2023. The final standard remains subject to endorsement. Following departure from the EU and the end of the transition period in December 2020 the Company will be subject to IFRS as endorsed by the UK. The UK endorsement process has commenced and we expect it to complete in time for the 1 January 2023 effective date.

The following new standards and amendments to existing standards have been issued, are not yet effective and are not expected to have a significant impact on the Company's financial statements:

(ii) *Amendments to IFRS 4, Insurance Contracts*

In September 2016, the IASB published amendments to IFRS 4 *Insurance Contracts* that address the accounting consequences of the application of IFRS 9 to insurers prior to implementing the new accounting standard for insurance contracts, IFRS 17, which replaces IFRS 4. The amendments introduce two options for insurers: the deferral approach and the overlay approach. The deferral approach provides an entity, if eligible, with a temporary exemption from applying IFRS 9. The overlay approach allows an entity to remove from profit or loss the effects of some of the accounting mismatches that may occur before the new insurance contracts standard is applied. The Company is eligible to apply the deferral approach as its activities are predominantly connected with insurance, as defined by the amendments to IFRS 4. The Company has opted to apply this deferral from 2018.

In December 2020, the EU endorsed the IASB's *Amendments to IFRS 4 Insurance Contracts – deferral of IFRS 9*. This extends the fixed expiry date for the temporary exemption for insurers from applying IFRS 9 from 1 January 2021 until 1 January 2023, to align the effective dates of IFRS 9 *Financial Instruments* with IFRS 17 *Insurance contracts*.

The impact of the adoption of IFRS 9 on the Company's financial statements will, to an extent, have to take into account the interaction with the new insurance contracts standard IFRS 17. As such, it is not possible to fully assess the effect of the adoption of IFRS 9. IFRS 9 has been endorsed.

Accounting policies (continued)

The following new standards and amendments to existing standards have been issued, are not yet effective and are not expected to have a significant impact on the Company's financial statements:

(iii) *Interest Rate Benchmark Reform Phase 2: Amendments to IFRS 9, IAS 39, IFRS 7, IFRS 4 and IFRS 16*

Published by the IASB in August 2020. The amendments are effective for annual reporting beginning on or after 1 January 2021 and have not yet been endorsed.

(B) Critical accounting policies and the use of estimates

The preparation of financial statements requires the Company to select accounting policies and make estimates and assumptions that affect items reported in the income statement, statement of financial position, other primary statements and notes to the financial statements.

Critical accounting policies

The following accounting policies are those that have the most significant impact on the amounts recognised in the financial statements, including those judgements involving estimation.

All estimates are based on management's knowledge of current facts and circumstances, assumptions based on that knowledge and their predictions of future events and actions. Actual results may differ from those estimates, possibly significantly.

The table below sets out those items considered particularly susceptible to changes in estimates and assumptions, and the relevant accounting policy and note disclosures.

Item	Critical accounting estimates	Accounting policy	Note
Measurement of insurance contract liabilities	Principal assumptions used in the calculation of general insurance and health liabilities include the discount rates used in determining latent claim and structures settlements liabilities, and the assumption that past claims experience can be used as a basis to project future claims (estimated using a range of standard actuarial claims projection techniques).	G	12
Contingent liabilities	When evaluating whether a contingent liability should be recognised the Company assesses the likelihood of a constructive or legal obligation to settle a past event and whether the amount can be reliably estimated. The amount of provision is determined based on the Company's estimation of the expenditure required to settle the obligation at the statement of financial position date.	M	17

(C) Foreign currency translation

Foreign currency transactions are accounted for at the exchange rates prevailing at the date of the transactions. Gains and losses resulting from the settlement of such transactions, and from the translation of monetary assets and liabilities denominated in foreign currencies, are recognised in the income statement. Monetary assets and liabilities are translated at the year end exchange rate.

(D) Product classifications

Insurance contracts are defined as those containing significant insurance risk if, and only if, an insured event could cause an insurer to make significant additional payments in any scenario, excluding scenarios that lack commercial substance, at the inception of the contract. Such contracts remain insurance contracts until all rights and obligations are extinguished or expire. Contracts can be reclassified as insurance contracts after inception if insurance risk becomes significant. Any contracts not considered to be insurance contracts under IFRS are classified as investment contracts.

As noted in accounting policy A above, insurance contracts and participating investment contracts in general continue to be measured and accounted for under existing accounting practices at the date of transition to IFRS ("grandfathered") or the date of the acquisition of the entity, in accordance with IFRS 4. IFRS accounting for insurance contracts in UK companies was grandfathered at the date of transition to IFRS and determined in accordance with the Statement of Recommended Practice issued by the Association of British Insurers (subsequently withdrawn by the ABI in 2015).

The accounting policies or accounting estimates have been changed, as permitted by IFRS 4 and IAS 8 respectively, to remeasure designated insurance liabilities to reflect current market interest rates and changes to regulatory capital requirements. When accounting policies or accounting estimates have been changed and adjustments to the measurement basis have occurred then the financial statements of that year will have disclosed the impacts accordingly.

(E) Premiums

Premiums written include adjustments to premiums written in earlier periods.

(F) Net investment income

Investment income consists of dividends, interest receivable and realised and unrealised gains and losses on investments classified as fair value through profit and loss. Interest income is recognised as it accrues, taking into account the effective yield on the investment.

A gain or loss on a financial investment is only realised on disposal or transfer, and is the difference between the proceeds received, net of transaction costs, and its original cost or amortised cost, as appropriate.

Unrealised gains and losses, arising on investments which have not been derecognised as a result of disposal or transfer, represent the difference between the carrying value at the year end and the carrying value at the previous year end or purchase value during the year, less the reversal of previously recognised unrealised gains and losses in respect of disposals made during the year.

Accounting policies (continued)

(G) Insurance contract liabilities

Claims

General insurance and health claims incurred include all losses occurring during the year, whether reported or not, related handling costs, a reduction for the value of salvage and other recoveries, and any adjustments to claims outstanding from previous years.

Claims handling costs include internal and external costs incurred in connection with the negotiation and settlement of claims. Internal costs include all direct expenses of the claims department and any part of the general administrative costs directly attributable to the claims function.

Outstanding claims provisions

General insurance and health outstanding claims provisions are based on the estimated ultimate cost of all claims incurred but not settled at the statement of financial position date, whether reported or not, together with related claims handling costs. Significant delays are experienced in the notification and settlement of certain types of general insurance claims, particularly in respect of liability business, including environmental and pollution exposures, the ultimate cost of which cannot be known with certainty at the statement of financial position date. As such, booked claim provisions for general insurance and health insurance are based on the best estimate of the cost of future claim payments plus an explicit allowance for risk and uncertainty. Any estimate represents a determination within a range of possible outcomes. Further details of estimation techniques are given in note 12.

Provisions for latent claims and claims that are settled on an annuity type basis such as structured settlements are discounted in the relevant currency at the reporting date, having regard to the expected settlement dates of the claims and the nature of the liabilities. The discount rate is set at the start of the accounting period with any change in rates between the start and end of the accounting period being reflected below as a change in insurance liabilities. The range of discount rates used is described in note 12.

Outstanding claims provisions are valued net of an allowance for expected future recoveries. Recoveries include non-insurance assets that have been acquired by exercising rights to salvage and subrogation under the terms of insurance contracts.

(H) Reinsurance

The Company cedes reinsurance in the normal course of business. The cost of reinsurance is earned over the risk profile underlying reinsured policies, using assumptions consistent with those used to account for these policies. Where insurance liabilities are discounted, any corresponding reinsurance assets are also discounted using consistent assumptions.

Reinsurance assets primarily include balances due from both insurance and reinsurance companies for ceded insurance. Amounts recoverable from reinsurers are estimated in a manner consistent with the underlying contract liabilities, outstanding claims provisions or settled claims associated with the reinsured policies and in accordance with the relevant reinsurance contract.

If a reinsurance asset is impaired, the Company reduces the carrying amount accordingly and recognises that impairment loss in the income statement. A reinsurance asset is impaired if there is objective evidence, as a result of an event that occurred after initial recognition of the reinsurance asset, that the Company may not receive all amounts due to it under the terms of the contract, and the event has an impact that can be reliably measured on the amounts that the Company will receive from the reinsurer.

(I) Derecognition and offset of financial assets and financial liabilities

A financial asset (or, where applicable, a part of a financial asset or part of a group of similar financial assets) is derecognised where:

- the rights to receive cash flows from the asset have expired;
- the Company retains the right to receive cash flows from the asset, but has assumed an obligation to pay them in full without material delay to a third party under a "pass-through" arrangement; or
- the Company has transferred its rights to receive cash flows from the asset and either transferred substantially all the risks and rewards of the asset, or has neither transferred nor retained substantially all the risks and rewards of the asset, but has transferred control of the asset.

A financial liability is derecognised when the obligation under the liability is discharged or cancelled, or expires.

Financial assets and liabilities are offset and the net amount reported in the statement of financial position when there is a currently enforceable legal right to set off the recognised amounts and there is the ability and intention to settle on a net basis, or realise the asset and settle the liability simultaneously.

(J) Receivables

Receivables, including inter-company loans, are recognised initially at their fair value and are subsequently measured at amortised cost using the effective interest rate method, less provision for impairment.

To the extent that a receivable is considered to be uncollectable, it is written down as impaired through the Income Statement. Any subsequent recoveries are credited to the income statement.

(K) Payables and other financial liabilities

Payables and other financial liabilities, excluding derivatives, are recognised initially at their fair value and are subsequently measured at amortised cost using the effective interest rate method.

(L) Statement of cash flows

Cash and cash equivalents

Cash and cash equivalents consist of cash at bank and in hand, deposits held at call with banks, treasury bills and other short-term highly liquid investments that are readily convertible to known amounts of cash and which are subject to an insignificant risk of change in value. Such investments are those with less than three months' maturity from the date of acquisition, or which are redeemable on demand with only an insignificant change in their fair values.

For the purposes of the statement of cash flows, cash and cash equivalents also include bank overdrafts, which are included in payables and other financial liabilities on the statement of financial position.

Accounting policies (continued)

Operating cash flows

Purchases and sales of loans and financial investments, and related investment income, are included within operating cash flows as the purchases are funded from cash flows associated with the origination of insurance contracts, net of payments of related claims.

(M) Contingent liabilities

Contingent liabilities are disclosed if there is a possible future obligation as a result of a past event, or if there is a present obligation as a result of a past event but either a payment is not probable or the amount cannot be reasonably estimated.

(N) Income taxes

The current tax expense is based on the taxable profits for the year, after any adjustments in respect of prior years. Tax, including tax relief for losses if applicable, is allocated over profits before taxation and amounts charged or credited to components of other comprehensive income and equity as appropriate.

Provision is made for deferred tax liabilities, or credit taken for deferred tax assets, using the liability method, on all material temporary differences between the tax bases of assets and liabilities and their carrying amounts in the financial statements.

The rates enacted or substantively enacted at the statement of financial position date are used to value the deferred tax assets and liabilities.

Deferred tax assets are recognised to the extent that it is probable that future taxable profit will be available against which the temporary differences can be utilised. Where there is a history of tax losses, deferred tax assets are only recognised in excess of deferred tax liabilities if there is convincing evidence that future profits will be available.

Deferred tax is provided on any temporary differences arising from investments in subsidiaries, associates and joint ventures, except where the timing of the reversal of the temporary difference can be controlled and it is probable that the difference will not reverse in the foreseeable future.

Deferred taxes are not provided in respect of any temporary differences arising from the initial recognition of goodwill, or from the initial recognition of an asset or liability in a transaction which is not a business combination and affects neither accounting profit nor taxable profit or loss at the time of the transaction.

Current and deferred tax relating to items recognised in other comprehensive income and directly in equity are similarly recognised in other comprehensive income and directly in equity respectively, except for the tax consequences of distributions from certain equity instruments, to be recognised in the income statement. Deferred tax related to any fair value re-measurement of available for sale investments, owner-occupied properties, pensions and other post-retirement obligations and other amounts charged or credited directly to other comprehensive income is recognised in the statement of financial position as a deferred tax asset or liability.

(O) Share capital

Equity instruments

An equity instrument is a contract that evidences a residual interest in the assets of an entity after deducting all its liabilities. Accordingly, a financial instrument is treated as equity if:

- (i) there is no contractual obligation to deliver cash or other financial assets or to exchange financial assets or liabilities on terms that may be unfavourable; and
- (ii) the instrument is a non-derivative that contains no contractual obligation to deliver a variable number of shares or is a derivative that will be settled only by the Company exchanging a fixed amount of cash or other assets for a fixed number of the Company's own equity instruments.

Dividends

Interim dividends on ordinary shares are recognised in equity in the period in which they are paid. Final dividends on these shares are recognised when they have been approved by shareholders.

Income statement

For the year ended 31 December 2020

	Note	2020 £'000	2019 £'000
Income			
Gross written premiums		21	(4)
Premiums ceded to reinsurers		(21)	4
Premiums written net of reinsurance		—	—
Net investment income	2	358	263
Total income		358	263
Expenses			
Other expenses, net of reinsurance	3	(35)	(31)
Total expenses		(35)	(31)
Profit for the year before tax		323	232
Tax credit	7	44	158
Profit for the year after tax		367	390

The Company has no recognised income and expenses other than that included in the results above and therefore a statement of comprehensive income has not been presented.

The accounting policies (identified alphabetically) on pages 14 to 17 and notes (identified numerically) on pages 22 to 35 are an integral part of the financial statements.

Statement of changes in equity

For the year ended 31 December 2020

					2020
	Note	Ordinary Share Capital	Capital reserve	Retained earnings	Total equity
		£'000	£'000	£'000	£'000
Balance at 1 January		1,000	28,078	61,363	90,441
Profit for the year		—	—	367	367
Total comprehensive income for the year		—	—	367	367
Dividends paid	8	—	—	(25,000)	(25,000)
Balance at 31 December	10, 11	1,000	28,078	36,730	65,808
					2019
	Note	Ordinary Share Capital	Capital reserve	Retained earnings	Total equity
		£'000	£'000	£'000	£'000
Balance at 1 January		1,000	28,078	85,973	115,051
Profit for the year		—	—	390	390
Total comprehensive income for the year		—	—	390	390
Dividends paid	8	—	—	(25,000)	(25,000)
Balance at 31 December	10, 11	1,000	28,078	61,363	90,441

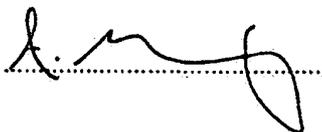
The accounting policies (identified alphabetically) on pages 14 to 17 and notes (identified numerically) on pages 22 to 35 are an integral part of the financial statements.

Statement of financial position

As at 31 December 2020

	Note	2020 £'000	2019 £'000
Assets			
Reinsurance assets	13	352,981	350,348
Receivables	9	49,246	73,774
Cash and cash equivalents	18	17,743	17,980
Total assets		419,970	442,102
Equity			
Ordinary share capital	10	1,000	1,000
Capital reserve	11	28,078	28,078
Retained earnings		36,730	61,363
Total equity		65,808	90,441
Liabilities			
Gross insurance liabilities	12	352,981	350,348
Current tax liabilities	14	—	44
Payables and other financial liabilities	15	429	429
Other liabilities	16	752	840
Total liabilities		354,162	351,661
Total equity and liabilities		419,970	442,102

The financial statements on pages 14 to 35 were approved by the Board of Directors on 29 March 2021 and signed on its behalf by:



A J Morrish
Director

The accounting policies (identified alphabetically) on pages 14 to 17 and notes (identified numerically) on pages 22 to 35 are an integral part of the financial statements.

Statement of cash flows

For the year ended 31 December 2020

	Note	2020 £'000	2019 £'000
Cash flows from operating activities			
Cash used in operating activities	18(a)	(237)	(427)
Tax recovered		—	55
Total net cash used in operating activities		(237)	(372)
Cash flows from financing activities			
Dividends paid to ordinary shareholders		—	(25,000)
Total net cash used in financing activities		—	(25,000)
Total net decrease in cash and cash equivalents		(237)	(25,372)
Cash and cash equivalents at 1 January		17,980	43,352
Cash and cash equivalents at 31 December	18(b)	17,743	17,980

The accounting policies (identified alphabetically) on pages 14 to 17 and notes (identified numerically) on pages 22 to 35 are an integral part of the financial statements.

Notes to the financial statements

1. Exchange rates

Assets and liabilities have been translated at the following year end rates:

	2020	2019
Australian Dollar	1.7714	1.8846
Canadian Dollar	1.7415	1.7179
Euro	1.1172	1.1802
Japanese Yen	141.1299	143.9671
US Dollar	1.3669	1.3247

2. Net investment income

	2020	2019
	£'000	£'000
Interest and dividend income		
Interest income including unrealised investment gains	358	263
	358	263

3. Details of expenses

	2020	2019
	£'000	£'000
Claims & benefits paid		
Claims and benefits paid to policyholders	15,743	19,200
Less: Claim recoveries from reinsurers	(15,743)	(19,200)
Claims and benefits paid, net of recoveries from reinsurers	-	-
Change in insurance liabilities		
Change in insurance liabilities	8,580	(8,292)
Change in reinsurance asset for insurance provisions	(8,580)	8,292
Change in insurance liabilities, net of reinsurance	-	-
Other expenses		
Other expenses	35	31
	35	31
Total expenses	35	31

4. Employee information

All staff are employed by a fellow subsidiary undertaking of Aviva plc, Aviva Employment Services Limited. Disclosures relating to employees may be found in the annual report and financial statements of Aviva Employment Services Limited.

Notes to the financial statements (continued)

5. Directors' remuneration

The directors were remunerated during the year for their roles as employees across the Group. They were not remunerated directly for their services as directors of this Company and no cost is borne by the Company for these services.

During the year, four of the directors exercised share options (2019: none) and four of the directors received shares under long term incentive schemes (2019: three) in relation to shares of the Company's ultimate parent, Aviva plc.

6. Auditors' remuneration

The total remuneration payable by the Company, excluding VAT, to its auditors, PricewaterhouseCoopers LLP is as follows:

	2020	2019
	£'000	£'000
Fees payable to PwC LLP for the statutory audit of the Company's financial statements	53	51
Audit related assurance	—	7
	<u>53</u>	<u>58</u>

Fees payable for audit-related assurance services include fees in relation to the audit of the Employers Liability Register regulatory returns for 2019.

Audit fees are payable by Aviva Central Services UK Limited, a fellow Group company, and recharged as appropriate to the Company and fellow Group companies.

7. Tax expense

(a) Total tax credited to the income statement

(i) The total tax credited comprises:

	2020	2019
	£'000	£'000
Current tax		
For this year	—	(44)
Prior period adjustments	44	202
Total tax credited to the income statement	<u>44</u>	<u>158</u>

(b) Tax reconciliation

The tax on the Company's profit before tax differs from the theoretical amount that would arise using the tax rate of the United Kingdom as follows:

	Note	2020	2019
		£'000	£'000
Total profit before tax		323	232
Tax calculated at standard UK corporation tax rate of 19.00% (2019: 19.00%)		(61)	(44)
Adjustment to tax credit in respect of prior years		44	202
Surrender of tax losses from Group undertakings for no charge		61	—
Tax credit for the year	7(a)(i)	<u>44</u>	<u>158</u>

During 2020, the reduction in the UK corporation tax rate that was due to take effect from 1 April 2020 was cancelled and as a result, the rate has remained at 19%.

In the Budget of 3 March 2021, the UK Government announced that the UK corporation tax rate will increase to 25% from 1 April 2023. As of 31 December 2020, this measure had not been substantively enacted.

As the Company has no deferred tax assets or liabilities at the year end, there is no impact on the Company's net assets as a consequence of the amendments in the tax rates.

Notes to the financial statements (continued)

8. Dividends

	2020	2019
	£'000	£'000
<i>Ordinary dividends declared and charged to equity in the year:</i>		
Interim dividend – £625 per share, declared in April 2019	—	25,000
Interim dividend – £625 per share, declared in July 2020	25,000	—
	25,000	25,000

9. Receivables

	Note	2020	2019
		£'000	£'000
Amounts due from reinsurers		13,118	12,544
Amounts due from parent	21(b)	36,127	61,224
Other receivables		1	6
Total as at 31 December		49,246	73,774
Expected to be recovered in less than one year		36,128	61,230
Expected to be recovered in more than one year		13,118	12,544
		49,246	73,774

As set out in accounting policy A, the Company has chosen to defer application of IFRS 9 due to its activities being predominantly connected with insurance. To facilitate comparison with entities applying IFRS 9 in full, the table below analyses the Company's financial instruments as at the reporting date between those which are considered to have contractual terms which are solely payments of principal and interest (SPPI) on the principal amount outstanding (excluding instruments held for trading or managed and evaluated on a fair value basis), and all other instruments not falling into this category.

Instruments that do not meet the SPPI criteria include financial assets that meet the definition of held for trading, financial assets that are managed and evaluated on a fair value basis, and instruments with contractual terms that do not give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding.

	Note	2020			2019		
		SPPI - Fair value	Non-SPPI - fair value	Total	SPPI - Fair value	Non-SPPI - fair value	Total
		£'000	£'000	£'000	£'000	£'000	£'000
Financial assets							
Receivables	9	49,246	—	49,246	73,774	—	73,774
Cash and cash equivalents	18	8,343	9,400	17,743	8,680	9,300	17,980
Total		57,589	9,400	66,989	82,454	9,300	91,754

The fair value of receivables and cash and cash equivalents is approximate to their carrying amounts. During 2020 there has been a £24,865 thousand decrease (2019: £137 thousand increase) in the fair value of SPPI instruments.

Notes to the financial statements (continued)

10. Ordinary share capital

	2020	2019
	£'000	£'000
Allotted, called up and fully paid		
40,000 (2019: 40,000) ordinary shares of £25 each	1,000	1,000

Ordinary shares in issue in the Company rank pari passu. All the ordinary shares in issue carry the same right to receive all dividends and other distributions declared, made or paid by the Company.

11. Capital reserve

	2020	2019
	£'000	£'000
Capital reserve	28,078	28,078

The capital reserve arose as a result of an insurance business transfer in June 2011.

12. Insurance liabilities

(a) Carrying amount:

(i) Insurance liabilities (gross of reinsurance) at 31 December comprised:

	2020	2019
	£'000	£'000
Outstanding claims provisions	179,805	200,148
Provision for claims incurred but not reported	173,176	150,200
Total	352,981	350,348

(b) General insurance and health liabilities

(i) Provisions for outstanding claims

Delays occur in the notification and settlement of claims and a substantial measure of experience and judgement is involved in assessing outstanding liabilities, the ultimate cost of which cannot be known with certainty at the statement of financial position date. The reserves are based on information currently available. However, it is inherent in the nature of the business written that the ultimate liabilities may vary as a result of subsequent developments.

Provisions for outstanding claims are established to cover the outstanding expected ultimate liability for losses and loss adjustment expenses (LAE) in respect of all claims that have already occurred. The provisions established cover reported claims and associated LAE, as well as claims incurred but not yet reported and associated LAE.

The impact of COVID-19 on the Company's insurance liabilities is not considered to be significant given the nature of the business historically underwritten by the Company.

(ii) Discounting

Outstanding claims provisions are based on undiscounted estimates of future claim payments, except for the following classes of business for which discounted provisions are held:

Class	Discount rate		Mean term of liabilities	
	2020	2019	2020	2019
Latent claims (£)	0.00% to 0.59%	0.80% to 1.13%	9.4 years	10.0 years
Latent claims (US\$)	0.19% to 1.45%	1.69% to 2.13%	10.3 years	10.6 years

The gross outstanding claims provision before discounting was £373,781 thousand (2019: £394,648 thousand). The period of time which will elapse before the liabilities are settled has been estimated by modelling the settlement patterns of the underlying claims.

(c) Discount rate

The discount rate that has been applied to latent claims reserves is based on the relevant swap rate, in the relevant currency, having regard to the expected settlement dates of the claims. The range of discount rates used depends on the duration of the claims and is given in the table in section (b). The duration of the claims spans 47 years. Any change in discount rates between the start and the end of the accounting year is reflected as an economic assumption change.

(d) Assumptions

Outstanding claims provisions are estimated based on known facts at the date of estimation. Case estimates are set by skilled claims technicians and established case setting procedures. Claims technicians apply their experience and knowledge to the circumstances of individual claims. They take into account all available information and correspondence regarding the circumstances of the claim, such as medical reports, investigations and inspections. Claims technicians set case estimates according to documented claims department policies and specialise in setting estimates for certain lines of business or types of claim. Claims above certain limits are referred to senior claims handlers for estimate authorisation.

Notes to the financial statements (continued)

No adjustments are made to the claims technicians' case estimates included in booked claim provisions, except for rare occasions when the estimated ultimate cost of individual large or unusual claims may be adjusted, subject to internal reserve committee approval, to allow for uncertainty regarding, for example, the outcome of a court case. The ultimate cost of outstanding claims is then estimated by using a range of standard actuarial claims projection techniques, such as the Chain Ladder and Bornhuetter-Ferguson methods. The main assumption underlying these techniques is that a company's past claims development experience can be used to project future claims development and hence ultimate claims costs. As such, these methods extrapolate the development of paid and incurred losses, average costs per claim and claim numbers based on the observed development of earlier years and expected loss ratios. Historical claims development is mainly analysed by accident period, although underwriting or notification period is also used where this is considered appropriate.

Claims development is separately analysed for each geographic area, as well as each line of business. Certain lines of business are also further analysed by claim type or type of coverage. In addition, large claims are usually separately assessed, either by being reserved at the face value of loss adjuster estimates, or separately projected in order to reflect their future development.

The assumptions used in most non-life actuarial projection techniques, including future rates of claims inflation or loss ratio assumptions, are implicit in the historical claims development data on which the projections are based. Additional qualitative judgement is used to assess the extent to which past trends may not apply in the future, for example, to reflect one-off occurrences, changes in external or market factors such as public attitudes to claiming, economic conditions, levels of claims inflation, judicial decisions and legislation, as well as internal factors such as portfolio mix, policy conditions and claims handling procedures in order to arrive at a point estimate for the ultimate cost of claims that represents the likely outcome, from a range of possible outcomes, taking account of all the uncertainties involved. The range of possible outcomes does not, however, result in the quantification of a reserve range. The following explicit assumptions are made which could materially impact the level of booked net reserves:

UK mesothelioma claims

The level of uncertainty associated with latent claims is considerable due to the relatively small number of claims and the long-tail nature of the liabilities. Claims related to asbestos production and handling account for a large proportion of the Company's latent claims. The key assumptions underlying the estimation of these claims include claim numbers, the base average cost per claim, future inflation in the average cost of claims and legal fees.

In part these costs are estimated with consideration of market information published by the Institute and Faculty of Actuaries 'Asbestos Working Party', on which a preliminary update was provided in January 2021. However, on the basis of current information, and having regard to the level of provisions made for general insurance claims and substantial reinsurance cover now in place, management consider that any changes in costs arising are not likely to have a material impact on the financial position of the Company.

(e) Movements

The following movements have occurred in the claims provisions during the year:

	Note	2020 £'000	2019 £'000
Carrying amount at 1 January		350,348	368,750
Impact of changes in assumptions		19,300	15,000
Increase/(decrease) in estimated claims losses and expenses incurred in prior periods		5,023	(4,092)
Incurred claims losses and expenses		24,323	10,908
Less:			
Payments made on claims incurred in the prior year		(15,743)	(19,200)
Claims payments made in the year	3	(15,743)	(19,200)
Unwind of discount		1,300	1,500
Changes in claims reserve recognition as expense/(income)		9,880	(6,792)
Foreign exchange rate movements		(7,247)	(11,610)
Carrying amount at 31 December		352,981	350,348

Notes to the financial statements (continued)

(f) Loss development tables

The Company ceased to write business in the London Market in 1995.

	Gross 2009 and prior years £'000	Net of reinsurance 2009 and prior years £'000
Outstanding claims provisions (undiscounted)	373,781	—
Effect of discounting	(20,800)	—
Present value recognised in the statement of financial position	<u>352,981</u>	<u>—</u>

The loss development tables above include information on asbestos, environmental pollution and health hazard claims provision from business. The gross claims provision in respect of this business at 31 December 2020 were £259,021 thousand (2019: £278,400 thousand). The net claims provisions in this respect are £nil (2019: £nil).

13. Reinsurance assets

(a) Carrying amounts

The reinsurance assets at 31 December comprised:

	2020			2019		
	Gross insurance liabilities £'000	Reinsurance assets £'000	Net insurance liabilities £'000	Gross insurance liabilities £'000	Reinsurance assets £'000	Net insurance liabilities £'000
Outstanding claims provisions	179,805	179,805	—	200,148	200,148	—
Provision for claims incurred but not reported	173,176	173,176	—	150,200	150,200	—
Total at 31 December	352,981	352,981	—	350,348	350,348	—
Expected to be recovered in less than one year		39,122			39,735	
Expected to be recovered in more than one year		313,859			310,613	
		<u>352,981</u>			<u>350,348</u>	

The reinsurers' share of outstanding claims provisions and provisions for claims incurred but not reported is reduced by £20,800 thousand (2019: £44,300 thousand) as a result of the discounting of latent claims.

In 2000 all the Company's business was reinsured with the National Indemnity Company.

The Company has an Adverse Reserve Deterioration ("ARD") agreement with its parent company, Aviva Insurance Limited. This agreement provides an extra £1 billion of reinsurance cover to protect against circumstances in which the reinsurance with National Indemnity Company is exhausted or otherwise fails to satisfy claims.

The impact of COVID-19 on the Company's reinsurance assets is not considered to be significant given the nature of the business historically underwritten by the Company.

(b) Assumptions

The assumptions, including discount rates, used for reinsurance contracts follow those used for insurance contracts shown in note 12.

Reinsurance assets are valued net of an allowance for their recoverability.

Notes to the financial statements (continued)

(c) Movements

The following movements have occurred in the reinsurance share of claims during the year:

	Note	2020 £'000	2019 £'000
Carrying amount at 1 January		350,348	368,750
Impact of changes in economic assumptions		19,300	15,000
Reinsurers' share of claims losses and expenses incurred in prior years		5,023	(4,092)
Reinsurers' share of incurred claim losses and expenses		24,323	10,908
Less:			
Reinsurance recoveries received on claims incurred in prior years		(15,743)	(19,200)
Reinsurance recoveries received in the year	3	(15,743)	(19,200)
Unwind of discount		1,300	1,500
Change in reinsurance asset recognised as income/(expense)		9,880	(6,792)
Foreign exchange rate movements		(7,247)	(11,610)
Carrying amount at 31 December		352,981	350,348

14. Tax assets and liabilities

(a) Current tax

Tax assets recoverable and liabilities payable in more than one year are £nil and £nil (2019: £nil and £44 thousand) respectively.

(b) Deferred tax

There are no provided or unprovided deferred tax assets and liabilities at the year end (2019: £nil).

15. Payables and other financial liabilities

	2020 £'000	2019 £'000
Other financial liabilities	429	429
Expected to be settled within one year	429	429
Total as at 31 December	429	429

All payables and other financial liabilities are carried at amortised cost, which approximates to fair value.

16. Other liabilities

	2020 £'000	2019 £'000
Other liabilities	752	840
Expected to be settled within one year	16	64
Expected to be settled in more than one year	736	776
Total as at 31 December	752	840

Notes to the financial statements (continued)

17. Contingent liabilities and other risk factors

(a) Uncertainty over claims provisions

Note 12 gives details of the estimation techniques used in determining the general business outstanding claims provisions.

These approaches are designed to allow for a degree of prudence, to give a result within the normal range of outcomes. However, the actual cost of settling these liabilities may differ, for example because experience may be worse than that assumed, or future general insurance business claims inflation may differ from that expected, and hence there is uncertainty in respect of these liabilities.

(b) Regulatory compliance

The FCA and the PRA regulate and authorise the Company's UK business and in addition monitor the financial resources and organisation of the Company as a whole. The PRA and FCA have broad powers including the authority to grant, vary the terms of, or cancel a regulated firm's authorisation; to investigate marketing and sales practices; and to require the maintenance of adequate financial resources. The Company's regulators outside the UK typically have similar powers, but in some cases they also operate a system of 'prior product approval'.

The directors believe that the Company dedicates appropriate resources to its compliance programme, endeavours to respond to regulatory enquiries in a constructive way, and takes corrective action when warranted. However, all regulated financial services companies face the risk that the regulator could find that they have failed to comply with applicable regulations or have not undertaken corrective action as required.

The impact of any such finding could have a negative impact on the Company's reported results or on its relations with current or potential customers. Regulatory action against the Company could result in adverse publicity for, or negative perceptions regarding, the Company, or could have a material adverse effect on the business of the Company, its results of operations and/or financial condition and divert management's attention from the day-to-day management of the business.

(c) Other

In the course of conducting insurance and investment business, the Company receives liability claims, and becomes involved in actual or threatened related litigation. In the opinion of the directors, adequate provisions have been established for such claims and no material loss will arise in this respect.

The Company pays contributions to levy schemes in several countries in which it operates. Given the economic environment, there is a heightened risk that the levy contributions will need to be increased to protect policyholders if an insurance company falls into financial difficulties. The directors continue to monitor the situation but are not aware of any need to increase provisions at the statement of financial position date.

Notes to the financial statements (continued)

18. Statement of cash flows

(a) The reconciliation of profit before tax to the net cash out flow from operating activities is:

	2020	2019
	£'000	£'000
Profit before tax	323	232
Adjustments for:		
Change in economic assumptions on non-claims	(574)	(549)
	(574)	(549)
Changes in working capital:		
Decrease in reinsurance assets	10,720	23,292
Decrease in insurance liabilities	(10,720)	(23,292)
Increase/(decrease) in other assets and liabilities	14	(110)
	14	(110)
Total cash used in operating activities	(237)	(427)

(b) Cash and cash equivalents in the statement of cash flows at 31 December comprise:

	2020	2019
	£'000	£'000
Cash at bank and in hand	8,343	8,680
Cash equivalents	9,400	9,300
Cash and cash equivalents	17,743	17,980

19. Capital structure

The Company maintains an efficient capital structure from equity shareholders' funds, consistent with the Company's overall risk profile and the regulatory and market requirements of the business. This note describes the way the Company manages capital and shows how this is structured.

(a) General

IFRS underpins the Company's capital structure and accordingly the capital structure is analysed on this basis. The Company measures its capital requirements under the Solvency II regime.

(b) Capital management

In managing its capital, the Company seeks to:

- (i) match the profile of its assets and liabilities, taking account of the risks inherent in the business;
- (ii) maintain financial strength to support new business growth and satisfy the requirements of its policyholders and regulators;
- (iii) retain financial flexibility by maintaining strong liquidity; and
- (iv) allocate capital efficiently to support growth and repatriate excess capital where appropriate.

The Company considers not only traditional sources of capital funding but alternative sources of capital including reinsurance, as appropriate, when assessing its deployment and usage of capital.

(c) Different measures of capital

The Company measures its capital on a number of different bases. These include measures which comply with the regulatory regime within which the Company operates and those which the directors consider appropriate for the management of the business. The measures which the Company uses are:

(i) Accounting basis

The Company is required to report its results on an IFRS basis.

(ii) Regulatory basis

Relevant capital and solvency regulations are used to measure and report the Company's financial strength. These measures are based on the regulatory requirements under Solvency II. The regulatory capital tests verify that the Company retains an excess of solvency capital above the required minimum level calculated using a risk-based capital model. The risk management note (note 20) gives further details.

Solvency II "own funds" represents the amount of regulatory capital resources that are available to meet regulatory capital requirements under the Solvency II regime, and is a closely monitored metric. At 31 December 2020 the Company's estimated own funds under Solvency II were £65,388 thousand (unaudited) (2019: £90,021 thousand (unaudited)). The Company's own funds are sufficient to meet its capital requirements under Solvency II. The Company fully complied with the relevant regulatory requirements during the year.

Notes to the financial statements (continued)

(d) Company capital structure

	2020	2019
	£'000	£'000
Equity shareholders' funds	65,808	90,441
Total capital	65,808	90,441

20. Risk management

(a) Risk management framework

The Company operates a risk management framework that forms an integral part of the management and Board processes and decision-making framework, and is aligned to the Group's risk management framework. The key elements of the risk management framework comprise risk appetite; risk governance, including risk policies and business standards, risk oversight committees and roles and responsibilities; and the processes the Company uses to identify, measure, manage, monitor and report ("IMMMR") risks, including the use of risk models and stress and scenario testing.

For the purposes of risk identification and measurement, and aligned to the Company's risk policies, risks are usually grouped by risk type: credit, market, liquidity, general insurance (including short-term health) and operational risk. Risks falling within these types may affect a number of metrics including those relating to statement of financial position strength, liquidity and profit. They may also affect the performance of the products the Company delivers to its customers and the service to its customers and distributors, which can be categorised as risks to brand and reputation or as conduct risk.

To promote a consistent and rigorous approach to risk management across the business, the Company has a set of risk policies and business standards which set out the risk strategy, appetite, framework and minimum requirements for the Company's operations. The parent company's Chief Executive Officer makes an annual declaration that the system of governance and internal controls was effective and fit for purpose for the Company throughout the year; this declaration is supported by an opinion from the parent company's Chief Risk Officer.

A regular top-down key risk identification and assessment process is carried out by the Risk Function. This includes the consideration of emerging risks and is supported by deeper thematic reviews. The Company also operates a risk and control self-assessment process. The risk assessment processes are used to generate risk reports which are submitted to the Board.

Risk models are an important tool in the measurement of risks and are used in conjunction with other assessment processes to support the monitoring and reporting of the risk profile and in the consideration of the risk management actions available. The Company carries out a range of stress (where one risk factor, such as equity returns, is assumed to vary) and scenario (where combinations of risk factors are assumed to vary) tests to evaluate their impact on the business and the management actions available to respond to the conditions envisaged. For those risk types managed through the holding of capital, being the Company's principal risk types except for liquidity risk, the Company measures and monitors its risk profile on the basis of the Solvency II solvency capital requirement ("SCR").

Roles and responsibilities for risk management in the Company are based around the 'three lines of defence model' where ownership for risk is taken at all levels. Line management in the business is accountable for risk management, including the implementation of the risk management framework and embedding of the risk culture. The Risk Function is accountable for quantitative and qualitative oversight and challenge of the IMMMR processes and for developing the risk management framework. Internal Audit provides an independent assessment of the risk management framework and internal control processes.

Board oversight of risk and risk management across the Company is maintained on a regular basis. The Board has overall responsibility for determining risk appetite, which is an expression of the risk the business is willing to take. Risk appetites are set relative to capital, liquidity and operational risk.

The Company's position against risk appetite is monitored and reported to the Board on a regular basis. Long-term sustainability depends upon the protection of franchise value and good customer relationships. As such, the Company has a risk preference that we will not accept risks that materially impair the reputation of the Company and requires that customers are always treated with integrity.

Further information on the types and management of specific risk types is given in sections (b) to (h) below.

(b) Credit risk

Credit risk is the risk of financial loss as a result of the default or failure of third parties to meet their payment obligations to the Company, or variations in market values as a result of changes in expectations related to these risks.

The Company's approach to managing credit risk recognises that there is a risk of adverse financial impact resulting from fluctuations in credit quality of third parties including default, rating transition and credit spread movements. The Company's credit risks arise principally through exposures to reinsurance counterparties, cash and cash equivalents, and other receivables.

The Company's management of credit risk includes implementation of credit risk management processes (including limits frameworks), the operation of specific risk management committees, and detailed reporting and monitoring of exposures against pre-established risk criteria.

Oversight of credit risk for the Company is undertaken by the Board.

(i) Financial exposures by credit ratings

Financial assets other than equities are graded according to current external credit ratings issued. AAA is the highest possible rating. Investment grade financial assets are classified within the range of AAA to BBB ratings. Financial assets which fall outside this range are classified as sub-investment grade. "Not rated" assets capture assets not rated by external ratings agencies.

Notes to the financial statements (continued)

The table below provides information regarding the aggregated credit risk exposure of the Company, excluding intra-group transactions and cash and cash equivalents. Cash and cash equivalents are held with highly-rated banking institutions or liquidity funds.

	AAA	AA	A	BBB	Below BBB	Not-rated	Carrying value
31 December 2020	£'000	£'000	£'000	£'000	£'000	£'000	£'000
Reinsurance assets	—	352,981	—	—	—	—	352,981
Amounts due from reinsurers	—	13,118	—	—	—	—	13,118
Total	—	366,099	—	—	—	—	366,099

	AAA	AA	A	BBB	Below BBB	Not-rated	Carrying value
31 December 2019	£'000	£'000	£'000	£'000	£'000	£'000	£'000
Reinsurance assets	—	350,348	—	—	—	—	350,348
Amounts due from reinsurers	—	12,544	—	—	—	—	12,544
Total	—	362,892	—	—	—	—	362,892

The table below provides information regarding the aggregated credit risk exposure of the Company's financial assets that are considered to have contractual terms which are solely payments of principal and interest (SPPI), excluding amounts due from reinsurers, which are included above, and cash and cash equivalents.

SPPI financial exposure by credit ratings

	AAA	AA	A	BBB	Below BBB	Not-rated	Carrying value
31 December 2020	£'000	£'000	£'000	£'000	£'000	£'000	£'000
Receivables	—	49,246	—	—	—	—	49,246

	AAA	AA	A	BBB	Below BBB	Not-rated	Carrying value
31 December 2019	£'000	£'000	£'000	£'000	£'000	£'000	£'000
Receivables	—	73,774	—	—	—	—	73,774

Of the Company's receivables of £49,246 thousand (2019: £73,774 thousand), £36,127 thousand (2019: £61,224 thousand) is due from other Group companies and details are set out in note 21.

The Company's maximum exposure to credit risk of financial assets, without taking collateral, is represented by the carrying value of the financial instruments in the statement of financial position. These comprise reinsurance assets and receivables. The carrying values of these assets are disclosed in the relevant notes: reinsurance assets (note 13), receivables (note 9).

(ii) Credit concentration risk

The Company has a significant exposure to the National Indemnity Company amounting to £352,981 thousand (2019: £350,348 thousand) in respect of reinsurance arrangements.

(iii) Impairment of financial assets

At 31 December 2020 and 31 December 2019 no financial assets are impaired or overdue.

(c) Market risk

Market risk is the risk of adverse financial impact resulting directly or indirectly from fluctuations in interest rates, inflation, foreign currency exchange rates, equity and property prices. Market risk arises due to fluctuations in both the value of liabilities and the value of investments held. The Company seeks some market risks as part of its investment strategy. However, it has limited appetite for interest rate risk because it does not believe interest rate risk is adequately rewarded.

The Company manages market risk using its market risk framework and within regulatory constraints. Market risk is managed in line with established Group policy, including established criteria for matching assets and liabilities to limit the impact of mismatches due to market movements.

The Company has assets and claims liabilities in foreign currency, principally United States dollars, and so has exposure to foreign exchange rates. However, there is no material net exposure to exchange rate fluctuations due to the reinsurance that has been put in place.

Oversight of market risk for the Company is undertaken by the Board.

Notes to the financial statements (continued)**(d) Liquidity risk**

Liquidity risk is the risk of not being able to make payments as they become due because there are insufficient assets in cash form.

The Company seeks to ensure that it maintains sufficient financial resources to meet its obligations as they fall due through the application of a liquidity risk policy and business standard. The Company monitors its position relative to its agreed liquidity risk appetite.

Maturity analyses

The following tables show the maturities of the Company's insurance liabilities, payables and other financial liabilities, derivative liabilities and accruals. Contractual obligations under operating capital commitments are given in note 17.

(i) Analysis of maturity of financial liabilities and insurance contract liabilities

The following table shows the Company's financial liabilities and insurance contract liabilities analysed by duration:

	2020				
	Total £'000	On demand or within 1 year £'000	1-5 years £'000	5-15 years £'000	Over 15 years £'000
Insurance liabilities	352,981	39,122	118,361	131,738	63,760
Payables and other financial liabilities	429	429	—	—	—
Total	353,410	39,551	118,361	131,738	63,760

	2019				
	Total £'000	On demand or within 1 year £'000	1-5 years £'000	5-15 years £'000	Over 15 years £'000
Insurance liabilities	350,348	39,735	120,274	127,228	63,111
Payables and other financial liabilities	429	429	—	—	—
Total	350,777	40,164	120,274	127,228	63,111

(ii) Analysis of maturity of financial assets and reinsurance assets

The following table provides an analysis, by maturity date of the principal, of the carrying value of financial assets which are available to fund the repayment of liabilities as they crystallise. The table also includes the maturity of deposits received from reinsurers that represent the reinsurers' interest in the Company's financial assets / reinsurance assets (excluding reinsurers' share of provision for unearned premium).

	2020					
	Total £'000	On demand or within 1 year £'000	1-5 years £'000	5-15 years £'000	Over 15 years £'000	No fixed term £'000
Reinsurance assets	352,981	39,122	118,361	131,738	63,760	—
Receivables	49,246	36,128	13,118	—	—	—
Cash and cash equivalents	17,743	17,743	—	—	—	—
Total financial assets	419,970	92,993	131,479	131,738	63,760	—

	2019					
	Total £'000	On demand or within 1 year £'000	1-5 years £'000	5-15 years £'000	Over 15 years £'000	No fixed term £'000
Reinsurance assets	350,348	39,735	120,274	127,228	63,111	—
Receivables	73,774	61,230	12,544	—	—	—
Cash and cash equivalents	17,980	17,980	—	—	—	—
Total financial assets	442,102	118,945	132,818	127,228	63,111	—

The reinsurance assets above are analysed using the estimated timing of expected cash flows. The other assets are analysed in accordance with the earliest possible redemption date of the instrument at the initiation of the Company.

Oversight of liquidity risk for the Company is undertaken by the Board.

Notes to the financial statements (continued)

(e) General insurance risk

The Company is not currently seeking or accepting new business and considers insurance risk within its general insurance activity to be the management of claims and the adequacy of reserving.

All business is reinsured as the Company is party to a reinsurance agreement entered into with National Indemnity Company in 2000, which provides substantial protection in excess of current gross liabilities.

The Company has an ARD agreement with its parent company, Aviva Insurance Limited. This agreement provides an extra £1 billion of reinsurance cover to protect against circumstances in which the reinsurance with National Indemnity Company is exhausted or otherwise fails to satisfy claims.

The adequacy of the Company's general insurance gross and net claims provisions is overseen by the Reserve & Projections Committee. Actuarial claims reserving is the responsibility of the Company's actuaries, although draws heavily on the gross reserving work carried out by Resolute Management.

Oversight of insurance risks for the Company is undertaken by the Board.

(f) Operational risk

Operational risk is the risk of direct or indirect loss arising from inadequate or failed internal processes, people and systems, or external events including changes in the regulatory environment. The Company has limited appetite for operational risk and aims to reduce these risks as far as is commercially sensible.

The Company's Operational Risk and Control Management Framework integrates the results of the risk identification and assurance activities carried out across the Company's three lines of defence. Operational risks are initially identified and assessed against implemented controls. Residual risk outside tolerance is given prioritised management action to reduce it within tolerance.

Operational risk is quantitatively assessed on the basis of financial loss and misstatement. Potential reputational and conduct impacts are qualitatively assessed. Management use key indicator data to help monitor the status of the risk and control environment. They also identify and capture loss events, taking appropriate action to address actual control breakdowns and promote internal learning.

Oversight of operational risks for the Company is undertaken by the Board.

(g) Risk and capital management

The Company uses a number of sensitivity test-based risk management tools to understand the volatility of earnings, the volatility of capital requirements and to manage its capital more efficiently.

Risk-based capital models are used to support the quantification of risk under the Solvency II framework. Management undertakes a quarterly review of risk, the output from which is a key input into the risk-based capital assessments. Primarily, a risk-based capital model and scenario tests are used. Sensitivities to economic and operating experience are regularly produced on financial performance measurements to inform the Company's decision making and planning processes, and as part of the framework for identifying and quantifying the risks to which the Company is exposed.

(h) Coronavirus

On 11 March 2020, the World Health Organization declared the outbreak of a strain of novel coronavirus disease, COVID-19, a global pandemic. Governments in affected areas have imposed a number of measures designed to contain the outbreak, including business closures, travel restrictions, stay at home orders and cancellations of gatherings and events. The spread of COVID-19 has resulted in an economic downturn in jurisdictions in which the Company operates and had a significant impact on the global economy, causing volatile equity markets and falls in interest rates.

The Company is impacted by COVID-19 through its general insurance products, although the impact is limited by the nature of the business underwritten. Furthermore, any residual impact is mitigated by the comprehensive reinsurance arrangements in place. The financial impact on the Company is therefore limited.

The Company continues to maintain strong solvency levels and expects to continue to meet its capital requirements.

Throughout the year the Company has remained operational. Monitoring of operational risk has been enhanced to mitigate additional and changed risk exposures due to alternative ways of working, including those within our outsourced operations.

21. Related party transactions

The Company has the following transactions with related parties which include parent companies, subsidiaries, associates and fellow subsidiaries in the normal course of business.

(a) Adverse reserve deterioration agreement

The Company has an ARD agreement with its parent company, Aviva Insurance Limited. This agreement provides an extra £1 billion of reinsurance cover to protect against circumstances in which the reinsurance with National Indemnity Company is exhausted or otherwise fails to satisfy claims.

Notes to the financial statements (continued)**(b) Other transactions***Services provided to, and by related parties*

	Income earned in the year £'000	Expenses incurred in the year £'000	Payable at year end £'000	2020		2019	
				Receivable at year end £'000	Income earned in the year £'000	Expenses incurred in the year £'000	Payable at year end £'000
Parent	—	—	—	36,127	—	—	61,224
Fellow subsidiaries	—	—	429	—	—	429	—
	—	—	429	36,127	—	429	61,224

(c) Key management compensation

The key management of the Company are considered to be the statutory directors of the Company. Details of directors' emoluments are given in note 5.

(d) Immediate parent entity

The immediate parent undertaking is Aviva Insurance Limited, registered in Scotland.

(e) Ultimate controlling entity

The ultimate controlling entity, and parent of the largest and smallest groups which consolidate the results of the Company, is Aviva plc. Its Group Financial Statements are available on application to the Group Company Secretary, Aviva plc, St Helen's, 1 Undershaft, London EC3P 3DQ, and on the Aviva plc website at www.aviva.com.

22. Subsequent events

Management has evaluated subsequent events for the period from 31 December 2020 to the date of these financial statements, and there has been one material subsequent event during that period:

- On 19 January 2021, the Institute and Faculty of Actuaries provided a preliminary update on the value of reserves relating to UK asbestos related claims, with a full report expected to be issued during 2021. No change has been made to the value of insurance liabilities following the publication of this information - see note 12 Insurance liabilities for further detail.